Soft Skills for Sales Professionals

with Meridith Powell



10 Great Questions for Prospects

- 1. Tell me about your (business, hotel, life, etc.).
- 2. How did you get started in this; what's your story?
- 3. What are your goals for this year, and how are you positioned to achieve them?
- 4. What are your biggest challenges and obstacles?
- 5. Tell me about your competition.
- 6. How do you market yourself?
- 7. Who are your customers? Why do they buy from you?
- 8. How would making this decision or purchase impact the success of your business? What happens if you don't make it?
- 9. Why is now the right time to make this purchase?
- 10. Who needs to be involved in the decision making? Who will be impacted by the purchase?