

February 22, 2017



**Baiza, Benny**  
**545162**  
**Customer Service Representative**  
**Ready Call Center**  
**Burrell Boom**

**Dear Benny,**

This is to inform you that you are receiving a Warning for overspending break for the week Feb 13<sup>th</sup> -19<sup>th</sup>, 2017.

As seen below, you exceeded the allotted break time by 0:42:06 minutes.

			2/13/20 17	2/14/20 17	2/15/2017	2/16/201 7	2/17/2 017	2/18/201 7	2/19/20 17	
Trainer	Agent's Name	Login	Monday Break	Tuesday Break	Wednesday Break	Thursday Break	Friday Break	Saturday Break	Sunday Break	TOTAL BREAK
Pook	Baiza	5451	0:00:00	0:08:40	0:00:00	0:00:00	0:01:05	0:32:21	0:00:00	0:42:06
Ashley	Benny	62								

*Please make all efforts to avoid overspending your approved break.*

**Angelique Frazer**  
**Training Manager**