

Jay Chen

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Experience

Software Engineer

Looking For Group, LLC

September 2023 – Present

Pittsburgh, PA

- Contracting for a local esports and gaming center
- Leading weekly stand ups and project roadmaps
- Building a .NET WPF app that distributes login credentials using SignalR

Co-Founder

Startup Venture

March 2023 – Present

Pittsburgh, PA

- Building a custom CLI application using Cobra
- Containerizing services like virtual proxies using Docker

Travel Sabbatical

Career Break

November 2021 – June 2023

Pittsburgh, PA

- Took a voluntary pause to travel 5 states
- Completed a 12 week software developer bootcamp
- Learned filmmaking and booked several wedding films

Customer Success Manager

Gridwise, Mobile App

March 2019 – November 2021

Pittsburgh, PA

- Hired and trained the first customer support team
- Reported KPIs to CEO and operated under OKR framework
- Experienced with Agile through multiple development cycles
- Part of the team that contributed to a \$13 million Series A
- Built Zendesk systems that resolved 600 monthly tickets with 98% satisfaction

Research Technician

University of Pittsburgh

June 2010 – January 2018

Pittsburgh, PA

- Made liver cell transplant under GMP processes
- Rose through the ranks from technician to lab manager
- Earned 3 Publications one in the IEEE Trans Biomed Engineering

Projects

Portfolio | *Next.js, React, JavaScript, Vercel, HTML, CSS, Git*

September 2023 – Present

- Dark mode
- Real time GitHub stats

This Resume! | *C#, .NET*

June 2023 – Present

- This resume was built with Latex code
- Custom Github action that automates pdf generation

Buzzfeed | *C#, SQL, SQLite, DBeaver*

June 2023 – Present

- game that quizzes users from a remote database
- Server authentication is hidden using an external JSON config file

Skills

Languages: JavaScript, C#, SQL, HTML, CSS

Frameworks: React, Next.js, jQuery, Git, Agile

Developer Tools: Docker, VS Code, Visual Studio

Analytics: Mixpanel, Segment, Google, Youtube

Design: Figma, Final Cut Pro, Davinci Resolve

Platforms: Jira, Asana, Notion, Zapier, GSuite, Slack, Airtable, Slite, Zendesk Explore

Education

The Pennsylvania State University
Bachelor of Science in Biology

Academy Pittsburgh
Diploma in Software Development

University Park, PA
May 2006 – June 2010

Pittsburgh, PA
April 2023 – June 2023