Jay Chen

n/jundachen | github.com/jundachen10 | U.S. Citizen

product for 1M Gig-workers, gaining insights related to Instacart's
ram at Highmark Health enGen, I lead AI initiatives impacting
training, I'm excited to bring my user empathy and technical
make grocery access more equitable for all.

March 2024 - Present
Pittsburgh, PA

s into actionable user stories across 15 scrum teams.
erience that direclty improved our 7 million members health outcomes;

ained practical experience across a $22B revenue area.
ption talks; engaged with and influenced diverse stakeholders such as
ship across the parent and subsidiary companies.

June 2023 – March 2024
Pittsburgh, PA

lopment and business analysis.
ees in collaboration with Apprenti and the Deparment of Labor; 100%

Nov 2021 – June 2023
Pittsburgh, PA

years.
click through, and google trends; **drove 22 million views in 2022**.

Mar 2019 – Nov 2021
Pittsburgh, PA

sing product and user retention strategies
g from investors including Louis Van Ahn and Severin Hacker, co-founders

st advertiser platform managing performance reviews; **grew ad revenue**

ort team, slashing response time 40% with 98% CSAT score.
estimonial videos.
nd Mixpanel analytics.
QA contractor team.

Sept. 2016 – Oct. 2018
Pittsburgh, PA

y experience; **earned 1,100 5 star trips.**
anagement and earnings optimization; **skills transferable to addressing**

June 2010 – Sept. 2016
Pittsburgh, PA

a driven medical research and the scientific method.
re liver cells for experimental transplant therapy in children with rare liver

University Park, PA

Pittsburgh, PA

L, CSS, Git

oyment, react containers, and making things modular.

to my GitHub.

makes a PDF resume.

hich allows it to display non-SVG content within its viewport.

rat | *Python*

s to gain an advantage over the house.

Asana, Notion, Zapier, Airtable, Loop, Figma, Final Cut Pro, Zendesk

ribers on YouTube.

.

ends players.

Chopin, Liszt, Debussy.