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## Experience

### VERITÉ

#### Senior Program Manager, Research and Policy

Brooklyn, NY / 2018 – 2022

- Co-developed the [Supply Chain Traceability Matrix](#), an interactive online platform that helps companies navigate the connections between supply chain segments and tracing methodologies; conducted in-depth research and authored content for the [Traceability Technology](#) page, highlighting innovative technologies that enhance global supply chain transparency.
- Led multinational teams across Southeast Asia to develop project proposals, design research methodologies, establish evaluation metrics, and execute original research projects—including a study on the effectiveness of ethical recruitment practices in the electronics manufacturing sector.
- Designed survey tools and quantitative research instruments for field researchers operating globally, ensuring data integrity and methodological rigor.
- Developed an innovative methodology for analyzing survey data to assess forced labor and human trafficking risks among migrant workers in global supply chains.
- Managed the development and implementation of the [CUMULUS Forced Labor Screen](#), the first online platform enabling major brands to map and mitigate forced labor risks within their supply chains.
  - Conceived and designed the project framework, information architecture, and risk analysis algorithms.
  - Partnered with external developers to build and test the analyst interface, client dashboard, and data collection tools.
  - Designed and oversaw research protocols for monitoring over 300 labor recruiters.
  - Drafted an invention disclosure and collaborated with technologists and patent attorneys to secure a successful patent application.
- Cultivated relationships with United Nations agencies, representing Verité at the United Nations Global Compact symposium and contributing to strategic dialogues on the development of the Global Compact on Migration.
- Led recruitment, hiring, training, and supervision of project staff and interns, providing regular feedback and guidance to enhance performance and professional development.
- Managed project workplans, tracking deliverables and budgets to ensure timely execution and financial accountability.

#### Program Manager, Research and Policy

Brooklyn, NY / 2015 – 2017

- Developed guidance and tools to help global brands in the technology, apparel, and food & beverage industries identify and mitigate risks of forced labor and non-compliance in their supply chains.
- Researched, authored, and secured successful grant proposals from major funders, including the U.S. Department of Labor, U.S. Department of State, and private foundations, driving financial support for key initiatives.

#### Program Coordinator, Research and Policy

Amherst, MA / 2013 – 2015

- Co-authored research reports, including the landmark quantitative study [Forced Labor in the Production of Electronic Goods in Malaysia](#), funded by the U.S. Department of Labor.
- Self-taught and applied R programming to develop code for analyzing complex survey data, enhancing research accuracy and efficiency.
- Organized and executed high-impact events, facilitating collaboration between global brands, government agencies, and civil society representatives on labor rights and policy initiatives.

### NEW-YORK HISTORICAL SOCIETY

#### Research Assistant

New York, NY / 2011

- Wrote and edited public-facing exhibition text, ensuring clarity, historical accuracy, and audience engagement.
- Conducted in-depth research on historical trends and events to support content development for the museum's permanent exhibition.
- Partnered with in-house archivists and external institutions to source and secure images, documents, and artifacts for display.

## Education

### UNIVERSITY OF MASSACHUSETTS AMHERST

Amherst, MA

Advanced Graduate Certificate (GPA: 4.0), Data Analytics and Computational Social Science, December 2023

### LONDON SCHOOL OF ECONOMICS AND POLITICAL SCIENCE

London, United Kingdom

Master of Science, European Studies with a concentration in Immigration Policy, December 2012

### BARNARD COLLEGE, COLUMBIA UNIVERSITY

New York, NY

Bachelor of Arts, Foreign Area Studies, May 2008

Graduated *magna cum laude* with Department Honors

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**Skills:** R programming language, SQL, GitHub, Tableau, Microsoft Office Suite (advanced Excel)