How to become the next...

Employee of the Month?

We look at:

- ✓ External and Internal QA
- ✓ Adherence
- ✓ ELearning Completion
- ✓ Amount of external scores below 88%

There are 5 persons selected at the end of the month (agents):

- New Hire Student
- Universal Agent
- CRT Agent
- SG Agent
- ERD Agent

!!!CONGRATULATIONS!!!

New Hire Student: April Suazo
Universal Agent: Kyle Dawson
CRT Agent: Gerardino Cho
SG Agent: Noemi Cawich
ERD Agent: Lorenzo Leonardo

Supervisor: Stacey Cacho
Trainer: Ashley Pook

Quality Analyst: Estella Ramirez

