<u>11/3/2016</u> <u>19:49</u>	ACD Activities	Available	0:05	Yes	System
<u>11/3/2016</u> <u>19:54</u>	Assigned Work Activities	On the Phone	0:04	Yes	System
<u>11/3/2016</u> <u>19:58</u>	ACD Activities	ACW	0:00	Yes	System
<u>11/3/2016</u> <u>19:58</u>	ACD Activities	Available	0:04	Yes	System
<u>11/3/2016</u> <u>20:02</u>	ACD Activities	Available	0:05	Yes	System
<u>11/3/2016</u> <u>20:07</u>	ACD Activities	Available	0:04	Yes	System
<u>11/3/2016</u> <u>20:11</u>	ACD Activities	Available	0:05	Yes	System
<u>11/3/2016</u> <u>20:16</u>	ACD Activities	Available	0:04	Yes	System
<u>11/3/2016</u> <u>20:20</u>	ACD Activities	Aux4 But No Call	0:00	Yes	System
<u>11/3/2016</u> <u>20:20</u>	ACD Activities	Available	0:04	Yes	System
<u>11/3/2016</u> <u>20:24</u>	ACD Activities	Available	0:03	Yes	System
<u>11/3/2016</u> <u>20:27</u>	ACD Activities	Available	0:03	Yes	System