

From: HackerOne support@hackerone.com
Subject: [Request Created]HackerOne - Notification of Account Actions
Date: September 1, 2021 at 3:25 PM
To: Benny Goodman (cleanc0de) bennygoodman000@gmail.com



##- Please type your reply above this line -##

We have created request 343068 for you. To add comments or respond email your reply.

H1 Support & Mediation (HackerOne)

Sep 1, 2021, 13:25 PDT

Hey Jonathan,

I'm checking in to notify you of a lock which has been applied to your HackerOne account as a result of recent violations of the HackerOne platform's policies.

HackerOne is an open platform and, though we assume that everyone is working with the best intentions by default, we also expect disagreements to occur because the stakes are high and the community is diverse. In that context, we welcome criticism and constructive feedback, because HackerOne is nothing without the voices and input of our community. The goal is to foster professional relationships between hackers and companies because that is a requirement for this process to function to its full potential. One of the most important components in that process is the comprehensive knowledge and partnership provided by our Triage team.

Voices calling for an adversarial approach to working with Triage do not tend to improve the experience for anyone, and can even lead to reduction of personal safety for our staff as well as harm to the service being provided to the rest of the community. While this is not the only consideration behind the lock, it is worth highlighting.

Over time, I do think it's fair to say that you've taken just such an adversarial approach to the use of our platform, especially with regard to your stated perception of our Triage team and their motivations. More recently you've been "dropping bombs" on social media and disclosing against organizations without approval. Unfortunately, when we see activities from researchers that unnecessarily undermine the ability of various teams to perform their work, we have to assess whether the relationship there is beneficial. Meaningful collaboration becomes difficult and the goals of the platform cannot be accomplished.

In that context. it's time for you to move on from the HackerOne platform.

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I hope it will not be too much of a shock, but you will see that we have already applied a permanent lock to your hacker account prior to this message. This means you will no longer have access to any functions of the platform. Please do not attempt to make new accounts to circumvent the lock.

In light of some of your more sensational posts and accusations, I'd personally recommend that you reflect on the effectiveness of your approach until now. I understand your passion and motivation, but conspiracy theories and wild accusations are not the norm for the most effective hackers in this space and they will not assist you in accomplishing an improvement to security for others.

Even if you have bugs queued up for some of our programs, you should stop hacking those organizations now because they cannot be submitted through HackerOne. If you are collecting bugs from other hackers to be submitted on HackerOne, those reports will need to be submitted to us by the original researchers for the normal triage process. It's also worth noting that when you break program or platform policies, you are usually removing yourself from consideration for Safe Harbor protections within those policies. Please keep that in mind as you examine your path forward.

If you continue to perform ethical research outside of our platform, I'd recommend making sure that you have prior written authorization from those organizations to perform your testing, which can help minimize legal complications, especially if you plan to disclose that work.

Ultimately, this message is intended to simply notify you of the administrative choice by us to permanently lock your account. **This action cannot be appealed**, and has been decided after internal review of our Code of Conduct (<https://www.hackerone.com/policies/>) in context of recent activities.

I wish you the best in your future efforts.

Thank you,
Chris | HackerOne

Thanks,
HackerOne

This email is a service from HackerOne. Delivered by [Zendesk](#)

[PM352K-WZPD]