

Junhyung So

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PROFESSIONAL SUMMARY

Software Engineer with two years of experience delivering scalable, high-performance web applications using React and TypeScript. Proven track record of enhancing customer experiences, driving revenue growth, and improving operational efficiency. Passionate about tackling challenges and continuously curious for growth.

RELEVANT SKILLS

Languages/Frameworks: TypeScript, React (NextJS), JavaScript, GraphQL, HTML, CSS

Libraries/Tools: Redux, Jest, Cypress, Styled-components, Tailwind, Git, Figma, Jira, Scrum (Agile)

EXPERIENCES

Acorns

December 2021 – October 2023

Software Engineer

Irvine, CA

- Delivered a 72% reduction in customer support inquiries and \$50,000+ annual savings on a critical customer friction point related to the bank account verification experience by implementing interfaces that enable users to manually request for re-verification.
- Spearheaded the development of the Custom Portfolios product for the company's web platform, achieving 48,000+ user adoptions and generating \$432k+ revenue within five months of launch.
- Improved product stability by developing comprehensive tests using Jest and Cypress to achieve 85%+ code coverage and resolved 104 critical bugs, mitigating risks for key investment features.
- Enhanced site performance by 22% by orchestrating efforts to refactor legacy code to align with modern React standards, ensuring codebase readability and maintainability.
- Led the initiative to improve cross-functional team alignment, productivity, and well-being by facilitating scrum retrospective ceremonies and virtual team-building sessions.

WW International (formerly Weight Watchers)

June 2020 – July 2020

Software Engineering Intern

New York, NY

- Enhanced customer experience and accessibility by revamping login interfaces to provide clear feedback on password errors and multiple sign-in attempt warning messages.
- Strengthened system reliability by increasing test coverage from 54% to 70%, improving code quality and reducing post-deployment bugs.
- Contributed to a company-wide modernization effort by converting login functionalities from Angular to React, leveraging component-based architecture to improve site performance and maintainability.

Gundam Planet

June 2019 – August 2019

Web Development Intern

Palisades Park, NJ

- Raised user retention of the company's marketing pages and helped drive higher sales by modernizing the pages using custom HTML/CSS.
- Improved site visibility and user tracking by implementing Google Analytics and optimizing for search engines (SEO), leading to a 15% increase in page traffic.
- Increased customer trust and transparency by redesigning the payment page, ensuring clear cost breakdowns and secure transaction workflows.

EDUCATION

Boston College

Chestnut Hill, MA

B.S. Computer Science (GPA: 3.73/4.00)