

TECHNICAL EXPERIENCE

Technical Specialist	The Walt Disney Company	Aug 2015 – Jun 2018
<ul style="list-style-type: none">• Developed a web UI with HTML5, CSS3, JavaScript, Bootstrap, and Node.js.• Regularly refactored UI and business logic improving maintainability, performance.• Developed new features to solve client's business needs.• Worked with business segment customers to resolve bug tickets.		
Business Operations Analyst	The Walt Disney Company	Apr 2009 – Aug 2015
<ul style="list-style-type: none">• Developed MS Access database app programmed with VBA to organize Ad reports.• Developed another MS Access app for storing and processing vendor invoices.• Used VBA programming to automate reports in MS Excel spreadsheets.• Ensured continuity of service during multiple server migrations.		
Reporting Team Lead	The Walt Disney Company	Jun 2007 – Apr 2009
<ul style="list-style-type: none">• Lead a team of four Third Party Reporting Analysts during a period of rapid growth.• Streamlined existing processes allowing team to manage increasing workload & complexity.• Developed reporting best practices resulting in faster turnaround of customer requests.• Increased reporting efficiencies reducing the need to hire additional headcount.		
Reporting Analyst	The Walt Disney Company	Jan 2007 – Jun 2007
<ul style="list-style-type: none">• Developed training materials in MS Word that was used to on-board new team members.• Broke down complex topics to convey information in an easy to understand manner.• Responsible for data-entry of third-party advertising reporting data into spreadsheets.		
Petty Officer Second Class	U.S. Navy Reserve	Aug 2005 – Mar 2007
<ul style="list-style-type: none">• Responsible for maintaining personnel database, data entry and generating reports.• Assisted with creating reports for evaluations of officers and enlisted personnel.• Enhanced usability of personnel database by redesigning the user interface.		
Accounts Payable Coordinator	Lowe Graham Jones	Jan 2005 – Aug 2005
<ul style="list-style-type: none">• Responsible for maintaining personnel database, data entry and generating reports.• Assisted with creating reports for evaluations of officers and enlisted personnel.• Enhanced usability of personnel database by redesigning the user interface.		
Accounting Clerk	T-Mobile	Nov 2004 – Jan 2005
<ul style="list-style-type: none">• Performed data entry, filing, copying, collating checks and invoices.• Performed general auditing to ensure accuracy of checks and invoices.• Maintained Accounts Payable file room ensuring files are kept organized.		

EDUCATION

Seattle, WA	North Seattle College	2020
<ul style="list-style-type: none">• AAS-T in Programming & IT Network Support, GPA: 3.47		
Seattle, WA	Seattle Vocational Institute	2004
<ul style="list-style-type: none">• Office Technician Certificate, GPA: 3.98		

LANGUAGES & TECHNOLOGIES

- Python, PHP, JavaScript, TypeScript, SQL, HTML5, CSS3, SCSS,
- Visual Studio Code, Eclipse, Microsoft SQL Server, MySQL