

APLUS Incentives (Student Edge Upgrade)

APLUS Incentives is an additional service offered by Kinetic Education over and above the Maths and English Wiz programs. APLUS Incentives provides students and families using the Kinetic Education Maths Wiz and English Wiz programs extra feedback, direction and support.



1 x Maths Doctor per student

(Valued at \$75)

Identifies student's strengths and weaknesses and creates a personalised lesson plan.



Updated Weekly Lesson Plans and Reports

(Online version only) (Valued at \$260) Students are given a personalised lesson plan and always know what to do next.



Incentives Program

(Online version only) (Valued at \$100)
Students earn points as they complete
activities and can redeem points to buy prizes
and enter exciting competitions.



Maths Helpline 1300 550 141 Monday to Thursday 3:00pm - 6:00pm

(Valued at \$200)

Call our friendly tutors for help on Maths Wiz or help with Maths homework.



Parent Helpline 1800 622 657 Office Hours (EST)

(Valued at \$50)

Parents can call our friendly tutors to discuss their child's needs and weekly reports.



Email Support

(Valued at \$75)

Students are able to email our tutors for help in their enrolled subjects.

Terms and Conditions for APLUS Incentives:

- APLUS Incentives in an upgrade to the Student Edge; and the services offered in the APLUS Incentives supersedes the Student Edge services.
- 2. I understand that my subscription to APLUS Incentives (previously referred to as "Student Edge") has been extended to 1st April 2014, and therefore an annual renewal fee is payable should I wish to continue the services. The renewal fee is as per my original Student Edge agreement when joining the Maths Wiz and English Wiz program.

Guidelines and Conditions for Maths Helpline. Parent Helpline, and Email Support Services:

- 1. The Maths Helpline is available to students enrolled in the Maths Wiz program. Students can call our trained tutors for help with Maths Wiz or help with their Maths homework given by school. Important: Our tutors do not complete student's homework and have the right to refuse to help any student that they believe is abusing this service.
- 2. Parents are encouraged to call the Parent Helpline to discuss their child(ren)'s progress.
- 3. The Maths Helpline and Parent Helpline are available on the days and times specified on the first page.
- 4. The Maths Helpline and Parent Helpline are not available on Public Holidays, and the times and the availability of the helplines are subject to change from time to time. Such changes will be posted on the www.yourlearningadvantage.com website.
- 5. For the email support service, please allow up to 48hrs for our tutors to respond. If for any reason you are still waiting on a reply from our tutors please a) Check your junk mail. b) Call our Tutor Support Helpline on 1300 550 141 to confirm that we have received your email and/or responded to your email.

Guidelines and Conditions for Uploaded Weekly Lesson Plans and Reports:

- 1. You will receive a weekly email summary of the previous week's activities, and personalised lesson plan for the upcoming week for each student. If for any reason you do not receive an email please a) Check your junk mail.
 b) Call our Parent Helpline on 1800 622 657. Please note: a weekly summary and the upcoming lesson plan can also be found when logging into the student account.
- 2. For Maths, the weekly lesson plan is set to approximately 1.5hrs per week. For English, the weekly Lesson plan is set to approximately 1hr per week. If you have any questions regarding your child's Weekly Lesson Plan please call the Parent Helpline to discuss this with our tutor team.
- 3. It is recommended that students also complete lessons being taught in school and regularly practise the Wiz Games found in the Games section.

Guidelines and Conditions for Incentives Program:

- 1. Children are able to earn points when using Maths Wiz and English Wiz. When completing a lesson or test children can earn bonus points by correctly answering questions i.e. bonus points are not awarded for being the fastest when completing lessons and tests. Other bonus points are also available e.g. completing the Weekly Lesson Plan. Students are able to redeem these points to enter competitions, make purchases and other exciting benefits.
- 2. When spending points to enter competitions or purchase from the Store, you agree to the Terms and Conditions for that competition or purchase.
- 3. Points earned and/or points spent on entering competitions or purchasing from the Store are non-refundable, redeemable for cash or transferable.
- 4. In the event that you or your family are a competition winner or you make a purchase from the Store, you give permission for a representative to deliver the prize to your home, and give permission to take any photos delivering such prizes and or purchases, for online and print, promotional purposes.
- 5. In the event that you have not received your purchase within 30 days of making the purchase please contact the Parent Hotline on 1800 622 657 for an update on the delivery status.
- 6. In the event that you are competition winner and you have not received your prize within 30 days of the draw date of the competition, please contact the Parent Hotline on 1800 622 657 for an update on the delivery status.