

## Payments

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### **How do I make a payment for a BooksByWeight purchase?**

BooksByWeight accepts payments for your order by Credit Card & Debit Card, Net Banking, Bank Transfer, UPI & Wallets.

### **Is it safe to submit my credit card information on your site?**

The security of your personal information is very important to us. Using a credit card for shopping online is simple and secure. Our Payment Gateway is verisign certified with 256bit SSL data transmission which ensures security of your credit card information. This means that when you provide the credit card information, it is transmitted across the Internet in an encrypted (scrambled) format and it is not decoded until our bank server receives it. We only accept credit card information online on secure server of our payment gateway. Please do not give us your credit information by email / telephone or any other source.

### **Can I pay by foreign currency on BooksByWeight.com?**

Customers using foreign and international cards should note that this online payment gateway accepts international cards but converts payments into Indian Rupees. Therefore, the amount charged is the INR value of the product which is converted into US Dollars or any other foreign currency at the actual prevailing conversion rate while passing on the order to the payment gateway. Similarly for any applicable refunds the full INR amount which has been charged is refunded which is converted into US Dollars or any other foreign currency at the actual prevailing conversion rate. The difference if any in the refund and amount charged is due to the fluctuation of the conversion rate. In some cases where an international credit card has been used the Credit Card Issuing Company levies a transaction charge for any charge / refund issued. The applicable charge is decided by the issuing bank. BooksByWeight.com would refund only the amount charged in INR. BooksByWeight.com is not responsible for any charge levied by the credit card Issuing bank for the foreign transaction.

Customers buying our books may kindly note that the prices displayed against each title are in their original foreign currency, and our discounted selling price in Indian Rupees, which you are charged for.

### **Are there any other charges when I make a purchase on BooksByWeight (GST etc)?**

There are absolutely no hidden charges when you make a purchase with BooksByWeight. All our prices include all Govt. levies if applicable. Books are exempt from GST. We offer free delivery if the order is Rs. 500/- or above to a single shipping address, otherwise you will be charged an additional flat rate of Rs 50/- per book for delivery, which includes packaging and handling charges. The prices listed for all items are final and all-inclusive. The prices you see on our product pages are exactly what you pay for the item.

### **How do I pay using a Credit/Debit card and is it safe?**

We accept all VISA & MasterCard, both Indian and International. Customers will need to key in their 16-digit Credit/Debit Card number and the 3 digit CVV Code (Card Verification Value - found on the back of the card) and complete the payment flow. All Credit/Debit card details remain confidential and private. BooksByWeight and our trusted payment gateways use SSL encryption technology to protect your card information.

We have tied up with Razorpay to accept all payments on our website.

- UPI
- NEFT/RTGS/IMPS
- All major debit and credit cards
- 50+ Netbanking Options
- Mobile Wallets

#### **Contact Us**

Couldn't find the information you needed? Please contact us.

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