

# Delivery Reliability & Customer Fulfillment Analytics

product\_name

All

Month

All

Quarter

All

city

All

category

All

customer\_name

All

Total Orders

57K

LIFR%

66%

VOFR%

97%

Total\_orders\_month

Back

OTIF%

48.0%

OTIFT% ▼ 65.9

OT%

71.1%

OTT% ▼ 86.1

IN%

66.0%

INT% ▼ 76.5

Key\_Metrics

OT%

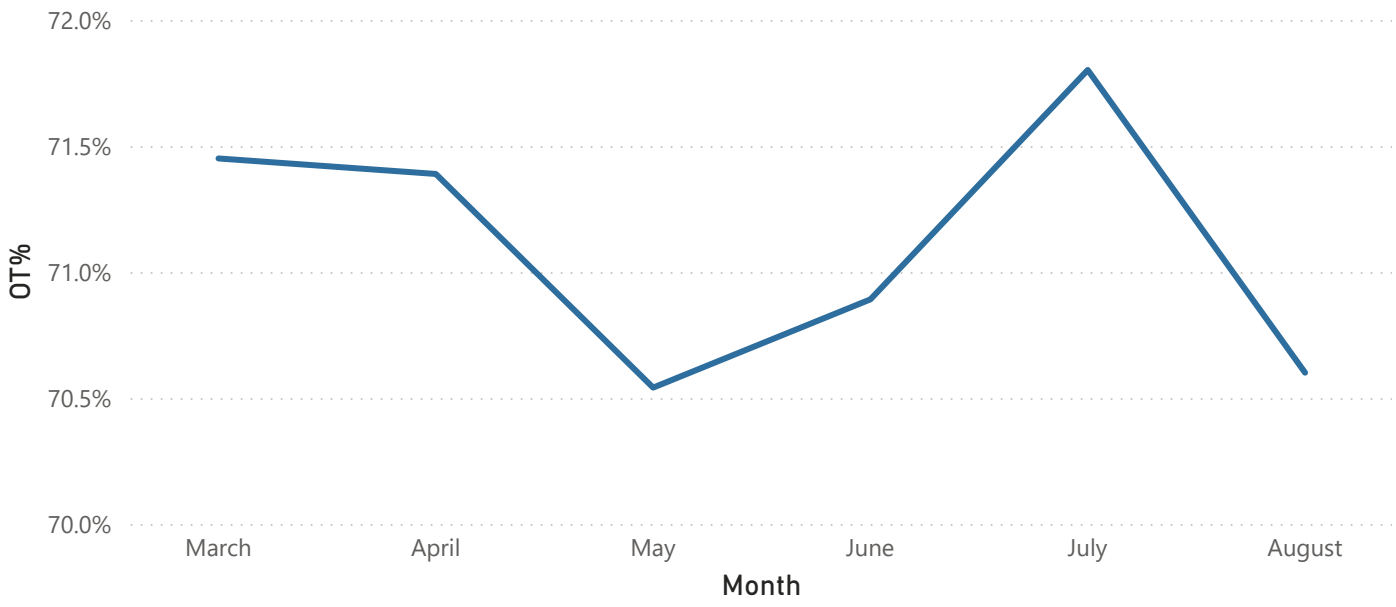
IN%

OTIF%

LIFR%

VOFR%

OT% by Month



Overall Supply Chain KPI Summary

City-Wise Delivery Performance

city	OTIF%	IN%	OT%
Ahmedabad	48.3%	67.6%	70.0%
Surat	50.5%	66.7%	73.7%
Vadodara	45.2%	63.7%	69.9%
Total	48.0%	66.0%	71.1%

Quarter

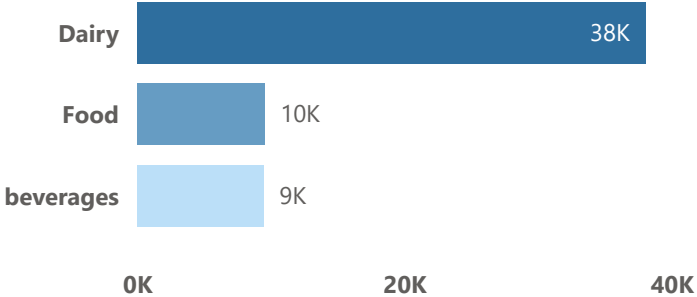
All

Month

All

Clear all slicers

Total Orders by category



Product Category & Delivery Insights

category	product_name	OTIF%	OTIFT%	OT%	OTT%	IN%	IFT%
Dairy	AM Ghee 250	46.9%	65.9	69.6%	86.1	65.3%	76.5
Dairy	AM Ghee 150	47.9%	65.9	69.9%	86.1	66.7%	76.5
Dairy	AM Ghee 100	46.9%	65.9	70.0%	86.1	65.8%	76.5
Dairy	AM Butter 500	46.4%	65.9	70.4%	86.1	65.2%	76.5
Dairy	AM Milk 250	47.5%	65.9	70.8%	86.1	65.9%	76.5
Dairy	AM Butter 100	48.1%	65.9	70.8%	86.1	66.7%	76.5
Dairy	AM Curd 250	49.1%	65.9	71.1%	86.1	67.0%	76.5
beverages	AM Tea 250	47.7%	65.9	71.1%	86.1	65.2%	76.5
Dairy	AM Curd 100	48.7%	65.9	71.3%	86.1	66.7%	76.5
Total		48.0%	65.9	71.1%	86.1	66.0%	76.5

Customer-Wise Fulfillment Performance

customer_name	OT%	IN%	OTIF%
Propel Mart	85.6%	75.6%	65.1%
Atlas Stores	84.2%	75.5%	63.8%
Expert Mart	84.6%	75.5%	63.6%
Viveks Stores	83.4%	75.1%	63.0%
Rel Fresh	84.8%	74.5%	63.0%
Chiptec Stores	83.8%	75.6%	63.0%
Expression Stores	83.1%	75.3%	62.3%
Logic Stores	83.4%	74.4%	62.0%
Vijay Stores	84.7%	59.2%	49.6%
Total	71.1%	66.0%	48.0%