

May 9th, 2017

Dear Giovanni Diaz

You were issued a **Verbal Warning (1)** for your failure to deliver your scheduled forty five (45) hours for the week of May 1^{st} - 7^{th} 2017.

Please note that you are now on ninety (90) days probation for "Missing Hours". If you fail to deliver your **Scheduled Hours** for any week within the next ninety (90) days, further disciplinary action will be taken.

Sincerely,

Adeolu Kemiki
Shift Manager
Ready Call Center