

Justin Nguyen

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PROFESSIONAL SUMMARY

Recent Computer Science graduate with a strong foundation in IT systems, networking basics, and security concepts. Currently pursuing CompTIA A+, Network+, and Security+ certifications. Fast learner with hands-on experience in customer service, data analysis, and collaborative projects. Seeking an entry-level role to gain real-world experience in IT support or cybersecurity.

EDUCATION

California State University, Fullerton

August 2021 - January 2025

Bachelor of Science in Computer Science | Minor in Mathematics | GPA: 3.82 | Dean's List

Fullerton, CA

Relevant Coursework: Data Structures, Algorithm Engineering, OS Concepts, Software Engineering, Cybersecurity Foundations, Artificial Intelligence, Data Science, Mobile Development, Database Systems, Senior Capstone Project

TECHNICAL & SUPPORT SKILLS

Languages & Tools: Python, C++, SQL, Git/GitHub, Linux, Windows OS, VS Code

Frontend: JavaScript, HTML5, CSS3, React, Tailwind CSS, Vite

Backend: Node.js, Express.js, PostgreSQL, EJS

Support: Troubleshooting, Customer Service, POS Systems, Team Collaboration, Problem-Solving, Inventory Management, Fast-Paced Multitasking

Certifications (In Progress): CompTIA A+, Network+, Security+

TECHNICAL EXPERIENCE

CIC-PCUBED Summer Data Science Research

July 2023

Intern

Cal State Fullerton

- Collaborated on analysis of lung cancer datasets using Python, Pandas, and Matplotlib.
- Cleaned and visualized data through charts, graphs, and heatmaps for faculty review.
- Engaged in research discussions and contributed to group presentations.

PROJECTS

Flashcardio | iOS, Swift

- Developed a flashcard study app using Swift and UIKit with CoreData for persistence.
- Built an intuitive UI/UX and ensured clean, scalable architecture using OOP.
- Applied debugging and testing to improve performance and reliability.
- Built to help students study effectively using custom flashcards.

WORK EXPERIENCE

Tastea

June 2023 - September 2024

Team Member

Garden Grove, CA

- Delivered excellent service in a high-volume environment with speed and accuracy.
- Managed POS systems, handled cash, and resolved customer issues quickly.
- Assisted with workflow improvements and collaborated with team members to optimize efficiency.

Your Cleaners (Family-Owned Business)

August 2021 - Present

Front Store Attendant

Garden Grove,

CA

- Handled customer inquiries, special requests, and issue resolution.
- Managed POS and tracked inventory for efficient front store operations.
- Maintained organized workstations and ensured timely order fulfillment.