

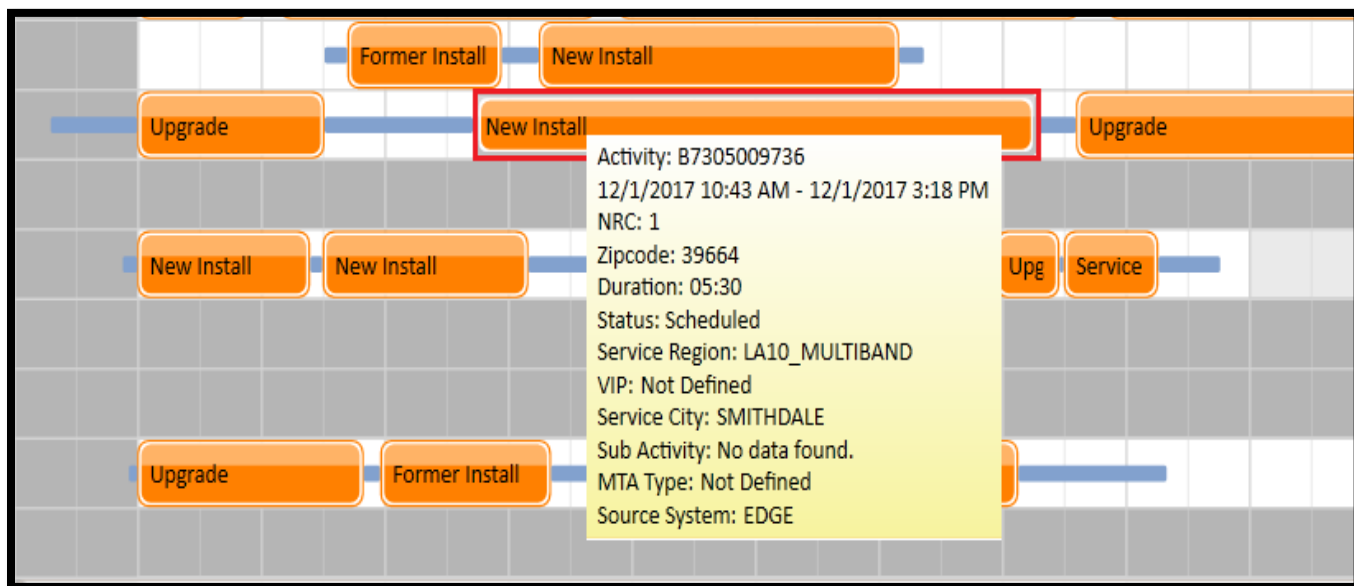
Currently DirecTV is running a pilot for **Fixed Wireless**. This is a time sensitive work order and only specific techs complete them. They are tracked in EDGE but show up in FS Scheduler like all other orders.

Please note that these orders need to stay on the tech that it is scheduled on and cannot be removed. These jobs should be pinned to the tech already.

These jobs can be identified in three ways:

1. The work order ID (activity number) will show as follows: B7332003603, M7333003516 or S7306002233
2. The product group will be listed as “WDM”
3. They are typically 5.5 hours long.

Below is a screen shot showing an example of the job.



In the event that you come across one of these jobs that are not **Pinned**, please go ahead and Pin to technician as these jobs should not fall into **unscheduled status**.

Please let us know if you have any questions.