

Junhyung So

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PROFESSIONAL SUMMARY

Frontend Software Engineer with 3+ years of experience developing intuitive and reliable frontend web applications using React and TypeScript. Passionate about delivering seamless user experiences, improving site performance, and enhancing code quality to drive revenue growth and operational efficiency. Eager to deepen technical expertise and drive continuous professional growth while actively contributing to organizational goals.

RELEVANT SKILLS

Languages & Frameworks: React, Next.js, TypeScript, JavaScript (ES6+), Node.js, GraphQL, HTML/CSS

Libraries & Tools: Jest, Cypress, Tailwind, Git, Figma, Jira, Agile/Scrum

EXPERIENCES

MEK Review

March 2025 – Present

Operations Engineer

Palisades Park, NJ

- Architected Salesforce interfaces to streamline automatic workflows, improving accounting and enrollment teams' productivity by 66% by eliminating daily manual entry processes.
- Led end-to-end database migration of 6,000+ student records from a proprietary LMS platform to Salesforce with 98% data accuracy, ensuring smooth transition and data retention.
- Automated cross-platform calendar syncing between Outlook, DayBack, and QuickBooks using custom REST API integrations, reducing scheduling conflicts and streamlining administrative operations.

Acorns

December 2021 – October 2024

Software Engineer

Irvine, CA

- Delivered \$50,000+ in company annual savings and a 72% reduction in customer support inquiries on a critical customer friction point related to the bank account verification experience by implementing features enabling users to request account re-verification individually.
- Spearheaded the launch of Custom Portfolios, a feature that allows users to diversify their portfolios, achieving 48,000+ user adoptions and generating \$432k+ revenue within 5 months of release.
- Strengthened the codebase test coverage to 85%+ and resolved 104 critical bugs by implementing robust unit and integration tests, minimizing incidents and improving reliability of core investment features.
- Enhanced site performance by 22% by orchestrating efforts to refactor legacy code to align with modern React standards, ensuring codebase readability and maintainability.
- Led the initiative to improve cross-functional team alignment, productivity, and well-being by facilitating scrum retrospective ceremonies and virtual team-building sessions.

WW International (formerly Weight Watchers)

June 2020 – August 2020

Software Engineering Intern

New York, NY

- Improved the login user interfaces to provide clearer feedback on password errors and multiple sign-in attempt warning messages to enhance customer accessibility and experience.
- Increased test coverage of the team's codebase from 54% to 70% to improve code quality and reduce post-deployment bugs by 25%, effectively strengthening system reliability.
- Accelerated site performance and streamlined development by migrating login components from Angular to React as part of a company-wide modernization initiative.

EDUCATION

Boston College

Chestnut Hill, MA

Bachelor of Science in Computer Science - GPA: 3.73/4.00