Review Queue History PDF Link

FIRELIGHT BASE

FireLight®

Platform

Insurance Technologies, LLC

Insurance Technologies, LLC
Two South Cascade Avenue
Colorado Springs, CO 80903
USA
Phone: 719.442.6400
FAX: 719.442.0600

Internet E-Mail: info@insurancetechnologies.com
Website: http://www.insurancetechnologies.com

Table of Contents

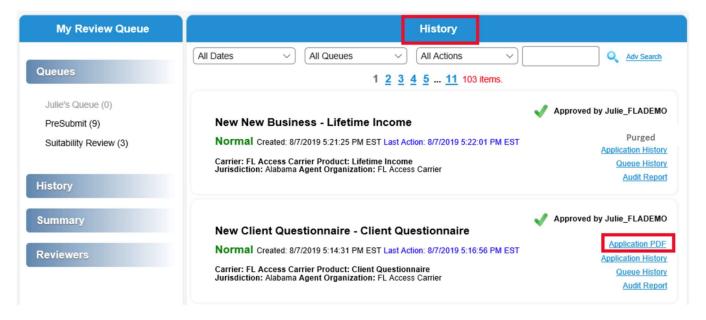# 1 iConnect Design Approach - Review Queue History

1.1 Project Overview

This enhancement will add the ability to open a PDF of the FireLight application in the Review Queue History after the application has been approved and submitted to the carrier or rejected by the reviewer. In the reviewer side, this link already exists but it is missing on the Review Queue History. This enhancement will add the missing link in the Review Queue History.

1.2 Requirements / User Stories

1.2.1 Purged Applications will show Purged

Please note, if the order has been purged, the document will be removed. We will replace the PDF with the words "Purged". This will notify the user that the document is not available because it has been purged.

Acceptance Criteria

- Purged applications will remove the document and we will show the words "Purged".
- We are not showing "Purged/Deleted/Hidden" Applications on Review Queue, so no need to add check for this.
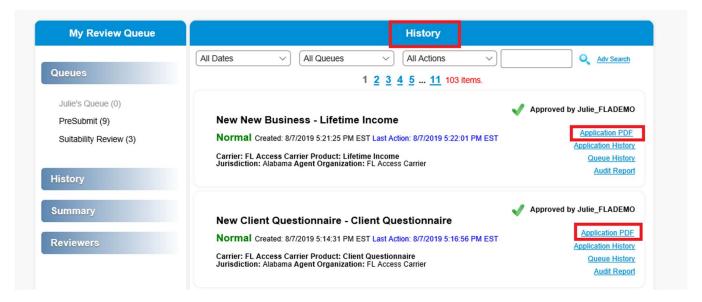
1.2.2 Provide Link to FireLight App from Review Queue History

This enhancement will add the ability to open a PDF of the FireLight application in the Review Queue History after the app has been approved and submitted to the carrier or rejected by the reviewer.

Currently, the reviewers go into the agent's "All Activities" to access the application once it's been sent to the carrier. Having the ability to open the PDF from Review Queue History would create efficiencies in the back-office process.

Acceptance Criteria

- "Application PDF" is at the top of the list in the review queue history for an approved transaction
- "Application PDF" is at the top of the list in the review queue history for a rejected transaction
- Application PDF link opens PDF copy of application
- This link will be there for any activity that went to Review Queue History, not just application.