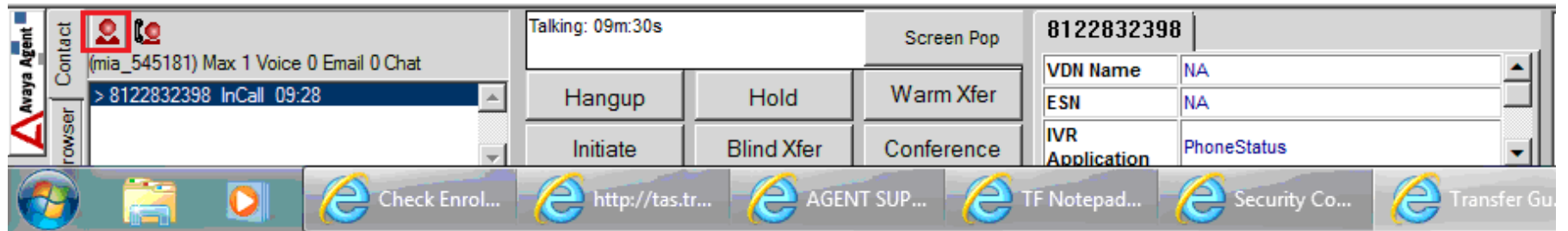
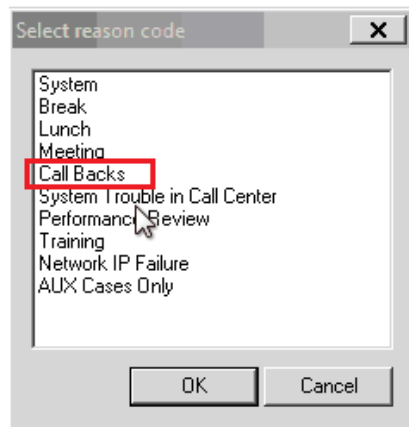


## Day 1 - Round Table

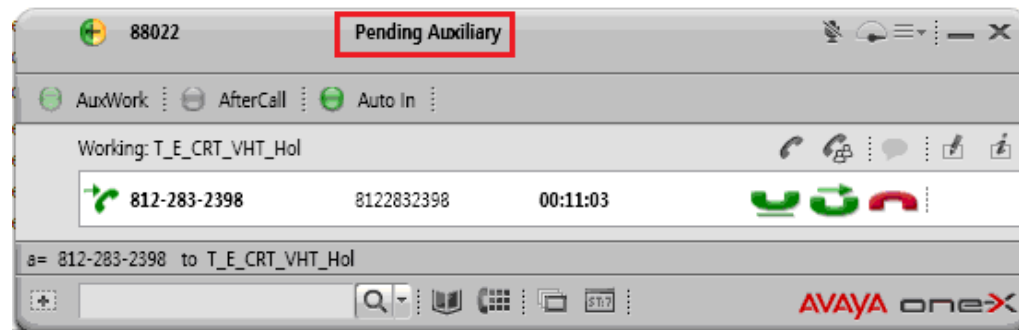
Interaction Center (Transferring a call):



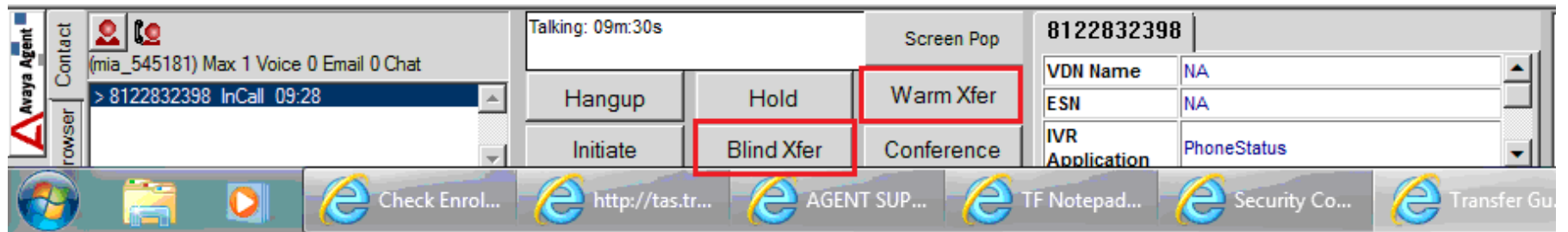
The Avaya Agent Desktop Interface shows a contact list on the left with a red box around the contact icon. The main window displays call details for 8122832398, including a 'Talking: 09m:30s' timer and a 'Screen Pop' section. The 'Screen Pop' section contains fields for VDN Name (NA), ESN (NA), and IVR Application (PhoneStatus). Below these fields are buttons for Hangup, Hold, Warm Xfer, Initiate, Blind Xfer, and Conference. The bottom taskbar shows various application icons, including Check Enrol..., http://tas.tr..., AGENT SUP..., TF Notepad..., Security Co..., and Transfer Gu.



A 'Select reason code' dialog box is open, displaying a list of reasons: System, Break, Lunch, Meeting, Call Backs, System Trouble in Call Center, Performance Review, Training, Network IP Failure, and AUX Cases Only. The 'Call Backs' option is highlighted with a red box. The dialog has 'OK' and 'Cancel' buttons at the bottom.



A 'Pending Auxiliary' dialog box is open, showing a status bar with '88022' and 'Pending Auxiliary'. Below the status bar, there are fields for 'AuxWork', 'AfterCall', and 'Auto In'. The main area displays 'Working: T\_E\_CRT\_VHT\_Hol' and a call log entry for 812-283-2398 with a duration of 00:11:03. The bottom of the dialog shows the AVAYA oneX logo.



The Avaya Agent Desktop Interface shows the same contact list on the left. The main window displays call details for 8122832398, including a 'Talking: 09m:30s' timer and a 'Screen Pop' section. The 'Screen Pop' section contains fields for VDN Name (NA), ESN (NA), and IVR Application (PhoneStatus). Below these fields are buttons for Hangup, Hold, Warm Xfer, Initiate, Blind Xfer, and Conference. The bottom taskbar shows various application icons, including Check Enrol..., http://tas.tr..., AGENT SUP..., TF Notepad..., Security Co..., and Transfer Gu.

Select Destination for Transfer....

s= 812-283-2398 to T\_E\_CRT\_VHT\_Hol

View

Site: MIA Task: 8122832398

Queues

- Cebu ERD MIA ENG - Ext.3324
- ENT Call Detail Record MIA - Ext.1555
- ENT CRD MIA - Ext.1175
- ENT CRD MIA SPA - Ext.1179
- ENT Law Enforcement MIA - Ext.1293
- ENT VAS ERD MIA - Ext.1050
- ENT VAS ERD MIA SPA - Ext.1052
- ENT VAS MIA - Ext.1877
- ENT VAS MIA SPA - Ext.1878
- Loss Prevention MIA - Ext.3001
- Miami Corporate Office - Ext.1029
- NT CRT MIA - Ext.2101
- NT CRT MIA SPA - Ext.2102
- NT SUP ERD MIA - Ext.1098

To:

Comment:

Ok Cancel

88064545179

Ready

AuditWork

AfterCall

Auto In

Working: TF\_E\_Prog\_Red\_I

361-453-4385

3614534385

00:00:12

AVAYA one-X

361-453-4385

to TF\_E\_Prog\_Red\_I

AVAYA one-X

361-453-4385

to TF\_E\_Prog\_Red\_I

AVAYA one-X

Security Code Tool - Internet Explor...

le-login-flow&adf.tfDoc=/WEB-INF/console-login-flow.xml&esn=8task\_id=9999&call\_id=58332f18000600C

Load time(ms): 460

blz1ahron

English

Spanish

Change Password

Logout

Feedback

Search Contact

Serial Number

Interaction Id

Customer Id

Email

MDN

First Name

Last Name

Contact Phone

Address 1

Zip

Lifeline Id

Order Id

Search Service

New Contact Account

Search Contact

Search Flow Order

Search Credit Card

Search Merchant Ref No

Search B2B/B2C Order

Clear

Customer Id	First Name	Last Name	Phone	Address	City	State	Zip	Email
	a first name is req...	a last name is req...						

Brand	Serial Number	MDN	Part Number	Technology	Status	Activation Date	Expire Date	Deact Date	Deactivation Reason	Service Plan
No data to display.										

Avaya Agent

Contact

ima\_545179

Max 1 Voice 0 Email 0 Chat

3614534385

InCall 00:10

Hangup

Hold

Warm Xfer

Initiate

Blind Xfer

Conference

Taking: 00m:07s

Screen Pop

3614534385

VDN Name

ESN

PVR

Application

TF\_E\_Prog\_Red\_IC\_Xfer

NA

NA

NA

CallBack Number= 3614534385 . ESN= NA

AGENT SUPPO...

http://as.trac...

TF Notepad - L...

Transfer Guide...

Security Code ...

Avaya one-X A...

Avaya Agent - ...

11:33 AM 21/11/2016

88064:545179 Ready

AuxWork: AfterCall Auto In

Working: TF\_E\_Prog\_Red\_I

361-453-4385 3614534385 00:01:10

a= 361-453-4385 to TF\_E\_Prog\_Red\_I

AVAYA oneX

Security Code Tool - Internet Explor...

Windows Internet Explorer

le-login-flow&adf.tfDoc=/WEB-INF/console-login-flow.xml&esn=&task\_id=9999&call\_id=583

Load time(ms): 460 blz1ah

## Service Profile

Serial Number	356727057462572	SIM	8901260832154174223	Contact Name	CONNIE EVERETT	Cards In Reserve	0	Be
Hex Serial Number		SIM Status	SIM ACTIVE	Lid	14822942	Service End Date	01/31/2017	Extend
Part Number	TFSAS125GP5LLDM	MIN	3613890511	Group Id	16148059	Next Charge Date		Current TH
Technology	GSM (2G)	MSID	3613890511	LifeLine Status	De-enrolled/See interactions	Rate Plan	TracFone Subscriber Package	Lease
Brand	TRACFONE	MIN Status	ACTIVE	Program Name	Lifeline - TX - 3	Service Plan Objid		
Sequence	52	Zip	78343	Activation Date	08/26/2013	Service Type	Paygo, Double Minutes	
Dealer	24920	Carrier	191260 T-MOBILE S...	Deact Date		Auto-Refill		
USAC - SAFE-LINK		Customer Id	1128695062			Next Refill Date		
Phone Status	ACTIVE					Warranty Exchanges	0	

- > ESN Support
- > Carrier Support
- > Toss Util
- > Tutorials/Instructions
- > Transactions
- History

Action Item History by ESN

Activity Log

Transaction History

Ticket History

Code History

Purchase History by ESN

Promotion History

Phone History

Line History

Log History

Recent Interactions

Throttle Report

Redemption Summary

Comp/Deal History

## Menu Selection Required

Message Please select an option from the left hand side menu.

Flow Init Menu Flow

## Service Profile

Serial Number	356727057462572	SIM	8901260832154174223	Contact Name	CONNIE EVERETT	Cards In Reserve	0	B
Hex Serial Number		SIM Status	SIM ACTIVE	Lid	14822942	Service End Date	01/31/2017	Exten
Part Number	TFSAS125GP5LLDM	MIN	3613890511	Group Id	16148059	Next Charge Date		Current T
Technology	GSM (2G)	MSID	3613890511	LifeLine Status	De-enrolled/See interactions	Rate Plan	TracFone Subscriber Package	Leas
Brand	TRACFONE	MIN Status	ACTIVE	Program Name	Lifeline - TX - 3	Service Plan Objid		
Sequence	52	Zip	78343	Activation Date	08/26/2013	Service Type	Paygo, Double Minutes	
Dealer	24920 USAC - SAFE-LINK	Carrier	191260 T-MOBILE S...	Deact Date		Auto-Refill		
Phone Status	ACTIVE	Customer Id	1128695062			Next Refill Date		
						Warranty Exchanges	0	

- > ESN Support
- > Carrier Support
- > Toss Util
- > Tutorials/Instructions

### Transactions

- Activation
- Redemption**
- Enrollments
- Value Plan Services
- Family Plans
- MIN Change
- SIM Change
- Deactivation
- Complete Ports
- Portability - Port In
- Portability - Port Out
- Port Admin Tool
- Upgrade

- > History

## Redemption

- Add Airtime**
- Purchase Airtime
- Compensation/Replacement

Airtime Pin

Promo Code

Description

Access Days

Units

Ticker

Console

Incoming Call

Support

Admin

Service Profile

Serial Number

356727057462572

Hex Serial Number

TFSAS125GP5LLDM

Technology

GSM (2G)

Brand

TRACFONE

Sequence

52

Dealer

24920

Phone Status

ACTIVE

SIM

8901260832154174223

SIM Status

SIM ACTIVE

MIN

3613890511

MSID

3613890511

MIN Status

ACTIVE

Zip

78343

Carrier

191260 T-MOBILE S...

Customer Id

1128695062

Contact Name

CONNIE EVERETT

Lid

14822942

Group Id

16148059

LifeLine Status

De-enrolled/See interactions

Program Name

Lifeline - TX - 3

Activation Date

08/26/2013

Deact Date

Cards In Reserve

0

Service End Date

01/31/2017

Next Charge Date

Rate Plan

TracFone Subscriber Package

Service Plan Objid

Service Type

Paygo, Double Minutes

Auto-Refill

Next Refill Date

Warranty Exchanges

0

Basic Warranty

Expired

Extended Warranty

Current Throttle Status

Device Type

FEATURE\_PHONE

Leased to Finance

No

Lease Status

Phone Gen

2G

Recent History

> ESN Support

> Carrier Support

> Toss Util

> Tutorials/Instructions

Transactions

Activation

Redemption

Enrollments

Value Plan Services

Family Plans

MIN Change

SIM Change

Deactivation

Complete Ports

Portability - Port In

Portability - Port Out

Port Admin Tool

Upgrade

> History

Redemption

Add Airtime

Purchase Airtime

Compensation/Replacement

Select Airtime Plan

Objid	Description	Units	Price	Part
134029...	TRACFONE NON-POSA 30 MINUTE APP PINCODE / 30 ACC...	30	9.99	TSA
134138...	SafeLink Program - 350 Minute Airtime Pin Code / Unlimited...	350	10	SLS
134011...	TRACFONE NON-POSA 60 UNIT AIRTIME / 90 ACCESS DAYS	60	19.99	TSA
134011...	TRACFONE NON-POSA 120 UNIT AIRTIME / 90 ACCESS DA...			
134011...	TRACFONE NON-POSA 200 UNIT AIRTIME / 90 ACCESS DA...			
134018...	TRACFONE NON-POSA 450 UNIT AIRTIME / 90 ACCESS DA...	450	79.99	TSA
134011...	TRACFONE NON-POSA 1 YEAR - 400 UNITS / 365 ACCESS...	400	99.99	TSA
134036...	TRACFONE NON-POSA 1 YEAR - 1000 UNITS / 365 ACCESS...	1000	159.99	TSA
134037...	TRACFONE NON-POSA 1 YFAR - 1500 UNITS / 365 ACCESS...	1500	199.99	TSA

SafeLink Program - 350 Minute Airtime Pin Code / Unlimited Text 30 Days Access

Add

ILD Card Option

Card ☐ TFAPPN50010ILD/\$10 Global Card

Selected Plans

Objid	Part Number	Quantity	Description	Action
-------	-------------	----------	-------------	--------

Estimated Charges and special offers

Calculated Tax Zipcode

Enrollment Fee

Total Tax Due

Total Discount

Total E911 Tax due

Total USF Tax due

Total Misc Tax due

Total Charges for Today

Total All Taxes Due

Total Amount Due with Tax

Refresh

Zip	78343	Program Name	Lifeline - TX - 3	Service Plan Objid		Lease Status	
Carrier	191260 T-MOBILE S...	Activation Date	08/26/2013	Service Type	Paygo, Double Minutes	Phone Gen	2G
Customer Id	1128695062	Deact Date		Auto-Refill		<a href="#">Recent History</a>	
				Next Refill Date			
				Warranty Exchanges	0		

**D Card Option**

Card ☐ TFAPPN50010ILD/\$10 Global Card

**Estimated Charges and special offers**

Calculated Tax Zipcode	78343	Total USF Tax due	0.15
Enrollment Fee	0	Total Misc Tax due	0.02
Total Tax Due	0.83	Total Charges for Today	10.00
Total Discount	0.00	Total All Taxes Due	1.20
Total E911 Tax due	0.20	Total Amount Due with Tax	11.20

Refresh

**Credit Card Selection**

Cards 

Please select CC  CW

Promo Code 

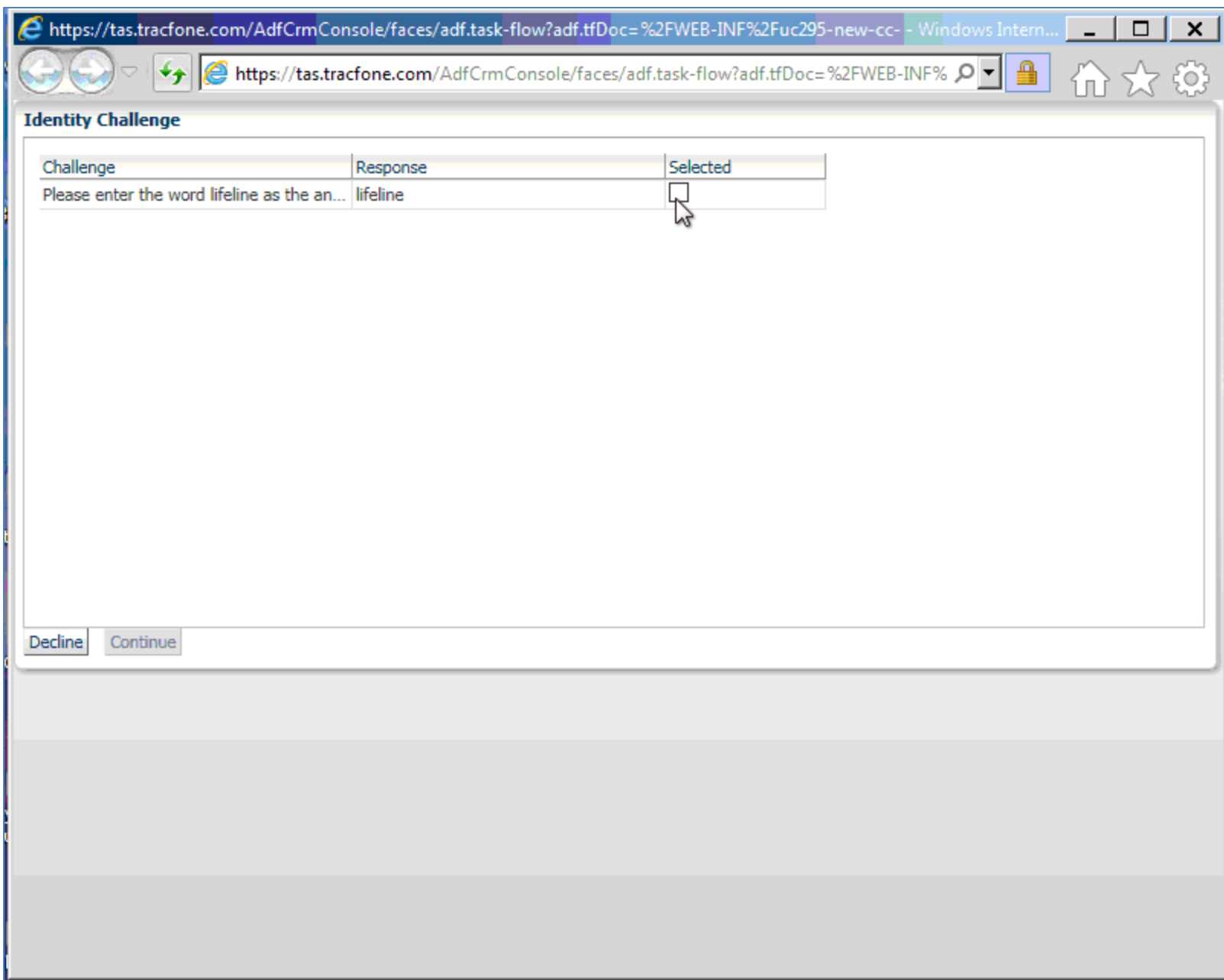
Validate Promo

Update Credit Card

Add New Credit Card

Refresh Credit Cards

Redeem





https://tas.tracfone.com/AdfCrmConsole/faces/fp-challenge-access-flow/FpChallengeAccess?\_adf.ct - Windows Internet Ex...

https://tas.tracfone.com/AdfCrmConsole/faces/fp-challenge-access-flow/FpChallengeAccess?\_adf.ct

### Credit Card Info

☒ Credit Card ☐ ACH

\* Credit Card Number

\* Credit Card Type

\* Expiration Month

\* Expiration Year

☐ Use my Contact Information

\* First Name

\* Last Name

\* Country

\* Address 1

Address 2

\* Zipcode

\* City

\* State

\* Phone #

☒ Save CC for future

☐ Save as my Contact Information

[Register Card](#) [Close](#)

act Name CONNIE EVERETT      Cards In Reserve 0      Basic Warranty Expired  
Lid 14822942      Service End Date 01/31/2017      Extended Warranty  
Group Id 16148059      Next Charge Date      Current Throttle Status  
ne Status De-enrolled/See interactions      Rate Plan TracFone Subscriber Package      Device Type FEATURE\_PHONE  
am Name Lifeline - TX - 3      Service Plan Objid      Leased to Finance No  
tion Date 08/26/2013      Service Type Paygo, Double Minutes      Lease Status  
eact Date      Auto-Refill      Phone Gen 2G  
Recent History  
Next Refill Date  
Warranty Exchanges 0

#### Estimated Charges and special offers

Calculated Tax Zipcode 78343	Total USF Tax due 0.15
Enrollment Fee 0	Total Misc Tax due 0.02
Total Tax Due 0.83	Total Charges for Today 10.00
Total Discount 0.00	Total All Taxes Due 1.20
Total E911 Tax due 0.20	Total Amount Due with Tax 11.20

[Refresh](#)

#### Credit Card Selection

Cards \*\*\*\*\*3831 10/2019 MasterCard ▼ CVV

Promo Code  [Validate Promo](#)

[Update Credit Card](#) [Add New Credit Card](#) [Refresh Credit Cards](#)

[Redeem](#)

RACFONE	MIN Status	ACTIVE	LineLine Status	interactions	Package	Leased to Finance	No
2	Zip	78343	Program Name	Lifeline - TX - 3	Service Plan Objid	Lease Status	
4920	Carrier	191260 T-MOBILE S...	Activation Date	08/26/2013	Service Type	Paygo, Double Minutes	Phone Gen
SAC - SAFE-LINK	Customer Id	1128695062	Deact Date		Auto-Refill		Recent Hist
CTIVE					Next Refill Date		
					Warranty Exchanges	0	

#### Transaction Summary

Email  [Save Email](#)

Thank you for your Purchase.

You must keep your phone turned ON to receive your benefits.

Please remember to add airtime to your Tracfone by your Service End Date. As a reminder, we will send you a text message or email before this date.

REP: If customer is NOT enrolled in a Monthly Value Plan, please read this reminder:

Please remember to add airtime to your phone before your Service End Date. As a reminder, we will send you a text message or email before this date.

**Service Plan Added** SafeLink Program - 350 Minute Airtime Pin Code / Unlimited Text 30 Days Access

Current Service Plan Paygo

MIN 3613890511

Auto Refill NO

Email

Rate Plan TracFone Subscriber Package

Activation Date 8/26/2013

MIN Status ACTIVE

Service End Date 3/2/2017

#### Total Charge Summary

Credit Card Number \*\*\*\*\*3831

Credit Card Type MasterCard

Card Expiration Date 10/2019

Transaction ID 1195058260

Price ≈10.00

Discounts and Credits ≈0.00

Tax ≈0.83

## Day 2 - Round Table

Activation Call: 9128070875270000191

- Auto Refill:

All transactions with airtime PIN: After adding the PIN

All airtime credit card purchases: Before processing the transaction

How to?

***“Would you like to save \$X.XX right now and \$X.XX every month after your first redemption?”***

If there is no auto refill available for the airtime denomination:

***“Would you like the convenience of enrolling in our auto re-fill program?”***

- Mentioned supervisor but did not place the customer on hold
- When the customer claims that he is not from another brand, check the last 4 of ESN
- Sidebar conversations

Activation without payment for Safelink Exchanges:

[Ticker](#)[Console](#)[Incoming Call](#)[Support](#)[Admin](#)

## Service Profile

Serial Number 011481004357819  
Hex Serial Number  
Part Number TFC139LLEBKRS  
Technology **GSM (2G)**  
Brand TRACFONE  
Sequence 59  
Dealer 24920 USAC - SAFE-LINK  
**Phone Status NEW**

SIM 8901260710021226956  
SIM Status SIM RESERVED  
MIN  
MSID  
MIN Status  
Zip 33122  
Carrier  
Customer Id 1118044469

Contact Name Ken Jessie  
Lid 396904  
Group Id  
LifeLine Status  
Program Name Lifeline - VA - 3  
Activation Date 12/12/2010  
Deact Date

Cards In P  
Service Er  
Next Charg  
Ra  
Service Pla  
Servic  
Aut  
Next Ref  
Warranty Exc

[> ESN Support](#)[> Carrier Support](#)[> Toss Util](#)[> Tutorials/Instructions](#)

### Transactions

**Activation**

Redemption  
Enrollments  
Value Plan Services  
Family Plans  
MIN Change  
SIM Change  
Deactivation  
Complete Ports  
Portability - Port In  
Portability - Port Out  
Port Admin Tool  
Upgrade

[> History](#)[> Loss Prevention](#)

### Activation

SIM  ZIP Code  SIM Exchange Case Y

[Add Airtime](#)[Purchase Airtime](#)**AWOP**Airtime Pin Promo Code 

Description

Access Days

Units

Ticker

Console

Incoming Call

Support

Admin

## Service Profile

> ESN Support

> Carrier Support

> Toss Util

> Tutorials/Instructions

### Transactions

#### Activation

Redemption

Enrollments

Value Plan Services

Family Plans

MIN Change

SIM Change

Deactivation

Complete Ports

Portability - Port In

Portability - Port Out

Port Admin Tool

Upgrade

#### Activation

SIM 8901260710021226956

ZIP Code 33122

SIM Exchange Case Y

Add Airtime

Purchase Airtime

AWOP

#### Action

Select an  
Option

☒ Reference Esn  
☐ Reference Pin  
☐ Supervisor Approval

Reason \* Activation/Reactivation Failure

Notes

Enrollment ID  
Lifeline ticket number  
Enrollment Status  
Last date of enrollment activity

#### Reference ESN Info

Reference Esn 011481004368910

Validate ESN

Ticker

Console

Incoming Call

Support

Admin

## Service Profile

> ESN Support

> Carrier Support

> Toss Util

> Tutorials/Instructions

### Transactions

#### Activation

Redemption

Enrollments

Value Plan Services

Family Plans

MIN Change

SIM Change

Deactivation

Complete Ports

Portability - Port In

Portability - Port Out

Port Admin Tool

Upgrade

### Action

Select an  
Option

☐ Reference Esn

☐ Reference Pin

☒ Supervisor Approval

Reason \*

Notes

Enrollment ID

Lifeline ticket number

Enrollment Status

Last date of enrollment activity

### Buckets Info

Service Days

Units

SMS

Data (Mb)

### Supervisor Approval Required

Service Plan **Paygo**

[Validate Plan](#)

Ticker

Console

Incoming Call

Support

Admin

## Service Profile

> ESN Support

> Carrier Support

> Toss Util

> Tutorials/Instructions

### Transactions

#### Activation

Redemption

Enrollments

Value Plan Services

Family Plans

MIN Change

SIM Change

Deactivation

Complete Ports

Portability - Port In

Portability - Port Out

Port Admin Tool

Upgrade

Option ☐ Reference Pin  
☒ Supervisor Approval

Reason \*

Notes

Enrollment ID  
Lifeline ticket number  
Enrollment Status  
Last date of enrollment activity

### Buckets Info

Service Days

Units

SMS

Data (Mb)

### Supervisor Approval Required

Service **Paygo**  
Plan



Ticker

Console

Incoming Call

Support

Admin

## Service Profile

### ESN Support

Accessory Ticket  
APN Settings  
Assign Safelink Id  
Balance Inquiry  
Change Ownership (Sprint)  
Create Ticket  
Device Management  
Easy Exchange  
External Links  
Master Subsidy Lock  
Personality  
Register iPhone Exchange  
Reserved Pins  
Reward Points  
SIM Info  
SIM Marriage  
Solutions  
Universal Branding  
Unthrottle  
**Workforce Pins**  
Generate Benefits  
Metering Sources  
e911 Tax Collect

> Carrier Support

> Toss Util

> Tutorials/Instructions

> Transactions

### Workforce Pins

#### Airtime

Objid	Description
#1823776	Safelink Program - \$15 Unlimited
#1823778	Safelink Program - \$20 Unlimited
#1823779	Safelink Program - \$30 Unlimited
#1823783	Safelink Program - \$45 Unlimited
#0800699	TracFone 1 Unit / 1 Access Day
#1016777	TracFone \$10 ILD Add On
#1385313	TracFone \$50 - 1000 Minute, 2000 TXT,
#1100012	TracFone \$5 - 1000 Text Add On

Service Plan Objid 1340800699

Service Plan Description TracFone 1 Unit / 1 Access Day

Part Number TFSREPLA0001

\* Reason AWOP Failure

Invalidate Card#

Notes Any pertaining Notes

Workforce Pin

Get Pin

## Service Profile

### ESN Support

Accessory Ticket  
APN Settings  
Assign Safelink Id  
Balance Inquiry  
Change Ownership (Sprint)  
Create Ticket  
Device Management  
Easy Exchange  
External Links  
Master Subsidy Lock  
Personality  
Register iPhone Exchange  
Reserved Pins  
Reward Points  
SIM Info  
SIM Marriage  
Solutions  
Universal Branding  
Unthrottle  
Workforce Pins  
Generate Benefits  
Metering Sources  
e911 Tax Collect

> Carrier Support

> Toss Util

> Tutorials/Instructions

> Transactions

### Workforce Pins

#### Airtime

Objid	Description
#1823776	SafeLink Program - \$15 Unlimited
#1823778	SafeLink Program - \$20 Unlimited
#1823779	SafeLink Program - \$30 Unlimited
#1823783	SafeLink Program - \$45 Unlimited
#0800699	TracFone 1 Unit / 1 Access Day
#1016777	TracFone \$10 ILD Add On
#1385313	TracFone \$50 - 1000 Minute, 2000 TXT,
#1199013	TracFone \$5 1000 - Text Add-On

Service Plan Objid 1340800699

Service Plan Description TracFone 1 Unit / 1 Access Day

Part Number TFSREPLA0001

\* Reason AWOP Failure

Invalidate Card#

Notes Any pertaining Notes

Workforce Pin 208552094988152

Get Pin

Ticker

Console

Incoming Call

Support

Admin

## Service Profile

> ESN Support

> Carrier Support

> Toss Util

> Tutorials/Instructions

### Transactions

#### Activation

Redemption

Enrollments

Value Plan Services

Family Plans

MIN Change

SIM Change

Deactivation

Complete Ports

Portability - Port In

Portability - Port Out

Port Admin Tool

Upgrade

### Activation

SIM  ZIP Code  SIM Exchange Case Y

#### Add Airtime

Purchase Airtime

AWOP

Message Valid PIN

Airtime Pin

Validate Card

Reserved Pins

Promo Code

Description TracFone 1 Unit / 1 Access Day

Access Days 1

Units 1

Activate

[Ticker](#)[Console](#)[Incoming Call](#)[Support](#)[Admin](#)

## Service Profile

[> ESN Support](#)[> Carrier Support](#)[> Toss Util](#)[> Tutorials/Instructions](#)

### Transactions

#### Activation

[Redemption](#)[Enrollments](#)[Value Plan Services](#)[Family Plans](#)[MIN Change](#)[SIM Change](#)[Deactivation](#)[Complete Ports](#)[Portability - Port In](#)[Portability - Port Out](#)[Port Admin Tool](#)[Upgrade](#)

### Transaction Summary

[Send Email](#)[Send to a Different Email](#)[Update Email](#)

REP: While waiting for the device to activate, offer to enroll the customer in Auto Refill. Remain on the line with the customer until the test call is successfully completed.

1. Restart your phone.
2. Make a call.
3. If your call is not successful, wait a few minutes and repeat these steps.

Service Plan Paygo

MIN T2247794313

Auto Refill NO

Email 1118044468@TRACFONE.COM

Rate Plan TracFone Subscriber Limited SMS (PayGo)

Activation Date 12/12/2010

MIN Status RESERVED

Service End Date

Minutes Added 1