**Jay Chen**  
412-716-7452 [linkedin.com/in/jundachen](https://linkedin.com/in/jundachen) [github.com/jundachen10](https://github.com/jundachen10) U.S. Citizen

Scaled a startup product to 3 million gig workers, many of whom were Instacart shoppers. As an Uber driver, I saw firsthand how the gig economy supports vulnerable communities by offering both income and access. With self-driven technical bootcamp training, my unique experiences as a user and technologist, I’m eager to join Instacart’s APM program, changing the way we access food and goods.

# Experience

|  | **IT Business Analyst** M *Highmark Health enGen* ————————- — | arch 2024 - Present *Pittsburgh, PA* ——————- |
| --- | --- | --- |
|  | **Professional Development** *Developer Bootcamp* —————————– | June 2023 – March 2024 *Pittsburgh, PA* - ————————- |
|  | - Completed 2 bootcamps in s analysis. | oftware development and business |
|  | - Mentored emerging business with the Department of Labo | analyst trainees in collaboration r; 100% offered employment. |

\*\*YouTube\*\* Nov 2021 -- June 2023  
 \*Creator\* \*Pittsburgh, PA\*  
 ------------- -----------------------  
  
- Grew channel to 100,000 subscribers.  
  
- Followed the audience and measured impressions, click through,  
 and google trends; \*\*drove 22 million views in 2022\*\*.

|  | \*\*Customer Succe \*[[Gridwise Mobi —————- | ss Manager\*\* Mar 2019 – Nov 2021 le App]{.underline}](https://www.linkedin.com/company/gridwise)\* *Pittsburgh, PA* —————————————————————— ———————- |
| --- | --- | --- |
|  | **Uber Driver** *Gig Worker* —————- | Sept. 2016 – Oct. 2018 *Pittsburgh, PA* - ————————- |
|  | - Drove for Ube 1,100 5 star t | r gaining direct gig economy experience; **earned rips.** |
|  | - Developed str optimization; shoppers’ need | ategies for efficient time management and earnings **skills transferable to addressing Instacart s**. |

\*\*Research Technician\*\* June 2010 -- Sept. 2016  
 \*University of Pittsburgh\* \*Pittsburgh, PA\*  
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- \*\*Co authored on 3 PubMed papers\*\* by data driven medical  
 research and the scientific method.  
  
- Selected as team of 3 specialists to procure liver cells for  
 experimental transplant therapy in children with rare liver  
 metabolic disorders.

# Education

|  | **Penn State University** *Bachelor of Science in Biology* ———————————- | University Park, PA |
| --- | --- | --- |
|  | **Academy Pittsburgh** *Diploma in Software Development* ———————————- | Pittsburgh, PA |
| # Pr | ojects |  |

\*\*[[Portfolio]{.underline}](https://jaychen.app)\*\* $|$ \*Next.js, React, JavaScript, Vercel, HTML, CSS, Git\*   
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- I learned a bit about everything from deployment, react  
 containers, and making things modular.

|  | [**This Resume**](https://github.com/jundachen10/jays_resume) *Github Actions, LaTex* ——————————————————————————————————— – |  |
| --- | --- | --- |
|  | [**iMessage Chat**](https://github.com/jundachen10/iMessage-css-practice) *HTML, CSS, SVG, Design* ——————————————————————————————————————— | - – |
|  | - Practice HTML/CSS design. |  |
|  | - Embedded XML content within an SVG which allows it to display non-SVG content within its viewport. |  |

\*\*[[+EV advantage play calculator for online baccarat]{.underline}](https://github.com/jundachen10/bacchus)\*\* $|$ \*Python\*   
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- Built a Python calculator that counts cards to gain an  
 advantage over the house.  
  
- Self tested with \$1,000 of my own funds.

# Technical Skills

**Tools**: Visual Studio, Git, Agile, Mixpanel, Jira, Asana, Notion, Zapier, Loop, Figma, Final Cut Pro, Zendesk  
**Languages**: Python, C#, SQL, HTML/CSS

# Soft Skills

Earned $21,000 in revenue and 100,000 subscribers on YouTube.  
Founded a wedding film company in Pittsburgh.  
Ranked in the 92nd percentile of League of Legends players.  
Classically trained pianist favorite composers: Chopin, Liszt, Debussy.