

Below is the OT report that Tracfone approved for December 19th, 2016 to January 8th, 2017. We are asking for your kind assistance and cooperation during this time. Let us all work together to for a productive December and Excellent opening of the New Year 2017.

DATE		Staffing %	OVERTIME			Agent Max Hours
19-Dec-16	MON	13%	NO OVERTIME	0%	-	Extend max weekly hours from 60 to 70
20-Dec-16	TUE	13%	NO OVERTIME	0%	-	
21-Dec-16	WED	13%	ALL BRANDS	5%	ALL DAY	
22-Dec-16	THU	13%	ALL BRANDS	5%	ALL DAY	
23-Dec-16	FRI	14%	ALL BRANDS	10%	ALL DAY	
24-Dec-16	SAT	17%	ALL BRANDS	10%	ALL DAY	No limit on agent <u>daily</u> hours (currently at 12)
25-Dec-16	SUN	17%	ALL BRANDS	15%	AM / MID	

DATE		Staffing %	OVERTIME			Agent Max Hours
26-Dec-16	MON	17%	ALL BRANDS	15%	ALL DAY	Regular Limits Apply / 60 per week / 12 a day
27-Dec-16	TUE	17%	ALL BRANDS	10%	ALL DAY	
28-Dec-16	WED	14%	ALL BRANDS	10%	ALL DAY	
29-Dec-16	THU	13%	ALL BRANDS	10%	ALL DAY	
30-Dec-16	FRI	13%	ALL BRANDS	10%	ALL DAY	
31-Dec-16	SAT	12%	ALL BRANDS	10%	AM / MID	
1-Jan-17	SUN	14%	ALL BRANDS	10%	ALL DAY	
2-Jan-17	MON	17%	ALL BRANDS	10%	ALL DAY	Regular Limits Apply / 60 per week / 12 a day
3-Jan-17	TUE	15%	ALL BRANDS	10%	ALL DAY	
4-Jan-17	WED	15%	NO OVERTIME	0%	-	
5-Jan-17	THU	15%	NO OVERTIME	0%	-	
6-Jan-17	FRI	15%	NO OVERTIME	0%	-	
7-Jan-17	SAT	13%	NO OVERTIME	0%	-	
8-Jan-17	SUN	10%	NO OVERTIME	0%	-	