



February 16, 2017

Martinez Milton

545227

Customer Service Representative

Ready Call Center

Burrell Boom

Dear Milton,

This is to inform you that you are receiving a 2nd warning for not meeting the requirement of 90% and above in adherence for the week of Feb 6th - 12th.

Your score is 85.1%.

Please note that you are allowed to have 3 weeks of failure within a 12 weeks period. If that is being exceeded to the 4th week of failure a suspension will be process.

Angela Hinds

Workforce Manager