FireLight Localization

Add ability to globalize/localize FireLight.

Workflow Changes

No workflow change.

Features/Requirements

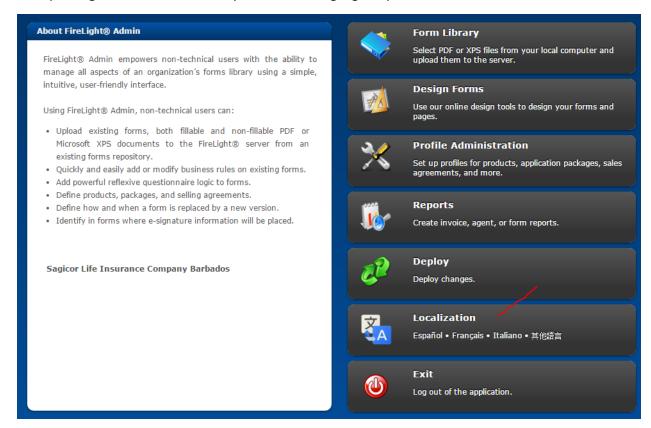
- 1. Provides ability for carrier Admin to translate FireLight UI to another language.
- 2. Provides default translation using Google Translate service.
- 3. Provides ability for FireLight App user to switch languages.

Admin Changes

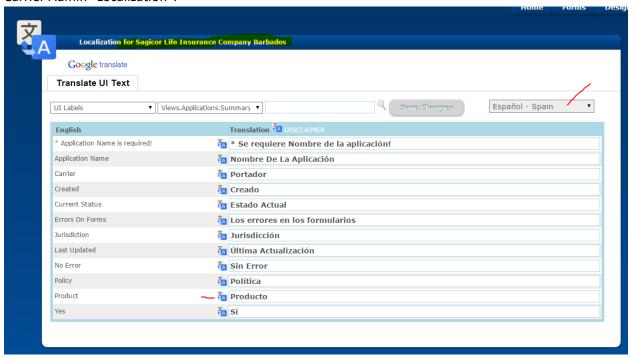
A new module "Localization" will be turned on if -

1. Organization's Country - the primary language is not English.

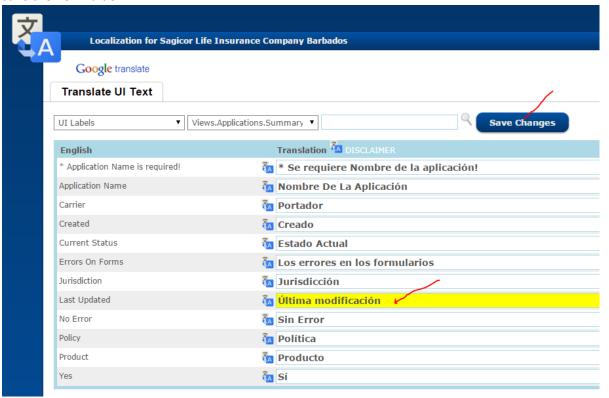
Example: Sagicor Barbados – Country: Barbados, Language: Español



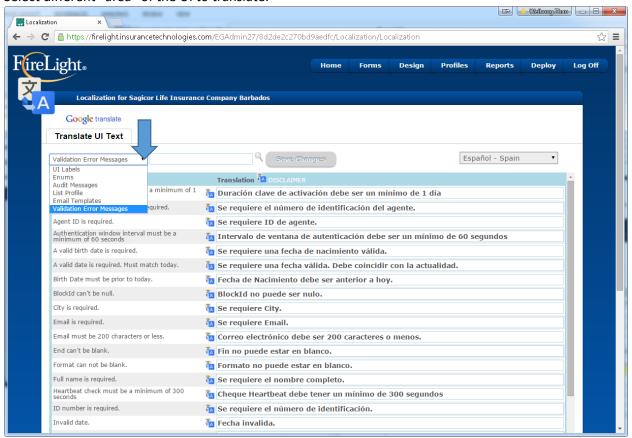
2. Carrier Admin "Localization":



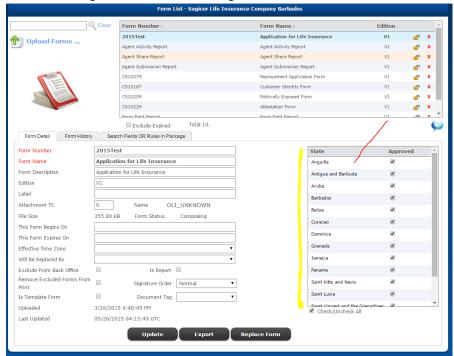
- a. The primary language is pre-selected (and disabled).
- b. Default translation is provided by "Google Translate" service.
- 3. Each UI segment/element translation can be customized by carrier Admin. "Save Changes" will save the new value.



4. Select different "area" of the UI to translate:

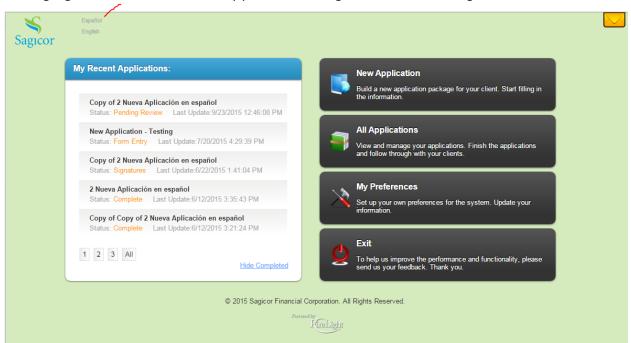


5. Jurisdiction list for the carrier's country can be configured in carrier's config database and will be used throughout Admin and FireLight:



App Changes

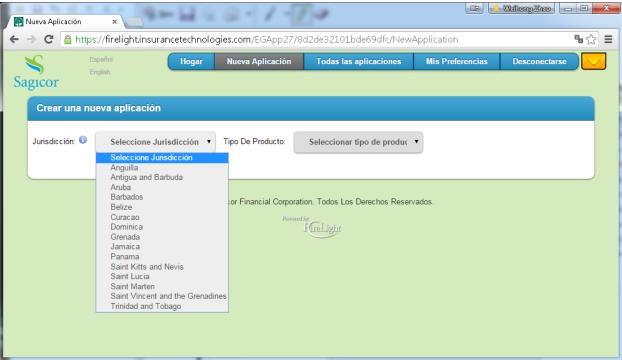
1. A "Language" selection is automatically placed on FireLight next to carrier's logo.



2. Select "Espanol":

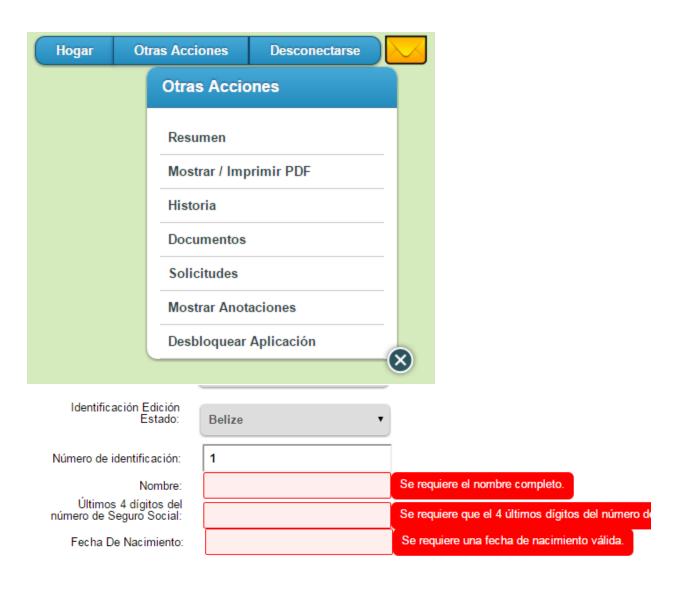


- 3. English will always be available. The last language selected will be the agent's language "Preference".
- 4. Jurisdiction list will reflect the carrier's country:



5. All areas in FireLight will be translated into the selected locale:





Areas Impacted

System Area	Yes	Comment
Admin Tool	Χ	New Module "Localization"
FireLight App	Χ	Localized UI
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