

# Your Bill

## summarised



CARNEGIE MELLON  
P.O. Box 24866  
Doha  
Qatar

Customer No. 02666714  
Account No. 1000503317  
Bill No. 1608R-00159231  
Bill Date. 12 Aug 2016  
Bill Period. 12 Jul 2016 - 11 Aug 2016  
Service No. 44113191

	QR
Past balance (Please pay immediately)	662.17
Payments received (This period)	0.00
Current Bill Charges	
One time charges	0.00
Rentals	348.36
Usage charges	0.00
Adjustments	0.00
Discounts	0.00
Total	1,010.53

## هل تريد الفاتورة بالعربية؟

يمكنك تغيير اللغة التي  
تصدر بها فاتورتك إلى العربية  
بارسال رسالة نصية تحتوي على  
**AD [مسافة] [رقم البطاقة  
الشخصية] إلى 114**

Total amount due QR 1,010.53  
Please pay current bill charges by 11 Sep 2016

### Payment Slip

Total amount due QR 1,010.53  
Please pay current bill charges by 11 Sep 2016

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### General information

1. Please ensure full payment of this bill before the due date shown overleaf to avoid service interruption.
2. For any change in your billing address, please use the form available at Ooredoo shops (listed below) or visit [www.ooredoo.qa](http://www.ooredoo.qa)
3. Not happy about your bill? Please let us know within 45 days of bill date.
4. Please note that the billed amount could exceed the 'Credit Limit Amount' mentioned on page 1. However, you are required to pay the full amount due.



### Support & enquiries

1. For bill and service enquiries, call 111
2. For Directory, call 180
3. To reach Ooredoo
  - . By email [customer.service@ooredoo.qa](mailto:customer.service@ooredoo.qa)
  - . From abroad +974 44380000
  - . Business Customer 800 8000



### Ooredoo Shops

- |                        |   |                      |
|------------------------|---|----------------------|
| 1. City Center Mall    | 10. Al Wakra                                      | 18. Dukhan           |
| 2. Landmark Mall       | 11. Doha International Airport - Arrival Terminal | 19. Lagoon Mall      |
| 3. General Post Office | 12. Umm Saieed                                    | 20. Lulu Gharafa     |
| 4. Al Khor             | 13. Lulu Hypermarket                              | 21. Qatar Foundation |
| 5. Al Shammal          | 14. Salwa   | 22. Umm Al Afaei     |
| 6. Al Saad             | 15. Al Rayyan                                     | 23. Villagio         |
| 7. Al Najada           | 16. Hyatt Plaza                                   | 24. The Pearl        |
| 8. Musheireb           | 17. Al Khor Mall                                  | 25. Airport          |
| 9. Hamad Hospital      |   |                      |



### How and where to pay

You can pay your bill:

1. Online using the secure payment methods at [www.ooredoo.qa](http://www.ooredoo.qa).
2. Ooredoo Self Service Machines, located across Qatar.
3. Ooredoo Mobile App found on your phone's store.
4. Call 111 IVR (in Qatar) or +974 44380000 (outside Qatar)
5. At Ooredoo Shops (listed below)
6. Most banks, ATMs and QPost.
7. By mailing the pay slip and cheque to:  
Manager Communication Center, Ooredoo,  
P.O.Box 217, Doha - Qatar.

\*Please make cheques payable to "Ooredoo QSC" and write your customer number at the back.

# Your Bill

## all you need to know



Account No 1000503317  
Bill No 1608R-00159231  
Bill Period 12 Jul 2016 - 11 Aug 2016

44113191 Fibre Voice

Period

QR

### Rentals

Fibre Voice		
Home Broadband Voice Service	12 Jul 2016 - 11 Aug 2016	0.00
Fibre V CAT A2 International Barred		
Fibre Voice Service	12 Jul 2016 - 11 Aug 2016	0.00
Total		0.00

44113191 Home Broadband

Period

QR

### Rentals

Home Broadband		
25 Mbps	12 Jul 2016 - 14 Jul 2016	32.23
Home Broadband		
25 Mbps	15 Jul 2016 - 11 Aug 2016	316.13
Total		348.36