**REPORTED BUT OUTSTANDING**

1. Duplication in the schedule – you know about this!

**Status: Done.**

1. Schedule has to be manually saved in order to keep the details.

**Status: Done.**

1. The last 5 customers block on the right is currently showing the last 5 accessed across all accounts. It should be unique to each user. You said this was done, but it's still the same as before. Thank you but I don't require the user’s name to be added.

Just to clarify what I’m after here: when I log on I only want to see the last five customers that I personally have accessed; when Melanie logs on she should only see the last five customers that she has accessed recently.

**Status: Done.**

**SMALL IMPROVEMENTS**

**Priority:** I am hoping this is only a small change: I asked you to install the website under ditto365.co.uk. However, I will eventually want to make this system available to other people so it’s better if all accounts sit under subdomains. For our own accounts I’d like this to be under dmg.ditto365.co.uk which I’ve set up tonight but I’m just waiting for it to become available for me to amend the DNS. Obviously I don’t want to lose the information I’ve already entered. Is this possible/easy to do?

**Status: Done.**

MODULE: Customer Order

Don't allow an order to be saved without a magazine code.

**Status: Done.**

MODULE: Customer Order

The only product which should be allowed to have a quantity higher than 1 is where there is no addition to schedule or artwork.

**Status: Done.**

MODULE: Customers

When adding new customer, email address should be allowed to be repeated, but with a warning. The duplication check should be Furthermore a record can be saved without an email address.

**Status: Done.**

MODULE: Customers

When adding a new customer from Capsule link, error message says 'customer already exists'. However the option to then update that record with the new contact details would be good. We don't want to add a new record, just to update the old one.

**Status: Done.**

MODULE: Schedule report

Also have a page count total on this report

**Status: Done.**

MODULE: Schedule report

Can this also show the product description the same way that the order report does - the description in the purple block.

**Status: Done.**

MODULE: Manage Products

Under search products, allow an instant search on the product shortcode

**Status: Done.**

**BIGGER IMPROVEMENTS**

Something that does need to be addressed sooner rather than later is that of the months that are listed on the dropdown when entering an order. It currently starts at January. However the topmost entry should now be March, and then on the 1 March the topmost entry should be April.

I don’t want the old months removed from the list, but just moved to the bottom. This is a good example of another application I use that does this: <http://screencast.com/t/gBESEVu8W0LU>

**Status: Done.**

When I’m entering an order and enter the product code, I don’t know what the product is until I’ve pressed tab. With a large product list this becomes difficult to remember.

So would it be possible to have the product list in the drop down come up showing the full description, then when it’s selected the only thing that shows on the product box is the shortcode?

A bit like this

<http://screencast.com/t/O18wgZqfm>

**Status: Done.**

When a customer’s details are imported from Capsule, it would be useful if you could keep the Capsule code within their record somewhere for future use. An immediate use for this would be as follows: Within the customer record allow a live link back into Capsule. For example if the import code was 12345678, then the record would have a hyperlink of <https://discovermv.capsulecrm.com/party/12345678>which would take me directly to that record.

Likewise I can link back the other way to Ditto: <http://screencast.com/t/qDTkGhuQu>

**Status: Done.**

I sent over a ‘structure’ suggestion in early January, to enable this system to be rolled out to several users. Have you had a chance to have a look at this? I have several people very keen to get started on this, but I don’t want to set them all up as separate accounts otherwise each accounts would need to be separately updated with improvements and fixes each times.