



Hector Martinez is a student at California State University East Bay as well as co-founder of Saefhoam Technologies. He is a second year student, majoring in Computer Science. Hector has also worked at two retail stores, in which he gained customer service experience that will help lead the project to more of a customer-service based priority and ensure that his work is of the highest standard. For example, there was a disagreement between a coworker and a customer and Hector Martinez went out of his way to listen to the customer's complaints and present possible solutions for the customer.