

February 22, 2017



Zuniga, Alfonso
545080
Customer Service Representative
Ready Call Center
Burrell Boom

Dear Alfonso,

This is to inform you that you are receiving a Warning for overspending break for the week Feb 13th -19th, 2017.

As seen below, you exceeded the allotted break time by 0:37:15 minutes.

			2/13/2017	2/14/2017	2/15/2017	2/16/2017	2/17/2017	2/18/2017	2/19/2017	
Trainer	Agent's Name	Login	Monday Break	Tuesday Break	Wednesday Break	Thursday Break	Friday Break	Saturday Break	Sunday Break	TOTAL BREAK
Thomas Andre	Zuniga Alfonso	545080	0:13:34	0:10:49	0:12:52	0:00:00	0:00:00	0:00:00	0:00:00	0:37:15

Please make all efforts to avoid overspending your approved break.

Angelique Frazer
Training Manager