
Maintain Search Results on Review Queue

FIRELIGHT BASE



Platform

MAINTAIN SEARCH RESULTS ON REVIEW QUEUE

Document Version: 1.0

Published: Aug 02, 2022

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Insurance Technologies, LLC

Two South Cascade Avenue
Colorado Springs, CO 80903
USA

Phone: 719.442.6400

FAX: 719.442.0600

Internet E-Mail: info@insurancetechnologies.com

Website: <http://www.insurancetechnologies.com>

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iConnect 262374 Design Approach – Maintain Search Results on Review Queue

Project Overview

Currently, when reviewing an application in the review queue, once review actions are complete, the system returns to the entire queue removing the search filters that were applied. This enhancement is to maintain the search results when closing the review application to avoid performing the search again to complete the review steps.

Impacts:

- FL App > Manage > Review Queue >Queues (tab)

1 App: Maintain Search Filters on Review Queue

On Review Queue page, user could apply search filters to narrow down the results. With the search applied they can perform review actions such as Approve, Reject, More Info or Reviewer Documents. Once these actions are performed and they are brought back to the Review Queue page, search filters should still be applied on the page.

Currently, when the user is brought back to the page, the search results are cleared, and the user must re-apply the search filters. To make this user-friendly and consistent with the “All Activities” page, search filters will be maintained on the “Review Queue” page.

My Review Queue

PreSubmit (8)

Saved Search

Advanced Search

All Dates

All Statuses

Nouvelle

Export

4 items.

Queues

pre test (3)

PreSubmit (8)

Sunil (2)

History

Summary

Reviewers

New Application - Forms Only Product

Locked by FLADEMO_TEST1931 (FLADEMO_TEST)

Normal

Created: 6/20/2022 6:33:51 AM EDT

Carrier: FL Access Carrier - Test Product: Forms Only Product

Jurisdiction: Alabama Agent Organization: FL Access Carrier - Test

Application History

Queue History

Attach Documents

Voided Check

Audit Report

Unlock

Approve

Reject

More Info

8 - Form&Wiz Product

Locked by flademo_test1946 (Flademo_Test)

Normal

Created: 6/28/2022 4:16:17 AM EDT

Carrier: FL Access Carrier - Test Product: Form&Wiz Product

Jurisdiction: Alabama Agent Organization: FL Access Carrier - Test

Application History

Queue History

Attach Documents

Audit Report

Unlock

Reviewer Documents

Approve

Reject

More Info

Acceptance Criteria

- When search filters are applied before performing review actions, search filters and results remain intact when the focus is returned to the Review Queue page.
- User can clear search filters after the focus is returned to the Review Queue page.
- User can apply search filters again after the focus is returned to the Review Queue page.
- Search results should be maintained when Reviewer Documents, Approve, Reject, More Info buttons for an application are clicked to return to the Review Queue page.
- Search results will not be maintained in case of Advanced Search option.