EXPERIENCE

Interaction Designer
Yale University Information
Technology Services
February 2015 - Now

Conducts usability studies, analyzes data, and generates usability reports for Yale sites and applications. Refines and improves research methodology and user study recruitment. Assists in visual design, wireframing, and prototyping for new Yale sites and applications.

Communications and Marketing Specialist
Yale University ITS
August 2014 - January 2015

Created posters, flyers, and promotional materials.
Documented marketing process and costs.
Edited and created articles about Yale's technologies, staff, services, and technology trends.

Research Assistant
Carnegie Mellon Human-Computer Interaction Institute
January 2014 - May 2014

Learned and implemented behavioral research methods, studied decision science literature, and gained experience with user interface design and usability research.

C@CM Teaching Assistant
Carnegie Mellon University
August 2012 - May 2014

Held weekly recitations to teach new students fundamental computing skills and familiarized them with the university's technologies and applications.

JUSTINA ENG
UX Designer
Illustrator

908 883 0746
justina.eng@gmail

PROJECTS

Illustrator
COPD Site Development
Spring 2014

Collaborated with HCI students and Dr. Cynthia Gries to create comprehensive decision aid for patients with COPD (Chronic Obstructive Pulmonary Disease).
Created diagrams to illustrate organ functions.

Web Designer & Developer
Women in Medicine
Fall 2013

Created a website for a physician's support group in the Allegheny Health Network. Assesed user needs through competitive bench-marking, card-sorting, and label-testing.

Spring Carnival Booth Chair
Asian Students Association
Fall 2011 - Spring 2012

Managed a team of students to build an 18' x 18' structure with handmade interactive sculptures and games for the Pittsburgh community.
Won first place as Independent Student Organization
Designed t-shirts for 2011 and 2012 booth
Won first place t-shirt design in 2011

EDUCATION

Carnegie Mellon University
Graduated May 2014

B.S. Technical Writing
Minors in Human-Computer Interaction & Fine Arts

SKILLS

HCI Research Methods
Persona & Task Creation
Wireframing | Prototyping
Balsamiq, Axure, Invision
Information Architecture
Card Sorting & Label Testing

Sketching & Illustrating
Oil, Acrylic, Watercolor
Graphite, Ink, Screenprint
Adobe Creative Suite
Photoshop, Illustrator, InDesign, Dreamweaver

HTML / CSS
Drupal 6 & 7
Cantonese, Japanese
Basic proficiency