



## Specialist Engineer

Infrastructure Services

### ***What is the purpose of this role?***

The purpose of this role is to provide specialised practice knowledge to drive excellence, quality and performance for an IT service portfolio.

### ***What are the key responsibilities of this role?***

- Provide specialist knowledge on infrastructure solutions and emergent IT services that may benefit the Group's strategic direction
- Advise on approach to service engineering and solution design, recommending alternative approaches where required
- Coach staff in area of expertise
- Provide technical direction for system scope issues during proposals and design activities to assist with business service development
- Provide technical consulting and advice to projects to ensure alignment to Group IT strategy, architectures, and utilisation of standardised IT services where possible
- Ensure solution designs and utility of provided services meet the ongoing technology requirements for business, projects, and Group interests.

### ***What does 'AMAZING' look like?***

- Strong technical experience and understanding of technology
- Experience in IT architecture or design
- Specialised knowledge of development and design methodologies
- Technology or related qualifications
- Experience in a leadership position

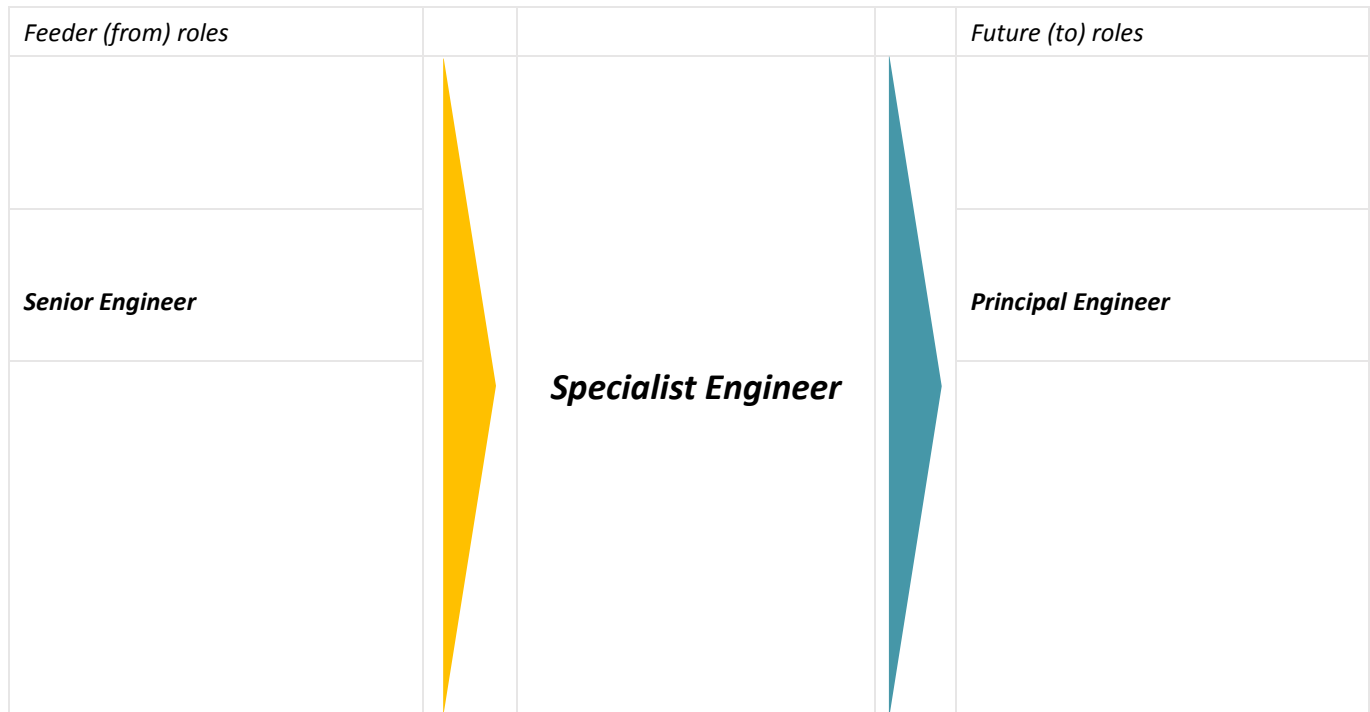
### ***What skills and capabilities do people need to be successful in this role?***

These are the essential skills to perform successfully in this role. They are a great tool for you to use when planning your development. The following proficiency levels are required to be effective in the Specialist Engineer role.

| <b><i>Capability</i></b>                | <b><i>Description</i></b>  | <b><i>Proficiency Level</i></b> |
|---|--|---------------------------------|
| Consultancy                             | Provides advice and recommendations to address customer needs or strategic business issues; supporting implementation of any agreed designs                                  | <i>Advanced</i>                 |
| Critical Analysis & Insights Generation | Collects, evaluates and interprets data/information (quantitative and qualitative) in order to identify business issues and propose solutions                                | <i>Advanced</i>                 |
| Design Development                      | Assesses and designs information systems or solutions to meet defined business needs that are compatible with enterprise and solution architectures and standards            | <i>Advanced</i>                 |
| Technical Acumen                        | Develops and exploits expertise in any specific area of technology, technique, method, product or application area; keeps current with developments and trends in technology | <i>Advanced</i>                 |



**What is a typical career path to this role? Which roles do people move to next?**



**What development is available to be effective in this role?**

|                                  |   |
|----------------------------------|---|
| <b>Experience &amp; Exposure</b> | <ul style="list-style-type: none"> <li>On the job exposure and experience with access to infrastructure technologies and tools</li> <li>Contribute to subject matter knowledge forums and presentations to stakeholders and customers</li> <li>Secondment roles within complimentary technology domains</li> <li>Business Unit / Technology Domain aligned Squads &amp; Scrum teams</li> <li>Mentors and career development guidance through reporting lines and senior management</li> </ul> |
| <b>Education</b>                 | <ul style="list-style-type: none"> <li>Vendor courses and certifications</li> <li>Tertiary education</li> <li>CommBank internal e-learning and classroom based training</li> <li>Industry expos and Webinars</li> <li>Industry whitepapers</li> </ul>   |

Note. These development activities are not mandatory, rather suggested learning for people seeking to be effective in this role.