



February 22, 2017

**Crawford, Elvira
545162
Customer Service Representative
Ready Call Center
Burrell Boom**

Dear Elvira,

This is to inform you that you are receiving a Warning for overspending break for the week Feb 13th -19th, 2017.

As seen below, you exceeded the allotted break time by 0:41:42 minutes.

			2/13/2017	2/14/2017	2/15/2017	2/16/2017	2/17/2017	2/18/2017	2/19/2017	
Trainer	Agent's Name	Login	Monday Break	Tuesday Break	Wednesday Break	Thursday Break	Friday Break	Saturday Break	Sunday Break	TOTAL BREAK
Pook	Crawford	5450								
Ashley	Elvira	58	0:04:07	0:10:19	0:27:16	0:00:00	0:00:00	0:00:00	0:00:00	0:41:42

Please make all efforts to avoid overspending your approved break.

**Angelique Frazer
Training Manager**