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e-Delivery Submission Reminder update

# FIRELIGHT BASE

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FireLight®

Platform

**E-DELIVERY SUBMISSION REMINDER UPDATE**

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**Insurance Technologies, LLC**

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# Design Approach - e-Delivery Submission Reminder update

## Project Overview

The purpose of this enhancement is to include additional information in the Submission Reminder template for e-Delivery cases. The additional information will be the case status and processing instruction per looped application. This will update the <MESSAGE> tag.

These are the emails generated in the Organization Config -> Email section of FL Admin, using the Submit Reminder template

## 1 Add more details for e-Delivery status update email

e-Delivery Submission Reminder update: Athene specific; Allow more details to be specified besides what's offered in the <MESSAGE> tag. Athene would like to add columns for the e-Delivery processing instruction and case status (parent case) per looped application.

These are the emails generated in the Organization Config -> Email section of FL Admin, using the Submit Reminder template

aps QE App QE Admin QE Next App QE Next Admin Advanced Rules Cat... Advanced Rules Sa... OpenAir Identificati... FireLight Admin Us... TFS Tools

eLight® QE 2.19.139

Home Product Config Designer Organization Config Utilities Support

Lo

Email Template - FL Access Carrier

FL Access Carrier

Email Category Activities

Email Template Type Submit Reminder

Locale English (en-US)

Email Subject Line <ACTIVITY\_NAME> Submission Reminder

Email Template

Dear <AGENT\_NAME>,

The following <ACTIVITY\_NAME> transactions are ready for submission:

<MESSAGE>

## Acceptance Criteria

- The e-Delivery Submission reminder will add the Processing Instruction and case status (parent case).

File
Message
Insert
Draw
Options
Format Text
Review
Help
Tell me what you want to do

Calibri
11
A
A
B
I
U

Clipboard
Basic Text
Names
Include
Tags
Voice

Send

To
Cc

Subject
E-Delivery Submission Reminder

Dear Agent Name,

The following E-Delivery transactions are ready for completion:

-E-Delivery case for Jane Doe	6407FSEB21031903566	Client Directed	Pending Client Review
-E-Delivery case for John Smith	6407FSEB21031903563	Agent Directed	Pending Agent Review