**Use Cases:**
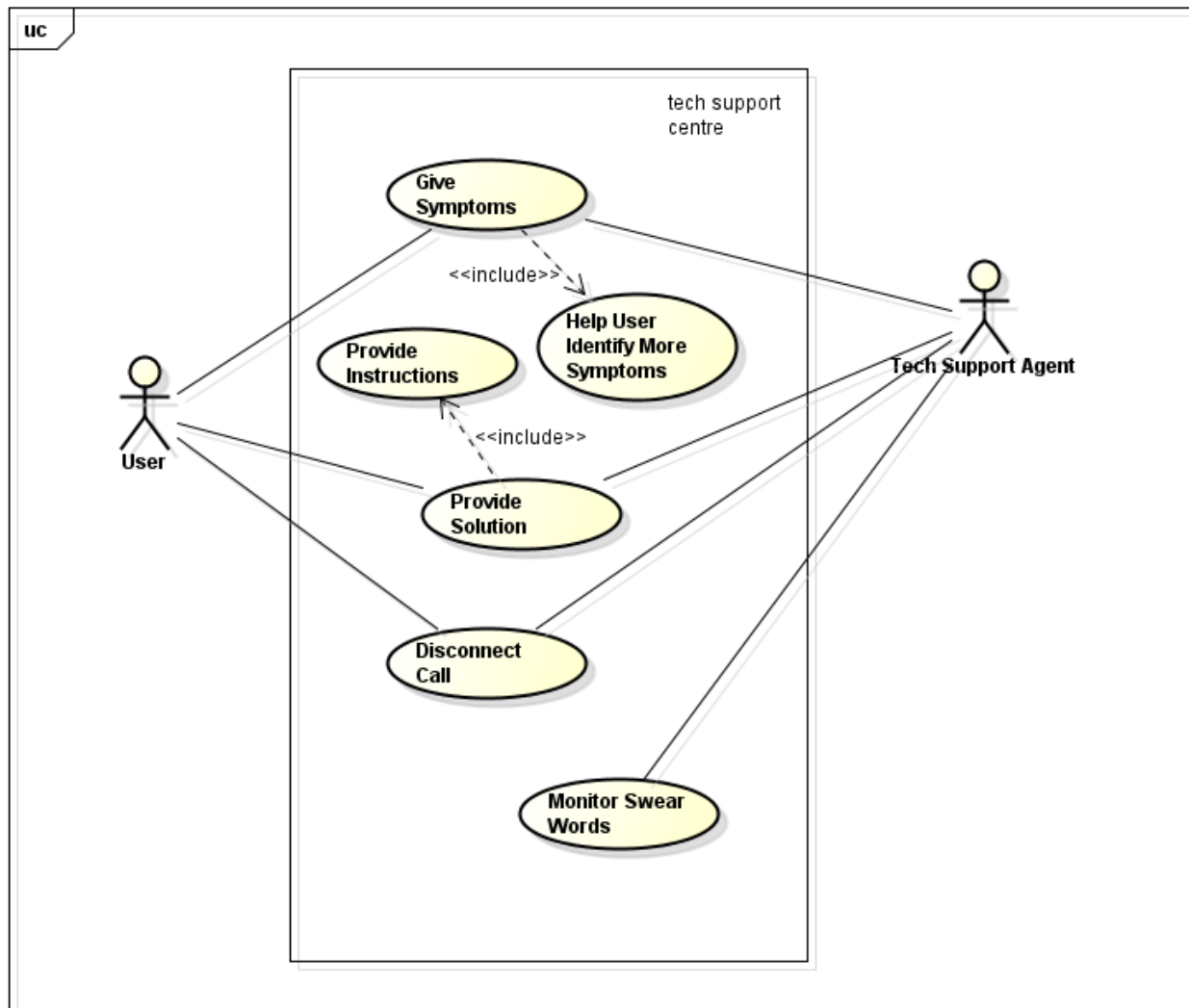


Descriptions:

- Give Symptoms: User provides her symptoms to the agent.
    - Help User Identify More Symptoms: The agent helps the user identify more symptoms.
- Provide Solution: The agent provides the user with a solution to her problem.
    - Provide Instructions: The agent provides the user with appropriate instructions.
- Disconnect Call: The agent or the user disconnects the call.
- Monitor Swear Words: The agent monitors for swear words.