



Main Skills



Basic Skills



Juliana Guimaraes

I am a lifelong learner, always seeking new opportunities to expand my knowledge and skills. With a multicultural background and a zest for personal growth, I bring a diverse perspective and a commitment to making a positive impact.

Education

Diploma in Web and UX Design - Level 6

Yoobee College of Creative Innovation

July 2022 - June 2023

Christchurch

Gained experience in:

Figma, HTML, CSS, Sass, JavaScript, Vue.js, MongoDB, PHP, WordPress, Github, Technical and User documentation, User testing and UX principles.

Diploma in Web Development - Level 5

Ara Institute of Canterbury

July 2021 - June 2022

Christchurch

Gained experience in:

HTML, CSS, Computer Architecture, Python, Microsoft SQL, PHP, AWS, SilverStripe, UX design, User testing, Technical and User documentation.

Bachelor in Social Communications

Faculdade Mauricio de Nassau

February 2009 - December 2012

Maceio - Brazil

Major in Advertisement

Work Experience

Customer Service Representative

BP

2022 - Present

Christchurch

I work across the shop and the Wild Bean café. Some of the daily tasks are: making coffees, baking, cashier work and helping customers find what they need. Through these experiences, I have honed my multitasking abilities and developed exceptional customer service skills.

Personality Highlights

- Cheerful disposition
- Neat and well-organized
- Independent worker and also a team player
- Collaborative and efficient
- Flexible and easy to adapt
- Good sense of humour

Non-tech Languages

- Fluent in English and Portuguese
- Intermediate Spanish
- Learning NZSL

References

- 3 work references upon request
- 1 tutor reference upon request

Food And Beverage Attendant

Peppers Clearwater Resort

2021

Christchurch

Provided good customer service experience to guests coming to Lume restaurant. Made coffees, cocktails and served food. Worked well under pressure and in a fast paced environment.

Teacher

Active Explorers

2018 - 2020

Richmond

Worked teaching under twos, our routine was based on the children's needs while providing an environment that was inspiring and engaging. We followed Tikanga practices and exposed children to NZSL and te reo Māori.

Teacher

Minerva House

2017 - 2018

Christchurch

Taught 0 to 2.5 year olds in a Te Whāriki , Rudolf Steiner and Montessori based centre. The curriculum focused on inquiry-based learning and we planned activities based on children's needs and dispositions. I wrote individual and group learning stories.

2016 - Career Break (travelling to NZ and working casual hospitality jobs)

Teacher

System Idiomias

2009 - 2015

Maceio - Brazil

Taught English as a foreign language to children between 2 and 13 years old using Systemic - an in-house method based on the natural approach, combined with content-based instruction (CBI) using the communicative approach. I taught different school subjects (like maths, geography, history, etc) in English.

Editor / Reviewer

Systemic Bilingual

2014

Maceio - Brazil

Edited and reviewed textbooks (using InDesign), as well as class materials for various school subjects in English.