

## Change Automated Review Queue Frequency Setting

# **FIRELIGHT BASE**



**CHANGE AUTOMATED REVIEW QUEUE FREQUENCY SETTING** 

**Document Version: 1.0** 

Published: January 04, 2021



#### Insurance Technologies, LLC

Copyright © 2021 Insurance Technologies, LLC, all rights reserved.

Insurance Technologies, ForeSight<sup>®</sup> and FireLight<sup>®</sup> are registered or unregistered trademarks of Insurance Technologies, LLC (IT) in the USA and/or other countries.

ACORD, ACORD ObjX, ACORD OLifE, AL3, ACORD Advantage, ACORD XML, and "Association for Cooperative Operations Research and Development" are registered or unregistered trademarks of ACORD Corporation in the USA and/or other countries.

Microsoft, Microsoft SQL Server, Microsoft Internet Information Server, Windows, and other Microsoft names and logos are either registered or unregistered trademarks of Microsoft Corporation in the U.S.A. and/or other countries.

All other trademarks are the property of their respective owners.

The information contained in this document is current as of the date of the publication. Because Insurance Technologies, LLC must respond to changing market conditions and technology advances, Insurance Technologies, LLC cannot guarantee the accuracy of any information presented after the date of publication.

INSURANCE TECHNOLOGIES, LLC MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, IN THIS DOCUMENT AND HEREBY DISCLAIMS ANY AND ALL SUCH WARRANTIES.

The material contained in this document is considered confidential and the intellectual property of Insurance Technologies, LLC. The recipient is given access to this material on the condition that the recipient (1) will keep the information confidential at all times, and (2) will not copy or modify or share the materials, except as expressly authorized by Insurance Technologies, LLC. The recipient should limit its disclosure of the information and materials only to its employees who have a clear business purpose and need to receive such information and materials and who are bound by confidentiality obligations to the recipient that are at least as protective of such information and materials as those contained herein.

#### **Insurance Technologies, LLC**

Two South Cascade Avenue Colorado Springs, CO 80903

**USA** 

Phone: 719.442.6400

FAX: 719.442.0600

Internet E-Mail: info@insurancetechnologies.com Website: http://www.insurancetechnologies.com



## **Table of Contents**

Desi	gn Approach - Change Automated Review Queue Frequency Setting	4
1	Change Upper Validation for Automated Review Queue	4





# **Design Approach - Change Automated Review Queue Frequency Setting**

#### **Project Overview**

The desire to have fewer web service attempts requires the maximum frequency for the automated review queue to be updated. Changing the timing frequency limit will allow for greater customization and allow for fewer web service attempts.

**Impacts:** Automated Review Queue-Upper limit increase allows for greater customization of retry interval selection

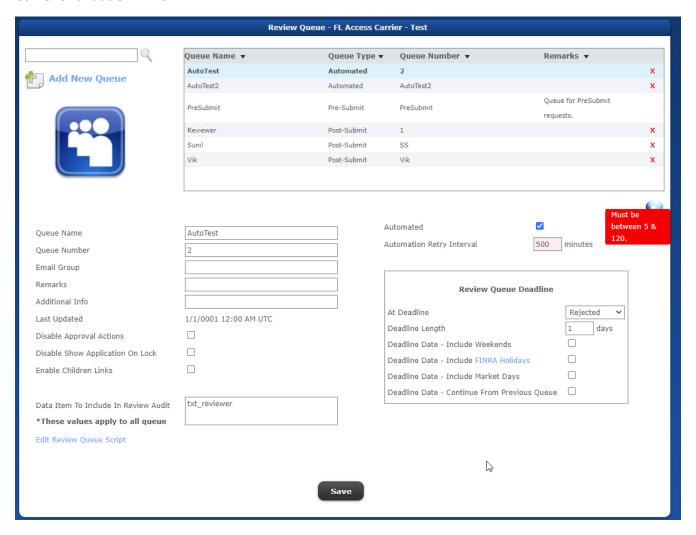
### 1 Change Upper Validation for Automated Review Queue

The upper validation for the Admin, Review Queue, Automation Retry Interval is currently set to 300 minutes. Update the configuration for the field value to allow up to 720 minutes. This will only apply to the Queue Type of "Automated". Expanding this limit will allow the client to have greater control of how many web service calls are performed per day.





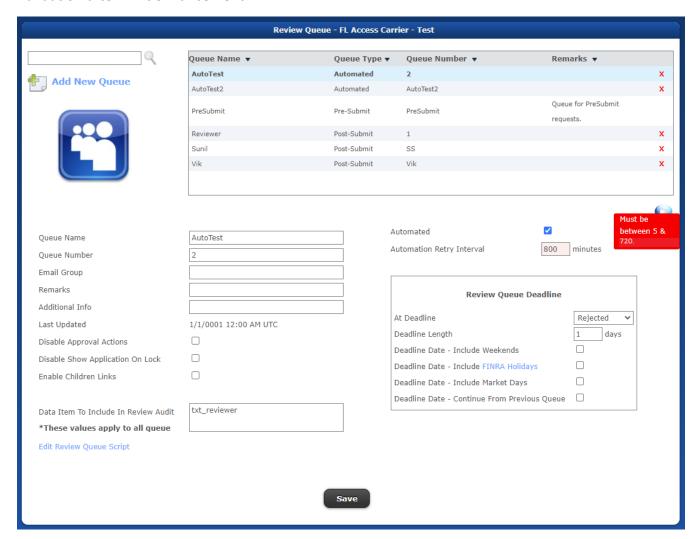
#### Current validation limit:







#### Validation after limit enhancement:



#### **Acceptance Criteria**

Automated Review Queue new maximum frequency is increased to allow up to 720 minutes.