

Possibility

Explore career opportunities



Supervisor

Vacancies: 1**Start Date:** Feb 16th 2017**End Date:** Feb 24th, 2017

Organizes and directs the day-to-day activities related to the operation of the Call Center. Responsible for managing, training & guiding call center agents in performing their duties. Provides support, reports & resolves problems and complaints. Monitors agents & contact center performance, and analyzes reports.



REQUIREMENTS

- Customer Focus
- Customer Service
- Verbal Communication
- Informing Others
- Process Improvement
- Problem Solving
- People Skills
- Teamwork
- People Management
- Managing Processes
- Emphasizing Excellence



EXPERIENCE

- Exceptional performance over the past 12 weeks
- Minimum of 6months within current role



HOW TO APPLY

- Request an internal application form from HR, submit completed with your resume and copy of qualifications attached, incomplete applications will not be considered