

Enhance Review Queue Script and Deployment

FIRELIGHT BASE



ENHANCE REVIEW QUEUE SCRIPT AND DEPLOYMENT

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Table of Contents

iC	Connec	t 210404 Design Approach - Enhance Review Queue Script and Deployment	4
1	Enł	nance Review Queue Script and Review Queue Deployment	4
	1.1	Modify Processing for Review Queue Script	4
	1.2	Review Queue Script Move from Organization to Review Queue Configuration	4
	1.3	Review Queue Script Defaults as Selected	5



iConnect 210404 Design Approach - Enhance Review Queue Script and Deployment

1 Enhance Review Queue Script and Review Queue Deployment

Currently, a review queue script can be deployed without the review queue, which is causing applications to be marked complete instead of going through the review queue process. This enhancement will create a new workflow for the review queue script and move the review queue script from deploying with organization to deployment with review queue. The review queue script will also default as selected for deployment to minimize user errors.

1.1 Modify Processing for Review Queue Script

Modify the processing to allow the review queue script to remain in the workflow when a failure occurs. If it fails, it will go into the workflow retry logic instead of logging the failure and continuing. Once it is corrected, the retry will succeed. This process will apply to all review queue scenarios for all processes: Web Service, Review Queue Interface, Automated Review Queue.

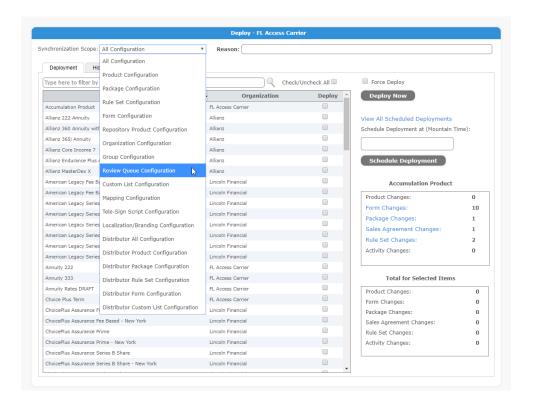
Acceptance Criteria

- Processing is modified to allow the review queue script to remain in the workflow when a failure occurs.
- If error exists, the case will move into a retry process. It will stay in retry until corrected. Once corrected, the retry will succeed.

1.2 Review Queue Script Move from Organization to Review Queue Configuration

Currently, the review queue script resides at the Organization Configuration level while the review queue itself has its own deployment scope. We will move the review queue script to deploy with the Review Queue Configuration instead of Organization Configuration. This will better align the deployment process and eliminate processing errors that occur when the review queue is deployed without the review queue script.





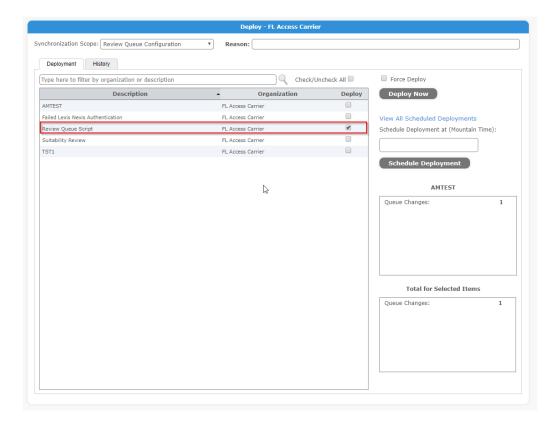
Acceptance Criteria

Review Queue Script deploys under Review Queue Configuration.

1.3 Review Queue Script Defaults as Selected

The review queue script will default as selected for deployment when deploying the review queue. This default selection will reduce the possibility of user error. The checkbox for selection can be manually overridden and deselected for exception scenarios. The review queue script should always deploy with the review queue, but to allow for special exceptions we are enabling the ability to manually remove the selection. Example: User made changes to the review queue but not to the review queue script, so they only want to re-deploy the review queue without the review queue script.





Acceptance Criteria

- Review Queue Script is defaulted to "checked" when deploying Review Queue.
- Selection for deploying Review Queue Script can be manually deselected.