



February 22, 2017

Reyes, Onesi
545078
Customer Service Representative
Ready Call Center
Burrell Boom

Dear Onesi,

This is to inform you that you are receiving a Warning for overspending break for the week Feb 13th -19th, 2017.

As seen below, you exceeded the allotted break time by 1:25:25 minutes.

Trainer	Agent's Name	Logi n	Monday Break	Tuesday Break	Wednesday Break	Thursday Break	Friday Break	Saturday Break	Sunday Break	TOTAL BREAK
Thomas Andre	Reyes Onesi	5450 78	0:15:35	0:23:05	0:44:31	0:00:00	0:00:0 0	0:02:14	0:00:00	1:25:25

Please make all efforts to avoid overspending your approved break.

Angelique Frazer
Training Manager