



February 22, 2017

Bermudez, Neville

545070

Customer Service Representative

Ready Call Center

Burrell Boom

Dear Neville,

This is to inform you that you are receiving a Warning for overspending break for the week Feb 13th -19th, 2017.

As seen below, you exceeded the allotted break time by 0:42:43 minutes.

			2/13/2017	2/14/2017	2/15/2017	2/16/2017	2/17/2017	2/18/2017	2/19/2017	
Trainer	Agent's Name	Logi n	Monday Break	Tuesday Break	Wednesday Break	Thursday Break	Friday Break	Saturday Break	Sunday Break	TOTAL BREAK
Thomas Andre	Bermudez Neville	545070	0:21:16	0:12:41	0:08:46	0:00:00	0:00:00	0:00:00	0:00:00	0:42:43

Please make all efforts to avoid overspending your approved break.

Angelique Frazer
Training Manager