

JUSTINE KOLLIE

401-616-9400

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PROFESSIONAL SUMMARY

Recent college graduate who is a self-motivated and resourceful problem solver with hands-on technical support as well as front-end web developer experience. Possess a B.S. in Computer Information Systems and a willingness learn and advance my knowledge as an information technology professional and a problem solver. Experienced with handling complex HTML, CSS and JavaScript(front-end) coding. Detail-oriented with excellent communication skills and comfortable working as a team as well as individual.

EDUCATION

Rhode Island College, North Providence, RI 08/2017 – 05/2021

Major: B.S, Computer Information Systems Graduated: May 2021

GPA: **3.068**

CORE COMPETENCIES

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| ■ HTML5, CSS3, CLIENT-SIDE JAVASCRIPT | ----- (3 YEARS – ADVANCED LEVEL) |
| ■ REACTJS, BOOTSTRAP4, JQUERY | ----- (2 YEAR – INTERMEDIATE LEVEL) |
| ■ MongoDB DATABASE MANAGEMENT SYSTEM, FIREBASE | ----- (1 YEAR – BEGINNER LEVEL) |
| ■ GIT VERSION CONTROL | ----- (2 YEAR – INTERMEDIATE LEVEL) |
| ■ MICROSOFT WORD, EXCEL, POWERPOINT | |
| ■ WORK INDEPENDENTLY AND/OR WITHIN A COLLABORATIVE TEAM STRUCTURE. | |
| ■ EXCELLENT WRITTEN AND COMMUNICATION SKILLS. | |

PROFESSIONAL EXPERIENCE**User Support Services**

Rhode Island College, Providence, RI

May 2018 – December 2020

- Installed, modified and repaired software and hardware to resolve technical issues.
- Provided basic end-user troubleshooting and desktop support on Windows systems for over 100 students and faculty members.
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.
- Configured hardware, devices and software to set up workstations for employees and students.

Director User Support Services: **David E. Toms**

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References

Lisa Bain PhD, COMPSCISYS Chair at Rhode Island College 401-456-9829 lbain@ric.edu

Rodny Joseph Employee at T-Mobile 401-999-6988 rodny2829@gmail.com

Scott E. Badger Lead Programmer Consultant at Rhode Island College 401-456-8766 sbadger@ric.edu