

User 3

Pre-test questionnaire

1- What is your occupation?

- a) Student
- b) Professor
- ☒ c) Office worker
- d) Maintenance worker
- e) Other: specify;

2- I prefer to write using an electronic device, e.g. laptop, desktop, tablet, etc.

1 2 3 ☒ 4 5
Strongly Disagree Strongly Agree

3- Why do you prefer or dislike using an electronic device to write?

Faster, neater

4- What do you use to take notes (select all that applies)?

- ☒ a) Paper
- ☒ b) Laptop
- c) Smartphone
- d) I do not take notes

5- How often do you reorganize your files?

- a) Everyday
- b) Weekly
- c) Monthly
- d) More than once every 6 months, but less than once a month
- ☒ e) Other: specify; Nearly

6- Why do you or do not reorganize your files?

Doesn't occur to me

Data Collection Sheet

1- Subject Reference Number? 3

2- Total time spent?

23:42 (Did not do Country quiz)

3- Which task did the user complete successfully?

log in 0:38s

- a) Register for the application
- b) Navigate to note taking screen
- c) Country Quiz — injury
- d) Perform a chain of editorial work under time limit — 3:22s
- e) Navigate to file organization screen
- f) Organize a bundle of files
- g) Navigate to create an event screen
- h) Create an event
- i) Navigate to "My Files"

4- Time spent registering?

0:28s

5- Time spent navigating to note taking screen from landing screen?

0:03s

6- Grade for country quiz 1 (Swaziland) out of 7?

Not

7- Grade for country quiz 2 (Bhutan) out of 7?

Not

8- Time spent performing editorial work?

3:22s

9- Time spent navigating to organization screen from note taking screen?

0:03s

10- Time spent performing organizational work?

0:31

11- Time spent navigating to create an event screen from organization screen?

0:02s

12- Time spent navigating to create an event?

0:58s

13- Time spent navigating to "My Files" from create an event screen?

0:04s

14- Less out: 0:07s

12- Observations

- User skimmed each page of the manual
- User forgot username entered, had to register twice
- Registration confirmation message
- User found file easily
- User tried to use keyboard shortcut to underline
- User struggled to find underline feature, looked for a preset file
- Highlighted successfully.
- User skipped note test due to hand injury
- User successfully uploaded files
- User figured out the time slider / timer
- User used pre-added people in create event
- User clicked file and got taken out of the myfiles menu

13- Subject comments

- Underline button
- Keyboard shortcut for underline
- Confirmation for uploaded note
- Confirmation for event creation
- Time slider was not optimal, use different intervals e.g. 15min intervals
- Myfiles file structure made sense, was straight forward
- Main menu button could have been bigger

12 User used keyboard navigation

13

Post-test questionnaire

1- How would you rate your experience with our prototypes?

[illegible]

2- I would consider using this application if it ever gets developed.

1 2 3 4 5
Strongly Disagree Strongly Agree

3- There were features that were too complicated to understand.

1 2 3 4 5
Strongly Disagree Strongly Agree

4- The interface was very difficult to use.

1 2 3 4 5
Strongly Disagree Strongly Agree

5- The look of the application distracted me from doing the tasks.

1 2 3 4 5
Strongly Disagree Strongly Agree

6- Can you remember what these buttons do?

Invite People

ush.anto145,



Create new note



Record a video



Take a picture / view picture



Edit



Record voice memo

u3

7- What did you like about our prototype?

Did not struggle to find functions

8- What did you dislike about our prototype?

Did not like time sliders

No underline button visible

No confirmation screens

9- What suggestions do you have for us?

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