
Experience

VERITÉ

Senior Program Manager, Research and Policy

Brooklyn, NY / 2018 – 2022

- Co-developed the [Supply Chain Traceability Matrix](#), an interactive online platform that helps companies navigate the connections between supply chain segments and tracing methodologies; conducted in-depth research and authored content for the [Traceability Technology](#) page, highlighting innovative technologies that enhance global supply chain transparency.
- Led multinational teams across Southeast Asia to develop project proposals, design research methodologies, establish evaluation metrics, and execute original research projects—including a study on the effectiveness of ethical recruitment practices in the electronics manufacturing sector.
- Designed survey tools and quantitative research instruments for field researchers operating globally; programmed online interface for streamlined reporting and data collection.
- Preprocessed survey data and generated descriptive analytics and data visualizations for final report.
- Developed an innovative methodology for analyzing survey data to assess forced labor and human trafficking risks among migrant workers in global supply chains.
- Managed the development and implementation of the [CUMULUS Forced Labor Screen](#), the first online platform enabling major brands to map and mitigate forced labor risks within their labor supply chains.
 - Conceived and designed the project framework, information architecture, and risk analysis algorithms.
 - Partnered with external developers to build and test the analyst interface, client dashboard, and data collection tools.
 - Designed and oversaw research protocols for monitoring over 300 labor recruiters.
 - Drafted an invention disclosure and collaborated with technologists and patent attorneys to secure a successful patent application.
- Cultivated relationships with United Nations agencies, representing Verité at the United Nations Global Compact symposium and contributing to strategic dialogues on the development of the Global Compact on Migration.
- Led recruitment, hiring, training, and supervision of project staff and interns, providing regular feedback and guidance to enhance performance and professional development.
- Managed project workplans, tracking deliverables and budgets to ensure timely execution and financial accountability.

Program Manager, Research and Policy

Brooklyn, NY / 2015 – 2017

- Developed guidance and tools to help global brands in the technology, apparel, and food & beverage industries identify and mitigate risks of forced labor and non-compliance in their supply chains.
- Researched, authored, and secured successful grant proposals from major funders, including the U.S. Department of Labor, U.S. Department of State, and private foundations, driving financial support for key initiatives.

Program Coordinator, Research and Policy

Amherst, MA / 2013 – 2015

- Co-authored research reports, including the landmark quantitative study [Forced Labor in the Production of Electronic Goods in Malaysia](#), funded by the U.S. Department of Labor.
- Applied R programming to analyze complex survey data and developed a proprietary risk scoring algorithm, aligned with international standards, to identify forced labor indicators among survey respondents.
- Organized and executed high-impact events, facilitating collaboration between global brands, government agencies, and civil society representatives on labor rights and policy initiatives.

NEW-YORK HISTORICAL SOCIETY

Research Assistant

New York, NY / 2011

- Wrote and edited public-facing exhibition text, ensuring clarity, historical accuracy, and audience engagement.
- Conducted in-depth research on historical trends and events to support content development for the museum's permanent exhibition.
- Partnered with in-house archivists and external institutions to source images, documents, and artifacts for display.

Education

UNIVERSITY OF MASSACHUSETTS AMHERST

Amherst, MA

Advanced Graduate Certificate (GPA: 4.0), Data Analytics and Computational Social Science, December 2023

LONDON SCHOOL OF ECONOMICS AND POLITICAL SCIENCE

London, United Kingdom

Master of Science, European Studies with a concentration in Immigration Policy, December 2012

BARNARD COLLEGE, COLUMBIA UNIVERSITY

New York, NY

Bachelor of Arts, Foreign Area Studies, May 2008

Graduated *magna cum laude* with Department Honors

Skills: R programming language, SQL, GitHub, Tableau, Microsoft Office Suite (advanced Excel)