

# Sérgio Luiz Rodrigues de Oliveira Junior

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## COVER LETTER

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Having a degree in Computer Engineering from CEFET-MG, I worked as a chatbot developer for a large part of my professional career. Being an interdisciplinary field, it allowed me to explore related fields, such as UI/UX, data analysis, product management, and agile methodologies. During the three years that I worked as a software developer (internship and CLT), I improved soft skills such as self-management, teamwork, and resilience which allowed me to have the confidence to migrate to a new area.

On this journey, I started my studies with Data Science, since I already had a familiarity due to projects developed in college. Although it's an area that I really enjoy, I feel more comfortable having a more technical profile. By taking online courses, I rediscovered the frontend area and my passion for software that allows me to get closer to design areas.

To look at a few projects that I've developed in the fields of Frontend and Data Science, access my portfolio: <https://juniorsergio.github.io/>

## PROFESSIONAL BACKGROUND

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| 08.2021 | <b>Chatbot Developer,</b>  |
| 04.2022 | <b><i>Localiza Labs (consulting) – Framework Digital</i></b> <ul style="list-style-type: none"><li>· Chatbot development using Blip platform.</li><li>· General support to the Scrum Master during agility rituals.</li></ul>  |
| 12.2020 | <b>Software Engineer,</b>  |
| 08.2021 | <b><i>[R&amp;D] Customer Solutions – Take Blip</i></b> <ul style="list-style-type: none"><li>· Chatbot development using Blip platform.</li><li>· APIs development using C# to add services to our chatbots.</li><li>· CI/CD pipelines build on Azure DevOps to deploy C# applications.</li><li>· Create unit tests in C# using NSubstitute and XUnit.</li><li>· Peer review of the teams code to ensure quality and standardization.</li><li>· Mediation, in conjunction with team members of different specialties, of how to make our OKRs definition more efficient.</li></ul> |
| 03.2019 | <b>Technology Intern,</b>  |
| 02.2020 | <b><i>CDI (Development and Innovation Coordination) – Unimed-BH</i></b> <ul style="list-style-type: none"><li>· Business interface between IT and customer relationships teams.</li><li>· Chatbots development in conjunction with several business areas of the company.</li><li>· General support to the analysts on prototyping and new solutions development.</li></ul>  |

## ACADEMIC BACKGROUND

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03.2020	<b>Hochschule München</b>
08.2020	Munich, Germany Computer Engineering international program
02.2016	<b>Centro Federal de Educação Tecnológica de Minas Gerais (CEFET-MG)</b>
05.2021	Belo Horizonte, Brazil Computer Engineering Bachelor's Degree

## LANGUAGES

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Portuguese	Mother Tongue
English	C1 Level
German	A1 Level