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- Thomann is the largest online and mail order retailer for musical instruments, light and sound equipment worldwide, having about 10m customers in 120 countries and 80,000 products on offer. We are musicians ourselves and share your passion for making it. As a company, we have a single objective: making you, our customer, happy.

[+49\(0\)9546 9223-55](#)

international@thomann.de

- We have a wide variety of pages giving information and enabling you to contact us before and after your purchase. Alternatively, please feel free to use our accounts on social media such as Facebook or Twitter to get in touch.

[+49\(0\)9456 9223-55](#)

international@thomann.de

- Most members of our service staff are musicians themselves, which puts them in the perfect position to help you with everything from your choice of instruments to maintenance and repair issues.

[+49\(0\)9546 9223-476](#)

sc.cc@thomann.de

- Our expert departments and workshops allow us to offer you professional advice and rapid maintenance and repair services. This also affects the price - to our customers' benefit, of course.

[+49\(0\)9546 9223-476](#)

sc.cc@thomann.de

- Apart from the shop, you can discover a wide variety of additional things - forums, apps, blogs, and much more. Always with customised added value for musicians.

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Our Specialist Departments

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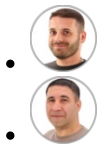
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Your Contacts





+49-9546-9223-532

export@thomann.de

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[Service Postal Address](#)

Postal Address

Thomann GmbH

Treppendorf

Hans-Thomann-Straße 1

96138, Burgebrach, Germany

Business Hours

We will be back to help you in 7 Hours and 35 Minutes .

- Saturday 9:30–16:00
- Monday 9:30–18:30
- Tuesday 9:30–18:30
- Wednesday 9:30–18:30
- Thursday 9:00–12:00
- Friday 9:30–18:30

Public holiday: Our store will remain closed on 25.12.20, as it is a public holiday.

Company Info

- Founded
- January 1954
- Legal status
- GmbH
- CEO
- Hans Thomann
- VAT Reg.Nr.
- DE 257375233

Fax Numbers



Front Desk

+49-9546-9223-24

Accounting

+49-9546-9223-2549

Classic Drums

+49-9546-6774

Lighting

+49-9546-9223-443

Studio/Synth/Software

+49-9546-922328

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Email Addresses and Extensions

As a Thomann customer you can reach our **departments**, **specialists** and **admin team** by phone or email. Here's a list of email addresses and phone numbers for all our departments.



Whatever your query, our **hotline** will put you in touch with the right person

+49-9546-9223-532

export@thomann.de

Business Hours

We will be back to help you in 7 Hours and 35 Minutes .
Thank you for understanding that we can only respond to inquiries within our working hours.
[All opening hours](#)

- Saturday 9:30–16:00
- Monday 9:30–18:30
- Tuesday 9:30–18:30
- Wednesday 9:30–18:30
- Thursday 9:00–12:00
- Friday 9:30–18:30

Public holiday: Our store will remain closed on 25.12.20, as it is a public holiday.

Customer Number for Inquiries

Your customer number:

[Please register](#)

Please have your customer number ready before you call us. In most cases, this will allow us to help you more efficiently.

COVID-19: Our shop, repair centre and t.kitchen in Treppendorf will probably have to remain closed until Sunday, January 10, 2021. More info can be found [here](#).

Specialist Departments



Department Email Phone

[Brass & Woodwind](#) brass@thomann.de brass@thomann.de +49-9546-9223-26
[Classic Drums](#) classicdrums@thomann.de classicdrums@thomann.de +49-9546-9223-7970
[DJ](#) dj@thomann.de dj@thomann.de +49-9546-9223-441
[Drums](#) drums@thomann.de drums@thomann.de +49-9546-9223-40
[Guitars](#) gitarre@thomann.de gitarre@thomann.de +49-9546-9223-20
[Headphones](#) headphones@thomann.de headphones@thomann.de +49-9546-9223-33
[Keyboards](#) homekeys@thomann.de homekeys@thomann.de +49-9546-9223-33
[Lighting](#) licht@thomann.de licht@thomann.de +49-9546-9223-45
[PA](#) pa@thomann.de pa@thomann.de +49-9546-9223-35
[Piano Gallery](#) klaviere@thomann.de klaviere@thomann.de +49-9546-9223-34
[Sheet Music](#) noten@thomann.de noten@thomann.de +49-9546-9223-60
[Strings](#) streicher@thomann.de streicher@thomann.de +49-9546-9223-370
[Studio/Synth/Software](#) studio@thomann.de studio@thomann.de +49-9546-9223-30
Video video@thomann.de video@thomann.de +49-9546-9223-45

Service & After Sales



Department Email Phone

Returns, Repairs and Damages sc.cc@thomann.de sc.cc@thomann.de +49-9546-9223-476
Service Center Management leitung.service@thomann.de leitung.service@thomann.de +49-9546-9223-476

Further Contacts



Department Email Phone

Front Desk zentrale@thomann.de zentrale@thomann.de +49-9546-9223-0
Hotline export@thomann.de export@thomann.de +49-9546-9223-532
Marketing marketing@thomann.de marketing@thomann.de +49-9546-9223-42
Returns, Repairs and Damages sc.cc@thomann.de sc.cc@thomann.de +49-9546-9223-476

This Is What Our International Hotline Looks Like



(79)
Recently Viewed
[Steinberg Cubase Pro 11](#)

Audio MIDI Sequencer (DAW) 32-Bit integer and 64-bit floating-point resolution, Unlimited number of simultaneously usable audio and MIDI tracks, Supports up to 256 physical inputs and outputs, 5.1 Surround support, Score Editor, Key Editor, Drum Editor, Sample Editor, Multi-track...

\$555
[to the product](#)



(4)
Recently Viewed
[iZotope Holiday Bundle](#)

\$49.65
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(7)
Recently Viewed
[Nux MG-300](#)

Multi-Effect Pedal for Electric Guitar Realistic feel and playability, Studio sound quality, Quick Tone editing software for selecting and optimising patches, loading 3rd party IRs to extend the sound possibilities, 56 Drum beats, 60 Second phrase loop with rhythm...

\$135
[to the product](#)



Recently Viewed
[Elgato Ring Light](#)

Elgato Ring Light; WLAN-enabled ring light with centered ball joint mount for camera / smartphone mounting with 1/4" screw; app control for Mac, Windows, iPhone, Android; 2.500 lumens; multi-layer technology; colour temperature adjustable: 2. 900-7000 K; power consumption: up to...

\$204
[to the product](#)



Recently Viewed
[Stairville Green Screen Roll-Up 1.5x2m](#)

Stairville Green Screen Roll-Up 1.5x2m; Mobile chromakey background; Easy transport and safe storage thanks to the roll-up system in the sturdy aluminium case; Quick assembly and disassembly thanks to two hydraulic supports; Sturdy and durable scissor system; Two folding feet...

\$157
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Recently Viewed
[Heritage Audio Baby RAM](#)

Passive Desktop Monitor Controller 24-Position rotary switch with 0.1 dB for each individual attenuation level, Mono / DIM / Mute button, 4 Line inputs: 6.3 mm jack (2x stereo) balanced (unbalanced, switchable), 4 Line outputs: 6.3 mm jack (2x...

\$225
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Recently Viewed
[Tascam US-4x4HR](#)

Tascam US-4x4HR; 4-channel USB 2.0 audio interface; 24-bit/192kHz; inputs: 4x microphone input (XLR, balanced) with Ultra-HDDA microphone preamps with equivalent input noise (EIN: -125dBu), input gain range: 56dB, 4x line input (6.3mm jack, balanced), line input 1 + 2 switchable...

\$269
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Recently Viewed
[Modal Cobalt8M](#)

Virtual Analog Desktop Synthesizer 8-Voice polyphony, 24 Buttons, Lockable four-axis joystick, OLED display, Glide / Portamento (legato and staccato mode) as well as Mono, Poly, Unison (2, 4 and 8) and Stack (2 and 4) keyboard modes, 4-Pole morphable...

\$611
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(3)
Recently Viewed
[M-Audio Oxygen Pro 61](#)

M-Audio Oxygen Pro 61; USB controller keyboard; 61 velocity-sensitive semi-weighted keys with aftertouch and assignable zones; 16 RGB pads (backlit, assignable and velocity-sensitive); note repeat function; 8 assignable knobs and keys; 9 assignable faders; Smart Chord mode; Smart Scale mode;...

\$294
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Recently Viewed
[Xsonic Airstep Smart Controller](#)

Smart Multi Controller Wireless, Controls and switches effects pedals, hardware effects and amplifiers with MIDI input or relay footswitch input as well as DAW programs and apps on the mobile phone, tablet or computer with Bluetooth or USB, Integrated...

\$284
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(1)
Recently Viewed
[Marshall Electronics VS-PTC-200 PTZ](#)

Marshall Electronics VS-PTC-200; PTZ Camera Controller; 4D Joystick allows simultaneous control over Pan, Tilt, Zoom and Focus; 128 Preset locations with smooth adjustable transition speeds; One touch controls over Brightness, Back Light, Mirror/Flip, Freeze Capture; Full Duplex RS-232 & RS-422...

\$533
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Recently Viewed
[Analog Cases Pulse Case Elektron Octatrack](#)

Analog Cases Pulse Case for Elektron Octatrack; perfect fit for Elektron Octatrack + power supply; Material: EVA; removable foam inlay to protect the keyboard; high-quality circumferential zipper; comfortable rubber handle; inner dimensions: 355 x 228 x 63 mm

\$62
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Contact & Service

- [+49-9546-9223-55](#)
- international@thomann.de
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Thomann GmbH

Hans-Thomann-Straße 1
96138 Burgebrach
Germany
Shop

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