# Chapter 5

### SUMMARY, CONCLUSION AND RECOMMENDATIONS

This chapter presents a summary of the study, its significant findings, conclusions, and recommendations for future improvements for the OJT and Internship Monitoring System.

## **Summary of Findings**

- The researchers successfully designed and developed a web-based system
  for monitoring OJT and internship programs addressing inherent issues
  with traditional paper-based systems by automating manual processes,
  improving management of intern records, attendance, task assignments,
  and performance evaluations.
- 2. The system features an accessible and user-friendly interface designed to meet the needs of different users achieving high usability scores based on the System Usability Scale (SUS). Interns can log in easily, track attendance, view assigned tasks, and submit tasks. Supervisors can assign tasks, provide feedback on submitted tasks, and evaluate intern performance at the end of the program. OJT coordinator can access all intern's reports including profile, tasks, attendance, and evaluation.

3. Through iterative testing and evaluation, it was shown that the system provides unique features for the coordinator, interns, supervisor and supervising teacher which successfully addresses the key issues found in manual record-keeping systems. The feedback from users confirmed that the system effectively enhances the internship monitoring process.

### Conclusion

The developed system called OJT And Internship Monitoring System meets the study's goals by improving the monitoring of interns from different companies, ensuring efficient task management, real-time status updates, and streamlined communication between supervisors and interns.

- Improved the way of assigning tasks from supervisors to interns ensures clear communication, efficient task delegation, and better tracking of progress and performance.
- 2. Enhancing the skills for interns to work properly and efficiently to achieve the perfect score and unique performance evaluation.
- 3. Improved the way coordinators send important announcements and call the attention of each of the interns by using the system.

# Recommendations

The following recommendations are made to further enhance the system:

- 1. Enhanced Security: Introduce multi-factor authentication (MFA) to strengthen user authentication and safeguard against potential security threats.
- 2. Printed Reports: The system should include features to print all essential information and reports required for submission.
- 3. Evaluation Format: The system should adhere to the school's format for OJT evaluations of interns.

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