

CAREER SUMMARY

- Co-developed a reporting dashboard web application for third party advertising at Disney.
- Over 10 years of self-taught software development experience prior to getting my degree.
- Just finished an associate degree and will soon start an evening bachelor's degree program.

SOFTWARE DEVELOPMENT SKILLS

- **Web Technologies:** HTML5, CSS3, CSS Animations, SASS, jQuery, Bootstrap
- **Frameworks & Tools:** Angular, Node.js, NPM, Grunt, Laravel, Composer, Heroku, Git, GitHub, GitLab
- **Database Technologies:** SQL Server, SSIS, TSQL stored procedures, MySQL, MongoDB
- **Programming Languages:** Java, Python, PHP, VB.Net, VBA, JavaScript, TypeScript, Bash
- **Other Skills:** Linux/Unix, MacOS, Windows, Windows Server, server migrations, VS Code, Emmet, Agile Development, Scrum and Waterfall methodologies, Kanban, Jira, Confluence, technical writing, training

PROFESSIONAL EXPERIENCE

IT Technician II

OCT 2020 – PRESENT

Starbucks (CompuCom), Seattle, WA

- Developed programs to integrate SharePoint, Excel, Word, Outlook, Exchange Server, and Windows File System to streamline the shipping process for Partner laptops.
- Created custom Excel ribbon tab with custom buttons which automatically installs on users' computer when opening Excel spreadsheet.
- Automated Word Documents so that they are automatically filled out, saved to a network and SharePoint folders, and then printed.
- Rebuilt PDF form from scratch using MS Word in order to utilize my custom automation.
- Created VBA User Forms to display lists of emails queried from Exchange Server, with buttons to generate various automated replies.
- Create email scripts that used custom Outlook templates, some made with custom HTML that had the ability insert any number of custom text inserts to anywhere in the body of the emails. Email scripts also had the ability to look up employee's managers and set follow-up reminders when needed.

Software Technical Specialist

AUG 2015 – JUN 2018

Walt Disney, Seattle, WA

- Co-developed an internal reporting dashboard application, with emphasis on the UI, implemented an automated Continuous Delivery pipeline using git pushes and ensured quality assurance on UI releases to production.

- Applied SSO and enterprise-level security using SAML, employed UI session storage in MongoDB allowing seamless live Node.js app restarts and executed application failover using Forever.js for UI server restarts.
- Implemented version control using git and GitLab, created Bash scripts for analyzing codebase to reveal unused code, and routinely refactored UI and business logic resulting in vast improvements in maintainability & performance.
- Managed 100% development lifecycle after Senior Dev and DB Engineer left team, automated database updates using Task Manager, SSIS, PowerShell, and Excel.
- Created and maintained Confluence instance for site documentation, fully developed new features that solved client business needs securing increased loyalty.
- Worked with business segment customers to resolve bug tickets and applied Jira Ticket creation directly in internal reporting website resulting in an elevated Customer Experience.

Business Operations Analyst
Walt Disney, Seattle, WA

APR 2009 – AUG 2015

- Developed internal app using MS Access & VBA to organize reports resulting in a reduction in process times.
- Converted MS Access app into an ASP.Net website using VB, established MS Access app for storing and processing vendor invoices facilitating improved user access.
- Enhanced reporting processes by identifying and integrating efficiencies, ensured continuity of service during multiple server migrations and improved team-wide communications.
- Used VBA programming to automate reports in Excel spreadsheets resulting in a significant time savings.

EDUCATION

BAS, Application Development (Starting Fall 2021)
North Seattle College, Seattle, WA

2024

AAS-T, Programming & IT Network Support (GPA 3.56)
North Seattle College, Seattle, WA

2020

- Honor Student, Phi Theta Kappa
- Vice President/Dean's list
- President's list

Certificate of Achievement, Office Technician (GPA 3.98)
Seattle Vocational Institute, Seattle, WA

2004

- Awarded program's top honor, the "Manual Robinson Special Achievement" award
- Voted by peers for the "Outstanding Team Member" award