
LexisNexis Enhancements

FIRELIGHT BASE

FireLight®

Platform

LEXISNEXIS ENHANCEMENTS

Document Version: 1.1

Published: May 25, 2021

Insurance Technologies, LLC

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Table of Contents

iConnect 246833 Design Approach - LexisNexis Enhancements	4
1 Ability to Send LexisNexis Data to Carrier via Outbound Processing	4
2 Prevent Copy of LexisNexis Fields if LexisNexis Custom Action is called.....	5
3 Add pop up to Third Party Configuration	6

iConnect 246833 Design Approach - LexisNexis Enhancements

Project Overview

The below enhancements are to honor compliance and contractual obligations from LexisNexis.

1. In order to not allow any repeating LexisNexis order, any LexisNexis specific value that is captured during a custom action call will not be able to be copied to a new application. This applies to both the InstantID and Risk Classifier services.
2. FireLight will send any non-completed application to the client using the outbound process through the provider once the custom action call has occurred for LexisNexis. This ensures that the client does not lose this information, and they can retain for their records to comply with LexisNexis contracting.
3. Related to the outbound process through the provider, a pop-up has been added to the Third Party Configuration table when the LexisNexis or LexisNexisRisk service type is selected. The pop-up will remind the user that provider changes need to be put in place in order for the applications to be sent prior to purge. This pop-up is a reminder to engage the integration team, but will not impact any functionality related to the Third Party Configuration table.

Impacts (Clients utilizing the LexisNexis Custom Action services - InstantID and Risk Classifier):

- Custom Action, specifically Action Type "LexisNexis" - when this button is clicked, the data already entered will be retained and the LexisNexis Values will not be allowed to be copied to a new application.
- Provider - The provider will need to be alerted in order to allow the LexisNexis values and any additional information received from the response to be sent to the client as soon as the call occurs. This allows the client to retain this information if an application is not fully submitted
- Third Party Configuration - A pop-up will appear when the LexisNexis or LexisNexisRisk service types are selected.

1 Ability to Send LexisNexis Data to Carrier via Outbound Processing

We will need to add the ability to enhance the Outbound Processing enhancement in order to search for any data received from LexisNexis from a custom action call that is stored within the service request table, and send to the carrier via the provider. This could include Lex ID, CVI Score, NAS Score, NAP Score, and a Pass/Fail Score for the Instant ID, and also the Risk Classifier score, Result Codes, and

Result messages for Risk Classifier. This will also include the embedded PDFs that are sent to us via the LexisNexis response for Risk Classifier.

This could be a scheduled process, but this definitely needs to be done prior to the purging policy that is set for each client.

Acceptance Criteria

- Send all LexisNexis associated data to the carrier via the provider using the 2.19 outbound processing enhancement
- Associated data could include Lex ID, CVI Score, NAS Score, NAP Score, Pass/Fail Score which are associated with the Instant ID functionality
- Associated data could include Risk Classifier Score, Result codes, Result messages, and embedded PDFs which are associated with the Risk Classifier functionality.
- This new enhancement will not change any existing functionality associated with LexisNexis Quiz, Instant ID, or Risk Classifier services

2 Prevent Copy of LexisNexis Fields if LexisNexis Custom Action is called

When either the "LexisNexis" or "LexisNexisRisk" custom action call has occurred, the application will be able to be copied, but the LexisNexis values will not be copied over to the next application.

For InstantID, those dataitems include: LexID, NAS Score, NAP Score, CVI Score, Risk Indicators, and Pass/fail Score

For Risk Classifier, those dataitems include: Risk Score, Result Code, Result Message, Reason Code 1-4, and Reason Messages 1-4

Acceptance Criteria

- When the custom action button for LexisNexis or LexisNexisRisk is clicked, the LexisNexis dataitems associated through the data group properties will not be able to be copied to a new application.
- The InstantID dataitems that will not be copied to a new application will be: Lex ID, CVI Score, NAS Score, NAP Score, Risk Indicators, and Pass/Fail Score
- The Risk Classifier Dataitems that will not be copied to a new applications will be: Risk Score, Result Code(s), Result Message(s), Reason Codes 1-4, and Reason Messages 1-4

3 Add pop up to Third Party Configuration

Add a pop up to the third party configuration table so when a new configuration is added for "LexisNexis" or "LexisNexisRisk" that a pop up will show asking if the user has completed the provider work necessary for the LexisNexis services.

This pop up will show when the "Add Config" button is clicked. It will say "Provider Work needs to be completed in order to use the LexisNexis Services. Please contact the Implementation team to complete this work" An OK button will show below the message. When the OK button is clicked, it will dismiss the pop up message.

The screenshot displays the 'Third Party Service Configuration' interface. At the top, there is a blue header bar with the title 'Third Party Service Configuration' and a link 'Add New'. Below the header, there is a form with the following fields: 'Config Name' (text input with 'LexisNexis username'), 'Config Value' (text input with 'Test123'), 'Config Group (Optional)' (text input), and 'Service Type' (dropdown menu with 'LexisNexis' selected). An 'Add Config' button is located to the right of the 'Service Type' dropdown. A modal popup titled 'Provider Work Needed' is overlaid on the form. The modal contains the text: 'Provider work needs to be completed in order to use the LexisNexis Services. Please contact the Implementation team to complete this work.' and an 'OK' button. In the background, a table is visible with columns 'Service Type', 'Config Name', 'Config Value', 'CarrierCode', and 'InsTech'. The table has two rows with '1035YellowPages' as the service type. The 'Update' and 'Delete' links are visible for each row. At the bottom of the table, there is a row with 'Aura Next' as the service type, an empty 'Config Name' field, a 'CarrierCode' field, and an 'InsTech' field. The 'Update' and 'Delete' links are also visible for this row.

When the Update hyperlink is selected on existing LexisNexis or LexisNexisRisk service types, the popup will show reminding the user that this provider work is needed.

Acceptance Criteria

- On the Third Party Configuration table, when the "LexisNexis" and "LexisNexisRisk" service type is chosen on a new configuration, a pop up will show letting the user know provider work is needed.

- When "Add Config" button is clicked, a pop up will show saying "Provider work needs to be completed in order to use the LexisNexis Services. Please contact the Implementation team to complete this work"
- On the popup, the OK button will dismiss the pop up.
- When the "Update" hyperlink is clicked on the "LexisNexis" and "LexisNexisRisk" the pop up will show reminding the user that provider work is needed.