
Add More Info Dialog for Review Queue to the Wizard UI

FIRELIGHT BASE



Platform

ADD MORE INFO DIALOG FOR REVIEW QUEUE TO THE WIZARD UI

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iConnect 263028 Design Approach – Add More Info Dialog to Wizard UI

Project Overview

The “More Info” dialog from the Review Queue shows up currently on the legacy forms UI when an agent uses the PreSubmit Review Queue, and the reviewer requests “More Info” for a NIGO application. This feature is currently present with MVC UI only. The dialog presented to the agent will be implemented on the Wizard/REACT UI to allow clients to adopt the REACT UI completely and avoid communicating outside FireLight. Adding the “More Info” dialog on the Wizard UI will reduce/eliminate unnecessary calls to the agent’s back office and allow the communication between reviewer and agent to remain within FireLight.

This enhancement will impact clients using wizards for their applications.

Impacts:

- React UI - Applications containing wizards. More Info dialog from Pre-Submit Review Queue will also appear on the Wizard application.

1 Display request more info dialog from review queue on wizard app

When a reviewer sends a request to provide "More Info" for an application in a Pre-Submit Review Queue, the dialog should be displayed for an application with Wizards/React UI. Currently the "Request More Info" dialog appears on an application containing forms only. This dialog should also appear on REACT UI, for the applications also containing wizards. The user/agent should also be able to respond to the "More Info" request by clicking "Reply" button/link on that dialog.

Below are the dialogs that appears on an application containing forms only. These dialogs display the communication thread between the reviewer and the agent. It also allows the agent to reply to "More Info" request by clicking the "Reply" link within this dialog from the application screen. A dialog like this should also be displayed on REACT/Wizard UI when there is a request for more info from the reviewer in pre-submit review queue.

Application 222

Review Queue

PreSubmit

Status as of 6/2/2022 10:10:53 AM EDT : [Request More Info](#)

Request More Info

User Name: Keerti

6/2/2022 10:10:53 AM EDT

Why e-signature were declined?

[Reply](#)

[Close]

Firm Name:

Review Queue

PreSubmit

Status as of 6/3/2022 1:24:53 AM EDT : [Request More Info](#)

Request More Info

User Name: Keerti

6/3/2022 1:24:52 AM EDT

why?

[Reply](#)

Info Received

User Name: Keerti_FLADEMO_Test

6/3/2022 1:21:32 AM EDT

Client chose to wet sign application

Request More Info

User Name: Keerti

6/2/2022 10:10:53 AM EDT

Why e-signature were declined?

[Close]

Review Queue

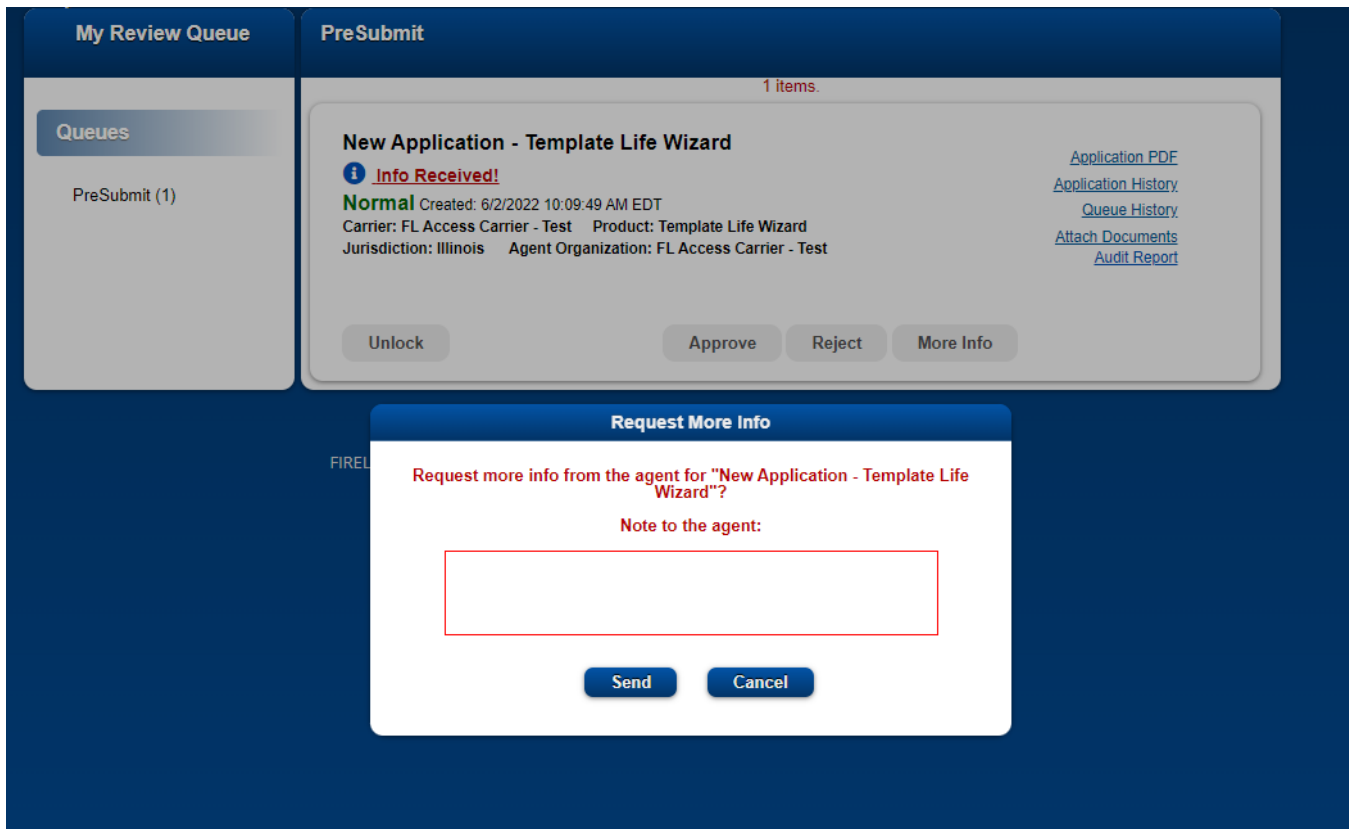
PreSubmit

Status as of 6/3/2022 1:24:53 AM EDT : [Request More Info](#)

Request More Info	User Name: Keerti
6/3/2022 1:24:52 AM EDT	why?
Reply.	
<div></div>	
Info Received	User Name: Keerti_FLADEMO_Test
6/3/2022 1:21:32 AM EDT	Client chose to wet sign application
Request More Info	User Name: Keerti
6/2/2022 10:10:53 AM EDT	Why e-signature were declined?

[Close]

Currently, below dialog for Request More Info displays on pre-submit review queue screen.



My Review Queue

PreSubmit

1 items.

New Application - Template Life Wizard

Info Received!

Normal Created: 6/2/2022 10:09:49 AM EDT

Carrier: FL Access Carrier - Test Product: Template Life Wizard

Jurisdiction: Illinois Agent Organization: FL Access Carrier - Test

[Application PDF](#)

[Application History](#)

[Queue History](#)

[Attach Documents](#)

[Audit Report](#)

Unlock Approve Reject More Info

Request More Info

Request more info from the agent for "New Application - Template Life Wizard"?

Note to the agent:

Send Cancel

Acceptance Criteria

- Reviewer can "Request More Info" from the review queue.
- Agent receives and can open/review the request for More Info from the reviewer for an application that has both Wizards and Forms (REACT UI) added to the package.
- Agent can reply to the request for More Info from the reviewer.
- Agent can view the history of requests for More Info for the application on the dialog.
- The "More Info" dialog also appears for applications containing forms only (MVC UI).