Stage 1 | Client Onboarding (~1 week)

Stage 2 | Deployment & Kickoff (~1 - 2 weeks)

Stage 3 | Monitoring & Feedback (~2 - 3 weeks)

Stage 4 | Review (~2 weeks)

Introduction Meeting

Configure Setup Deploy Extension

Active Rule-Set

Live Prompt Tracking Insight Reports

Final Review

→ Introduction Call:

Meet the Tandm team, align on use cases, and identify target departments for pilot (e.g., marketing, sales, ops). Walk through classification logic, log access, and weekly communication cadence

→ Configure Setup:

Choose your preferred logging/privacy mode and rule scope (e.g., keyword filtering, routing policies)

→ Deploy Extension:

Lightweight browser extension pushed to selected pilot users (via manual or enterprise method)

→ Active Rule Set:

Route prompts based on hardcoded risk rules (e.g., PII → block, marketing → allow)

→ Live Tracking:

Tandm monitors prompt activity and records classifications, routing outcomes, and overrides. Collaborate on rule tuning, feedback collection, and troubleshooting

→ Insight Reports:

Share prompt types, model decisions, and flag frequency by teamv

→ Final Review:

Present summary of activity, model performance, and policy suggestions

Deliver visual report and qualitative findings from the pilot

Collect structured feedback and discuss next steps (expand, pause, customize)