

Jay Chen

412-716-7452 | jundachen10@gmail.com | [linkedin.com/in/jundachen](https://www.linkedin.com/in/jundachen) | github.com/jundachen10

Experience

.NET Software Engineer: Contract <i>Looking For Group, LLC</i> <ul style="list-style-type: none">Leading weekly stand ups and project roadmapsBuilding a .NET WPF app that distributes login credentials using SignalR	2023 – Present Pittsburgh, PA
Fullstack Software Engineer: Co-Founder <i>Startup Venture</i> <ul style="list-style-type: none">Building a custom Cobra CLI app using GoScheduling suite testing to our discord channelContainerizing virtual proxies using Docker	2023 – Present Pittsburgh, PA
Senior Customer Success Manager <i>Gridwise Mobile App</i> <ul style="list-style-type: none">On the team that contributed to a \$13 million Series-AExperience in a high growth B2C startup that scaled from 7 cities to nationwideHybrid role of marketing, sales, and successWorked in Agile through multiple development cyclesDelivered 6 marketing films and a 48-episode podcast in budgetRecruited, trained, and managed the first customer support departmentBuilt Zendesk systems that resolved 600 monthly tickets with 98% satisfaction	2019 – 2022 Pittsburgh, PA
Research Technician <i>University of Pittsburgh</i> <ul style="list-style-type: none">Made liver cell transplant under GMP processesRose through the ranks from technician to lab managerEarned 3 Publications one in the IEEE Trans Biomed Engineering	2010 – 2018 Pittsburgh, PA

Projects

Portfolio <i>Next.js, React, JavaScript, Vercel, HTML, CSS, Git</i> <ul style="list-style-type: none">Dark modeReal time GitHub stats
This Resume <i>Github Actions</i> <ul style="list-style-type: none">This resume is written in LaTeX code click the link to see it in actionBuilt a custom Github automation that deploys a pdf file on push
Buzzfeed <i>C#, SQL, SQLite, DBever</i> <ul style="list-style-type: none">Buzzfeed like game, uses SQL to fetch quizzes from a remote database

Skills

Languages: JavaScript, C#, SQL, HTML, CSS
Frameworks: React, Next.js, jQuery, Git, Agile
Developer Tools: Docker, VS Code, Visual Studio
Analytics: Mixpanel, Segment, Google, Youtube
Design: Figma, Final Cut Pro, Davinci Resolve
Platforms: Jira, Asana, Notion, Zapier, GSuite, Slack, Airtable, Slite, Zendesk Explore

edu

The Pennsylvania State University <i>Bachelor of Science in Biology</i>	University Park, PA 2006 – 2010
University of Pittsburgh <i>Completed Masters Coursework in Public Health Genetics</i>	Pittsburgh, PA 2015 – 2017
Academy Pittsburgh <i>Diploma in Software Development</i>	Pittsburgh, PA 2023