



December 7th, 2016

**Dakers, Briana
545072
Customer Service Representative
Ready Call Center
Burrell Boom**

Dear Briana,

This is to inform you that you are receiving a 1st warning for not meeting the requirement of 90% and above in adherence for the week of Nov 28th – Dec 4th.

Your score is 78.4%.

Please note that you are allowed to have 3 weeks of failure within a 12 weeks period. If that is being exceeded to the 4th week of failure a suspension will be process.

**Angela Hinds
Workforce Manager**

December 7th, 2016

13 ½ Miles Phillip Goldson Highway, Burrell Boom, Belize
Tel: 228-0010/2280011