

User 2

## Pre-test questionnaire

1- What is your occupation?

- ☒ a) Student
- b) Professor
- c) Office worker
- d) Maintenance worker
- e) Other: specify;

2- I prefer to write using an electronic device, e.g. laptop, desktop, tablet, etc.

1                      2                      3                      4                      5  
Strongly Disagree                      Strongly Agree

3- Why do you prefer or dislike using an electronic device to write?

*easy to access on comute from and to school*

4- What do you use to take notes (select all that applies)?

- ☒ a) Paper
- ☒ b) Laptop
- c) Smartphone
- d) I do not take notes

5- How often do you reorganize your files?

- a) Everyday
- b) Weekly
- c) Monthly
- ☒ d) More than once every 6 months, but less than once a month
- e) Other: specify;

6- Why do you or do not reorganize your files?

*no time*

## Data Collection Sheet

1- Subject Reference Number? 2

2- Total time spent?

39:54

3- Which task did the user complete successfully?

- a) Register for the application
- b) Navigate to note taking screen
- c) Country Quiz
- ☒ d) Perform a chain of editorial work under time limit
- e) Navigate to file organization screen
- f) Organize a bundle of files
- g) Navigate to create an event screen
- h) Create an event — 1:28
- i) Navigate to "My Files"

logout: 0:10s

4- Time spent registering?

1:15

5- Time spent navigating to note taking screen from landing screen?

0:14 + 0:03 new note / note to note: 48s

6- Grade for country quiz 1 (Swaziland) out of 7?

4/7

5/7

7- Grade for country quiz 2 (Bhutan) out of 7?

4/7

8- Time spent performing editorial work?

4:00s

9- Time spent navigating to organization screen from note taking screen?

0:09s

10- Time spent performing organizational work?

1:00

11- Time spent navigating to create an event screen from organization screen?

~~0:00~~ 0:08

12- Time spent navigating to create an event?

0:06

13- Time spent navigating to "My Files" from create an event screen?

0:05

## 12- Observations

Note editing

- User skimmed user manual
- User struggling to find underline
- Heading vs title, user looked for exact phrasing
- User used Ctrl F to Ipsum
- User struggled to find highlighter
- ✓ Tried using help, didn't help

User used a 1 word description

User typed plain text, no styles

User open a new tab, attempted to create a recording

Answered India from memory Note notes

User waited for confirmation of uploaded file

Tried to upload the file twice

typed person name  
first, then used the (+)  
button

Tried to directly enter  
time

## 13- Subject comments

See password in clear text

No error feedback for matching email

Plus marks for new notes

Subjects for notes  
more input for new notes

Record for taking notes

Setup default format template

File description disappeared

User concerned about saving. Feedback for whether a note is saved

File upload status

Drag and Drop upload

Loading screen surprised  
him

Show multiple documents  
uploaded

Time entry instead of  
time slider

24 hour clock  
or 12 hour clock

12. User found their way out of Myfiles

- 
- 13. user wanted a new button
  - Event field too large
  - Invite People was confusing, too much information  
just wanted search bar
  - user likes single click in Myfiles menu
  - Prominent Main menu buttons
  - My files for the welcome screen
  - Didn't register what upload files meant

suggestions

- to do list, calendar, share notes, file priority, borders on buttons!

## Post-test questionnaire

1- How would you rate your experience with our prototypes?

[illegible]

2- I would consider using this application if it ever gets developed.

1 2 3 4 5  
Strongly Disagree Strongly Agree

3- There were features that were too complicated to understand.

1                      2                      3                      4                      5  
Strongly Disagree                      Strongly Agree

4- The interface was very difficult to use.

1                      2                      3                      4                      5  
Strongly Disagree                      Strongly Agree

5- The look of the application distracted me from doing the tasks.

1 2 3 4 5  
Strongly Disagree Strongly Agree

6- Can you remember what these buttons do?

Invite People

ush.anto145,



add people



Video call



screen shot



hand notes



Record lecture

U2

7- What did you like about our prototype?

easy to use  
not distracting

8- What did you dislike about our prototype?

customization  
no login quick access  
features and button need to be more clear

9- What suggestions do you have for us?

extra user features