

Shipping

How much are the delivery charges?

BooksByWeight provides free delivery on all items if your single order amount is more than Rs. 500/- to one single address. Otherwise Rs 50/- is charged per book as delivery/Handling and packing charges.

Note:

- Free Shipping can be availed in conjunction with a promotional code only if the qualifying amount is Rs 500/- or above after the promotional code is applied.
- We will choose and decide the best Courier company/Shipping method at the time of sending out your order.
- We reserve the right to combine and ship out orders as well as ship part orders.
- Shipping address cannot be changed after placing your order.
- We reserve the right to change the shipping charges or discontinue FREE Shipping at any time.

What is the estimated delivery time?

Every book listed on BooksByWeight.com is available in stock at our various warehouses. We do not procure anything from outside. What you order is what we stock, and as such your order will be despatched as soon as possible. Orders will not be despatched on Saturdays, Sundays, Bank Holidays, Festivals and any other unforeseen circumstances.

Delivery Timeline:

- Expect the product to reach you within 10 days of placing your order
- Most of our shipments reach within 5 days. But we would much rather under-promise and over-deliver!

For all areas serviced by reputed couriers the delivery time will normally be 3 - 7 business days. For other areas, orders will be sent by Registered Post through the Indian Postal Service which may take 1-2 weeks depending on the location. Business days exclude public holidays and Sundays.

How will the delivery be done?

We process all deliveries through Speed post or reputed couriers.

If there is no courier service available in your area, we will ship your items via Government Registered Post.

Are there any hidden costs (GST etc.)?

There are no extra taxes, hidden costs or additional shipping charges. Books are exempt from GST. The price mentioned on the website is the final price. What you see is what you pay. Our prices are all inclusive. All taxes, if applicable, are included with the list prices.

Does BooksByWeight Combine orders?

When possible, we try to combine multiple orders into the same shipment. This helps us reduce the number of shipments we need to send to you. We try to combine multiple orders into the same shipment if the orders meet the following criteria:

- Multiple orders are placed through the same customer account
- The orders are being shipped to the same address.

- Items from each order are located at the same BooksByWeight fulfillment center.
- The orders are shipping at around the same time.

There are some cases when we won't be able to combine shipments. For instance, we may not be able to combine the following types of orders:

- Orders shipping from different fulfillment centers
- Orders being shipped to different addresses
- Orders marked as gifts

Does BooksByWeight Split orders?

If your order is being shipped out from our different warehouses, we may split your order.

- Please accept each of the shipments separately. In case you receive incomplete orders please check your account for complete shipment information of your order.

In case you still face a difficulty in locating missing books of an order, feel free to email us at admin@BooksByWeight.com or call us at **(022) 24912377**

How do I enquire about non-delivery of my package?

Orders fulfilled by BooksByWeight.com and shipped via one of our shipping partners will have tracking information available in Your Account. Please check this information if available and read through the following options:

- If the tracking information indicates the package has been delivered, please check with your neighbours or family members. Packages are occasionally left with neighbours or colleagues.
- If the tracking information indicates the package is being returned to us, or if the address is incorrect, it may have been undeliverable.
- Shipping charges will be deducted for orders shipped to incomplete/incorrect or undeliverable addresses.
- If there is no tracking information, or you cannot locate the package and it is not being returned as undeliverable, please e-mail us at admin@BooksByWeight.com or call us at **(022) 24912377**

Does BooksByWeight deliver internationally?

BooksByWeight does not deliver items internationally at present. You are more than welcome to make your purchases on our site from anywhere in the world, but you'll have to ensure the Delivery Address is within India.