

February 28, 2017

Everett, Anika 545250 Customer Service Representative Ready Call Center Burrell Boom

Dear Anika,

This is to inform you that you are receiving a Warning for overspending break for the week Feb 20-26, 2017.

As seen below, you exceeded the allotted break time by 0:27:20 minutes.

Trainer	Agent's Name	Login	Monday ACW	Tuesday ACW	Wednesday ACW	Thursday ACW	Friday ACW	Saturday ACW	Sunday ACW	TOTAL BRK
Pook Ashley	Everett Anika	5452 50	0:02:55	0:04:18	0:12:22	0:00:00	0:00:00	0:07:45	0:00:00	0:27:2 0

Please make all efforts to avoid overspending your approved break.

Angelique Frazer Training Manager