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Parklands, Christchurch

## Main Skills



HTML5



CSS



JavaScript



Sass



Vue.js



MongoDB



Github



Figma



WordPress



Woo  
Commerce

## Basic Skills



Bootstrap



Python



AWS



Microsoft SQL



SilverStripe



PHP



Illustrator



Photoshop

# Juliana Guimaraes

I am a lifelong learner, always seeking new opportunities to expand my knowledge and skills. With a multicultural background and a zest for personal growth, I bring a diverse perspective and a commitment to making a positive impact.

## Education

### Diploma in Web and UX Design - Level 6

Yoobee College of Creative Innovation

July 2022 - June 2023

Christchurch

#### Gained experience in:

Figma, HTML, CSS, Sass, JavaScript, Vue.js, MongoDB, PHP, WordPress, Github, Technical and User documentation, User testing and UX principles.

### Diploma in Web Development - Level 5

Ara Institute of Canterbury

July 2021 - June 2022

Christchurch

#### Gained experience in:

HTML, CSS, Computer Architecture, Python, Microsoft SQL, PHP, AWS, SilverStripe, UX design, User testing, Technical and User documentation.

### Bachelor in Social Communications

Faculdade Mauricio de Nassau

February 2009 - December 2012

Maceio - Brazil

### Major in Advertisement

## Work Experience

### Customer Service Representative

BP

2022 - Present

Christchurch

I work across the shop and the Wild Bean café. Some of the daily tasks are: making coffees, baking, cashier work and helping customers find what they need. Through these experiences, I have honed my multitasking abilities and developed exceptional customer service skills.

# Personality Highlights

- Cheerful disposition
- Neat and well-organized
- Independent worker and also a team player
- Collaborative and efficient
- Flexible and easy to adapt
- Good sense of humour

# Non-tech Languages

- Fluent in English and Portuguese
- Intermediate Spanish
- Learning NZSL

# References

- 3 work references upon request
- 1 tutor reference upon request

## Food And Beverage Attendant

Peppers Clearwater Resort

2021

**Christchurch**

Provided good customer service experience to guests coming to Lume restaurant. Made coffees, cocktails and served food. Worked well under pressure and in a fast paced environment.

## Teacher

Active Explorers

2018 - 2020

**Richmond**

Worked teaching under twos, our routine was based on the children's needs while providing an environment that was inspiring and engaging. We followed Tikanga practices and exposed children to NZSL and te reo Māori.

## Teacher

Minerva House

2017 - 2018

**Christchurch**

Taught 0 to 2.5 year olds in a Te Whāriki , Rudolf Steiner and Montessori based centre. The curriculum focused on inquiry-based learning and we planned activities based on children's needs and dispositions. I wrote individual and group learning stories.

2016 - Career Break (travelling to NZ and working casual hospitality jobs)

## Teacher

System Idiomas

2009 - 2015

**Maceio - Brazil**

Taught English as a foreign language to children between 2 and 13 years old using Systemic - an in-house method based on the natural approach, combined with content-based instruction (CBI) using the communicative approach. I taught different school subjects (like maths, geography, history, etc) in English.

## Editor / Reviewer

Systemic Bilingual

2014

**Maceio - Brazil**

Edited and reviewed textbooks (using InDesign), as well as class materials for various school subjects in English.