INSURANCE TECHNOLOGIES

Change Automated Review Queue Frequency Setting

FIRELIGHT BASE

FireLight®

Platform

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Design Approach - Change Automated Review Queue Frequency Setting

Project Overview

The desire to have fewer web service attempts requires the maximum frequency for the automated review queue to be updated. Changing the timing frequency limit will allow for greater customization and allow for fewer web service attempts.

Impacts: Automated Review Queue-Upper limit increase allows for greater customization of retry interval selection

1   Change Upper Validation for Automated Review Queue

The upper validation for the Admin, Review Queue, Automation Retry Interval is currently set to 300 minutes. Update the configuration for the field value to allow up to 720 minutes. This will only apply to the Queue Type of "Automated". Expanding this limit will allow the client to have greater control of how many web service calls are performed per day.

Current validation limit:

Validation after limit enhancement:

Review Queue - FL Access Carrier - Test

Queue Name ▼	Queue Type ▼	Queue Number ▼	Remarks ▼	
AutoTest	**Automated**	**2**		X
AutoTest2	Automated	AutoTest2		X
PreSubmit	Pre-Submit	PreSubmit	Queue for PreSubmit requests.	
Reviewer	Post-Submit	1		X
Sunil	Post-Submit	SS		X
Vik	Post-Submit	Vik		X

Queue Name: AutoTest
Queue Number: 2
Email Group:
Remarks:
Additional Info:
Last Updated: 1/1/0001 12:00 AM UTC
Disable Approval Actions: ☐
Disable Show Application On Lock: ☐
Enable Children Links: ☐

Data Item To Include In Review Audit: txt_reviewer
*These values apply to all queue

Edit Review Queue Script

Automated ☑
Automation Retry Interval: 800 minutes

Must be between 5 & 720.

Review Queue Deadline

At Deadline: Rejected
Deadline Length: 1 days
Deadline Date - Include Weekends ☐
Deadline Date - Include FINRA Holidays ☐
Deadline Date - Include Market Days ☐
Deadline Date - Continue From Previous Queue ☐

Save

Acceptance Criteria

- Automated Review Queue new maximum frequency is increased to allow up to 720 minutes.