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## Review Queue History Enhancement

# FIRELIGHT BASE

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Platform

**REVIEW QUEUE HISTORY ENHANCEMENT**

**Document Version: 1.1**

**Published: February 19, 2021**

**Insurance Technologies, LLC**

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# iConnect 232272 Design Approach - Review Queue History Enhancement

## Project Overview

Currently within the Review Queue, a user can add additional information to the application dashboard within the Review Queue. This can include Policy Number, Owner Name, Agent Name, etc in order to provide the reviewer with more details pertaining to the application. This functionality will need to be applied to the Review Queue History page, so that detail can continue to be viewed by the reviewers. This will impact all users of the Review Queue who currently utilize the Additional Info textbox within the Review Queue page in the admin.

### Impacts:

Review Queue - will tie the existing functionality of the review queue Additional info textbox (found within the Admin tool) to also show within the Review Queue History page on the e-application

## 1 Apply "Additional Info" text within Review Queue to the Review Queue History

Within the Review Queue page in the Admin, the "Additional Info" text can have verbiage added to it in order to show within the Review Queue under each application. This could house information like Agent Name, Policy Number, Client Name, etc. We will want to connect this text box to the Review Queue History page, so any information that is added to this textbox will also show within the History.

|              |  |
|--------------|--|
| Queue Name   | <input type="text" value="PreSubmit"/>                     |
| Queue Number | <input type="text" value="PreSubmit"/>                     |
| Email Group  | <input type="text"/>                                       |
| Remarks      | <input type="text" value="Queue for PreSubmit requests."/> |

|                 |                      |
|-----------------|----------------------|
| Additional Info | <input type="text"/> |
|-----------------|----------------------|

|              |                        |
|--------------|------------------------|
| Last Updated | 11/12/2020 3:59 PM UTC |
|--------------|------------------------|

|                          |                          |
|--------------------------|--------------------------|
| Disable Approval Actions | <input type="checkbox"/> |
|--------------------------|--------------------------|

|                                  |                          |
|----------------------------------|--------------------------|
| Disable Show Application On Lock | <input type="checkbox"/> |
|----------------------------------|--------------------------|

|                       |                          |
|-----------------------|--------------------------|
| Enable Children Links | <input type="checkbox"/> |
|-----------------------|--------------------------|

|   |  |
|---|--|
| Data Item To Include In Review Audit    | <input type="text" value="Reviewer_Comment,Supervisor_Comment"/> |
| <b>*These values apply to all queue</b> |  |

[Edit Review Queue Script](#)

### ***Acceptance Criteria***

- Any information that is added to the "Additional Info" textbox within the Review Queue in the admin tool will show within the Review Queue History page as well.