

Justyna Klos

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An enthusiastic student with a passion for marketing and design. Eager to join a marketing team and build upon my previous experience and gain new skills.

Education

(2019 – 2024) **Aston University, Birmingham UK** – BSc Biochemistry

- A second-year student working towards a 2:1 degree
- Developed teamworking skills through various group assessments and laboratory work
- Learnt to efficiently work with other people and how to successfully manage and resolve any issues through communication
- Developed analytical thinking and learnt to utilize knowledge to identify problems and create solutions thanks to practical laboratory work

(2017-2019) **Walsall College, Walsall UK**

- BTEC Level 3 Extended Diploma in Applied Science: D*DD

(2016-2017) **City of Wolverhampton College**

- BTEC Level 2 in Applied Science
- GCSE English (C) and Maths (B)

Employment & Work Experience

(2021-2022) **Content Creator**

- Run a personal small business
- Used various designing software applications to create graphics
- Researched and applied current trends and strategies that profited in revenue
- Increased online traffic through digital marketing and promotions on various social media platforms including Twitter and Instagram

(June-August 2021) & (August-September 2020)

Amazon, Rugeley UK – Warehouse Operative

- Worked at Amazon during the summer for two consecutive years
- Improved problem-solving skills through analysis, communication and decision making to overcome challenges like software or machinery malfunction
- Worked on self-motivation as most of the work was unsupervised and required a lot of independence to complete the tasks effectively and efficiently

(April-June 2019) **B&Q, Wednesbury UK** – Customer Advisor

- Learnt about the importance of customer relationship and satisfaction as most of the customers were traders and loyal customers, therefore, it was very important to provide them with the best service possible
- Planned and organised work to meet deadlines and assure customers receive their deliveries on time

Skills and interests

- Student representative
- Fluent Polish speaker
- Working MS Office knowledge

