Esteban Hidalgo

Front End Developer with a keen eye for detail

Professional Goals

Belonging to a team where I can apply the knowledge, I am gaining throughout my constant learning. Also, working with feedback and growth opportunities to reach my maximum potential through challenges and achievements.

Get in touch!

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Projects:
https://github.com/ehidalgo506-dev?tab=repositories

LinkedIn
https://www.linkedin.com/in/ehidalgo204/

Abilities

- Identified customer needs and preferences.
- Developed relationships with customer base
- High communication and interpersonal skills
- Display exceptional reliability in attendance and punctuality in accordance with the work schedule and shift.
- Working in a high-pressure environment, while maintaining quality and error free work.

Technical Skills

- HTML/HTML5 & CSS/CSS3, Responsive Design, SASS.
- CSS Frameworks: Boostrap, Materialize, Foundation
- JavaScript ES6/ES2015
- JQuery, ReactJS
- Jest
- Storybook
- Git / Github
- Linux CLI, MacOS, Windows.

Work Experience

Associate Front-End Developer
Prodigious | October 2021 - Present

- Creating new features, functionality and capabilities on the eCommerce sites using CSS, SCSS, JavaScript & React.
- Implementing a mobile-first approach to all enhancements and new features requests.
- Worked closely with a business leaders, graphic designers, back-end engineers, and QA resources through the complete systems development life cycle.
- Assisted on debugging/fixing bugs found by the QA team as a result of another team development.
- Worked in a team environment with Scrum methodology, with daily stand-ups, kept track of user stories/bugs in the repositories.
- Wrote unit tests in Jest to ensure code was tested and 100% bug free.
- Lightweight manage of Jenkins and Adobe Experience Manager (AEM) in order to deploy builds and authoring.

XtremIO Technical Support Engineer
Dell Technologies | Nov 2019 - October 2021

- Working with detailed trouble tickets of XtremIO Call Homes or open Service Requests by customer regarding a specific problem.
- Work closely with the Customer Success Manager (SAM) and Managed Services Representative to maintain visibility and provide consistency to the Customer.
- Connection to customer's cluster via SSH through putty and start the proper investigation by looking for errors or alerts provided by the logs.
- Aid via email, phone o remote zoom sessions with customers to explain the problem and give the proper solution following Dell's EMC best practices.

IT Helpdesk Support Representative
Termogram Consultores SA. | 2018 - 2019

- Created and detailed trouble tickets and entered them into a database and correctly refer them to the appropriate team members.
- Provided assistance via remote control service in order to install software or resolve an issue within Microsoft office (outlook, excel, etc.).
- Worked with Active Directory to build user network profiles, reset passwords, unlock accounts, etc.
- Installed, repaired and setup computer peripherals
- Performed set-up, break-down, and transport of company electronic equipment on an as-needed basis.
- Answered user inquiries regarding computer, email, phone connectivity, software or hardware inquires to resolution or escalated

Languages Spoken

- Advanced English: reading 100%, speaking and 90% and writing 90%
-Spanish Native

Academic History

July 2021 - Universidad Cenfotec
Postgraduate Degree: Javascript

May 2021 - Universidad Cenfotec
Postgraduate Degree: Web Interface Development

Dec 2018 - Universidad Latina de Costa Rica
Bachelor's in System Engineering

Certifications & Extra Academic Training

Currently learning - Udemy Course
Modern React with Redux

July 2021 - Udemy Course
The Complete JavaScript Course 2021

Jun 2021 - Udemy Course
Advanced CSS and SASS: Flexbox, Animations, Responsive Design

Mar 2020 - Dell Technologies
Specialist Platform Engineer, XtremIO 2.0

Nov 2019 - Dell Technologies
Internal Storage Management, ver 4.0