

# FRESHIESBOT



## Problem Statement

### (Freshies Registration)

Difficulty in accessing immediate support service to solve inquiries during registration period.

## Collaborator

- Student Union (KMUM)

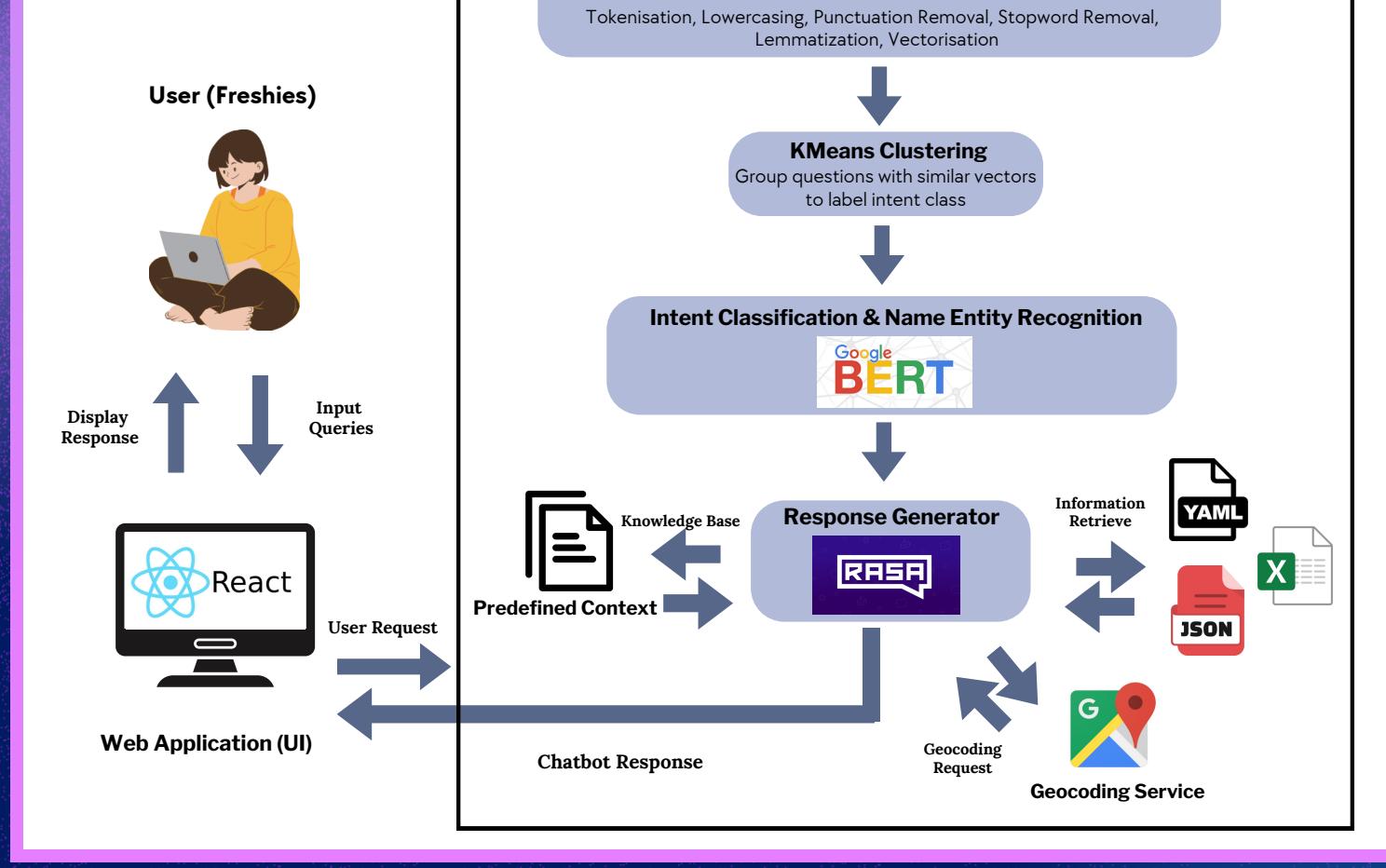
## Target Audience

- Newly registered first-year UM freshies

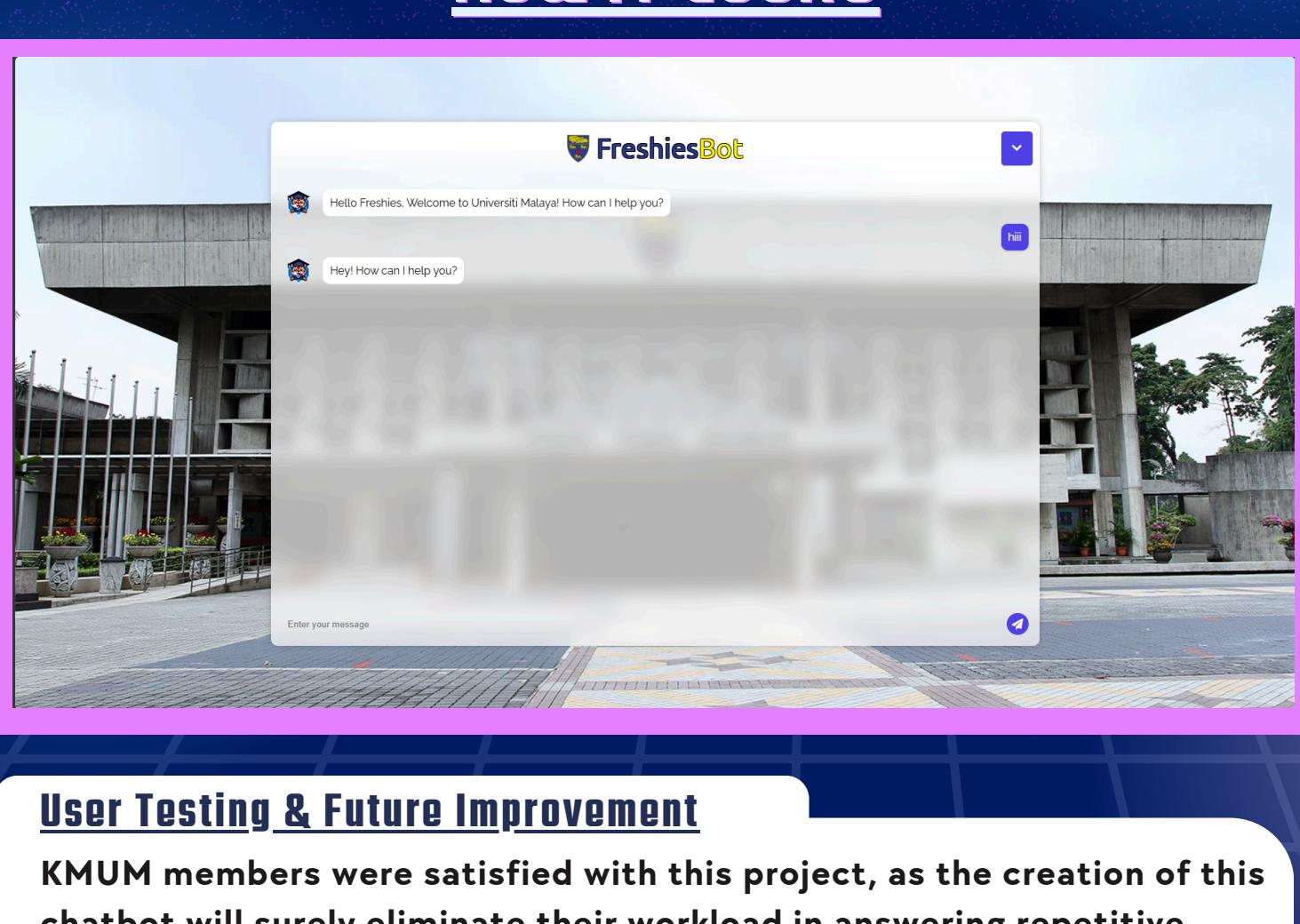
## WHAT WE DO?

Develop a 24/7 Freshies Assistant Chatbot that provides registration assistance, location navigation guidance, and residential college information, to incoming first-year UM freshies and to lessen the burden of KMUM to address similar inquiries.

## FreshiesBot Design Architecture



## HOW IT LOOKS



## User Testing & Future Improvement

KMUM members were satisfied with this project, as the creation of this chatbot will surely eliminate their workload in answering repetitive questions. However, they hope we can teach them how to perform regular updates with the latest information about freshies registration for the upcoming intake semester. Future improvements include integrating detailed listings of clubs and societies at UM to ease the talent recruitment process for the clubs.



[Github Link](#)