



February 22, 2017

Lazaro, David
545276
Customer Service Representative
Ready Call Center
Burrell Boom

Dear David,

This is to inform you that you are receiving a Warning for overspending break for the week Feb 13th -19th, 2017.

As seen below, you exceeded the allotted break time by 0:54:18 minutes.

Trainer	Agent's Name	Logi n	Monday Break	Tuesday Break	Wednesday Break	Thursday Break	Friday Break	Saturday Break	Sunday Break	TOTAL BREAK
Thomas Andre	Lazaro David	5452 76	0:00:00	0:00:00	0:00:00	0:32:29	0:00:00	0:21:49	0:00:00	0:54:18

Please make all efforts to avoid overspending your approved break.

Angelique Frazer
Training Manager