JUSTICE DOUGLAS

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SUMMARY

Imaginative and strategic knowledge seeker with experience leading and collaborating with high-performance teams seeking to break into the tech industry after discovering an affinity for technology and beginning my programming journey through self-directed study.

EDUCATION

BOSTON UNIVERSITY
BA - PHILOSOPHY
September 2016 - May 2019
- Versed in effectively communicating abstract concepts.
- Learned to think critically on the macro and micro level.
- Acquired ability to rapidly synthesize data.

EXPERIENCE

RENTOKIL NORTH AMERICA
ACCELERATED BUSINESS LEADERSHIP PROGRAM
September 2019 - Present
- Lead and manage a team of over a dozen employees
- Generated over 100K in revenue over the summer of 2020
- Manage COVID-19 eradication treatments for one of USA's top ten largest companies within the Pittsburgh, PA region.
  - Reduced man hours by 63% from collecting data
- Train and coach employees on the following:
  - Creating strategies to satisfy client requirements
  - Managing client relations and expectations
  - Conflict resolution
  - Sales tactics

BOSTON UNIVERSITY RESIDENCE LIFE
RESIDENT ASSISTANT
April 2018 - June 2019
- Mentored residents while enforcing campus policy.
- Successfully mediated 20 student conflicts.
- Taught students fair negotiation practices.
- Advised and supported 85 students.

BOSTON UNIVERSITY ORIENTATION
April 2017 - January 2018
- PROGRAM ADVISOR
  - September 2017 - January 2018
    - Served as liaison between students, parents, different schools, colleges and departments.
    - Planned and executed orientation programs.
    - Conducted competition research.
- STUDENT ADVISOR
  - April 2017 - September 2017
    - Identified and repaired problem area in employee training for transfer student specific orientations.
    - Led 100 students over the summer of 2017.

PROJECTS

DJANGO PORTFOLIO WEBSITE
Designed website to house my professional portfolio, blog, as well as various avenues in which to contact me and verify my skills and knowledge. Some of the technologies utilized on this project are (1) Django, (2) Bootstrap 4, (3) PostgreSQL, (4) Heroku, and (5) AWS RDS.

ACCODLADES

BRASHEARS LEADERSHIP AWARD NOMINEE
This award is given to a graduating senior for demonstrating integrity, genuine concern for the development of community and overall excitement of living.

TROTMAN LEADERSHIP AWARD NOMINEE
This award is given to a graduating senior for invoking change, demonstrating an innovative vision for the present, and serving as a strong mentor for all.

HARD SKILLS

- BOOTSTRAP 4
- PYTHON 3
- DJANGO
- GITHUB
- HTML5
- LINUX
- CSS3
- SQL
- GIT

SOFT SKILLS

- EMOTIONAL INTELLIGENCE
- CULTURAL AWARENESS
- CRISIS MANAGEMENT
- CUSTOMER SERVICE
- COMMUNICATION
- COLLABORATION
- INTROSPECTION
- MANAGEMENT
- PERSUASION
- LEADERSHIP
- GRIT