

FTES Action Plan Week Jan 30th to Feb 5th

Good day team

This is the minimum overtime each team should deliver in order to meet the FTEs for this week.

Please take into consideration the following:

1. Make up time for the agents that do not complete their shift.
2. Make up time for the agents absent.

Please make sure each supervisor sends the overtime lists as soon as possible.

Manager	# Agents	Supervisor	Overtime
Frazer Angelique	6	Amaya Jhonatan	36
Frazer Angelique	15	Pook2 Ashley	90
Frazer Angelique	9	Thomas Andre	54
Frazer Angelique	11	Villanueva Valdemir	66
Kemiki Adeolu	17	Castro Malcom	102
Kemiki Adeolu	12	Mai Claudio	72
Kemiki Adeolu	16	Munoz Carlos	96
Kemiki Adeolu	17	Pineda2 Roberto	102
Ritchie2 Septimus	6	Cal Eugenia	36
Ritchie2 Septimus	18	Hoare George	108
Ritchie2 Septimus	19	Pott Bernade	114
Ritchie2 Septimus	18	Uh Daniel	108
Ritchie2 Septimus	18	Young2 Whitney	108
Williams Keneshea	17	Cacho2 Stacey	102
Williams Keneshea	15	Lisbey Carlos	90
Williams Keneshea	18	Scott Stacia	108
Williams Keneshea	18	Vasquez Urbe	108
			1500

Thanks in Advance.