



February 20, 2017

**Belzaire, Erynne
545091
Customer Service Representative
Ready Call Center
Burrell Boom**

Dear Erynne,

This notification is to inform you that you are receiving a Warning for not completing your scheduled 18 hours for the week Feb 13-19, 2017.

As seen below, you had 5:35:59 minutes missing due to being absent on Saturday Feb 18th, 2017.

Supervisor	Last Name	Login	Hours Planned	Hours Delivered	Missing Hours
Pook2 Ashley	Belezaire Erynne	545091	18:00:00	12:24:01	5:35:59

Please take this warning seriously as your attendance is very important towards you being able to acquire a 90% adherence by the end of the training time frame.

**Angelique Frazer
Training Manager**