



iConnect 127727 Design Approach

Provide online FireLight® Admin Help and provide a panel on the FireLight Admin program home page that contains featured updates, current release notes, and a link to the online Admin Help.

Workflow Changes

There are no changes to the normal workflow of the system. We just added more information to assist Admin users.

Features/Requirements

Online Admin Help:

- Provide release history information, access to PDF user guides online, and instructions for using the FireLight Admin (Admin) application to configure and administer the FireLight user application.
- The initial release of the Admin Help is primarily the content from the previous printable PDF format *FireLight Admin User Guide* plus some additional updated content for existing and new features.

NOTE: Admin Help is not branded per organization and no rules can be applied to it. It does not display different Help based on role codes or organizations. Admin Help is fully visible to all role codes that can access FireLight Admin.

About FireLight Admin panel on the Admin home page:

- What's New section contains featured updates in the current FireLight release.
- FireLight Releae Notes section contains release notes for the current FireLight release.
- Open Admin Help link opens the Admin Help that provides instructions for using the FireLight Admin program along with Release History for current and previous releases along with links to associated design documents, beginning with Release 2.7.

Admin Changes

No Changes except for the added usage information stated above.

App Changes

No changes.



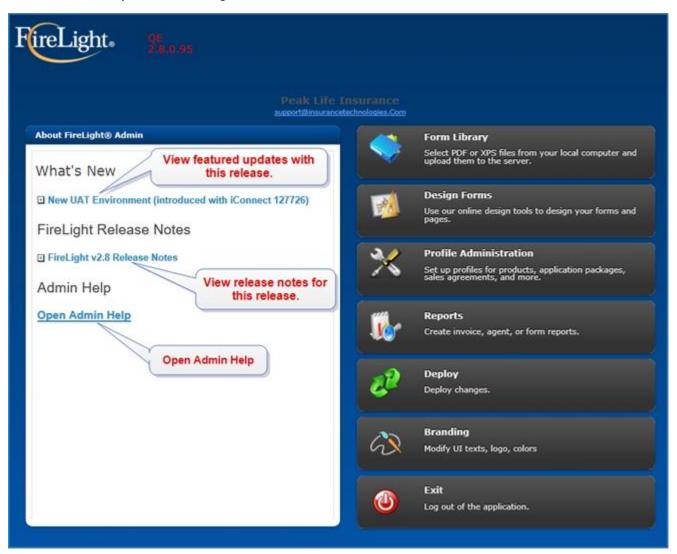


UI Mock Ups

About FireLight Admin Panel on the Admin home page

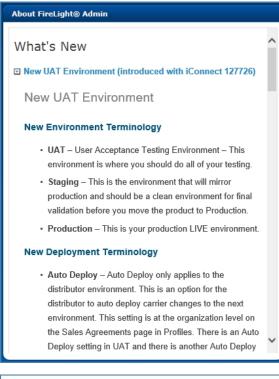
The About FireLight® Admin panel on the left of the Admin home page contains links to featured updates (What's New), release notes (FireLight Release Notes), and Admin Help for the current release. The Admin Help will open in a separate tab or window. See the images on the next page.

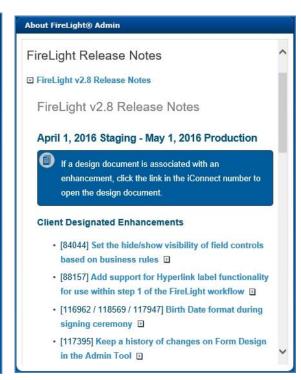
NOTE: Go to the Release History page in the Admin Help to view release notes for current and prior releases and any associated design documents for those releases.

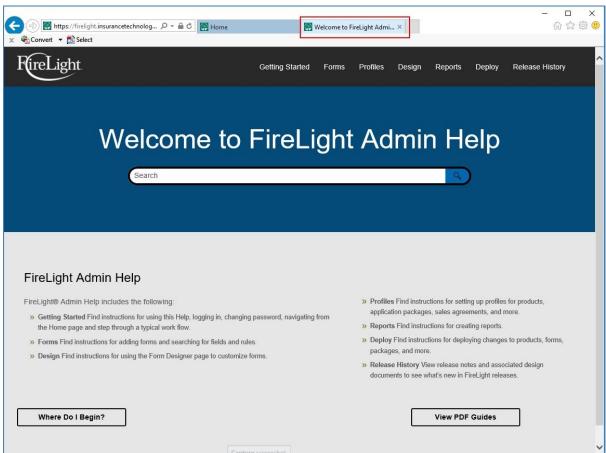
















Admin Help home page

At the top of the Admin Help home page, click a link on the top navigation bar to quickly navigate to major Admin topics. Click the FireLight logo to return to the Admin Help home page from any topic in the system.

In the upper middle section of the home page, type text in the search bar and press Enter or click the search button to search for keywords and phrases. The search feature allows the use of quotes to narrow the searches to only those topics containing all of the words within the quotes.

The lower middle section of the home page contains brief descriptions of the major topics accessed from the navigation bar.

On the lower left, click the Where Do I Begin button to go to the Getting Started topics.

On the lower right, click the **View PDF Guides** button to open a separate tab with links to available user guides (admin, application user, console and review queue) in PDF format.



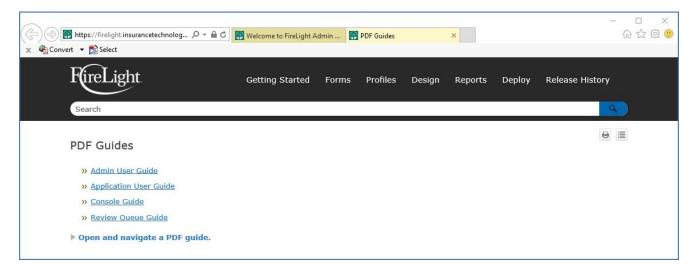




Additional Features in Admin Help

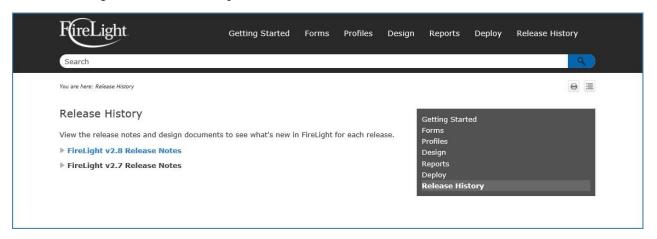
PDF Guides

Click the **View PDF Guides** link on the Admin Help home page to go to the PDF Guides page. Click a link to open a user guide in a separate tab or window.



Release History

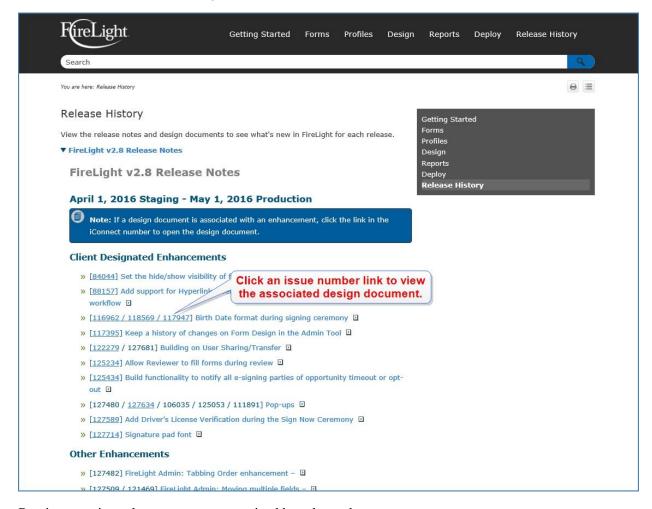
The Release History page in Admin Help provides links to current and previous FireLight Release Notes and associated design documents. The top link is for the current release notes.



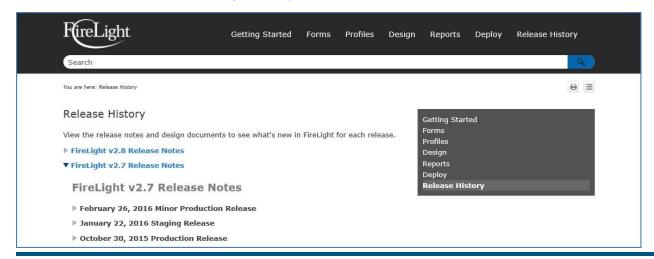




Click a link to view the release notes. Release notes are organized by iConnect number. Click the expanding text link to view a brief description of the update. Multiple iConnect numbers can be associated with a feature update. Clicking an iConnect number link opens the associated design document in a separate tab. Some iConnect issues do not have design documents.



Previous version release notes are organized by release date.







Areas Impacted

Areas Impacted		
System Area	Yes	Comment
Admin Tool		
- Form Library		
- Design Forms		
- Profile Administration		
- Reports		
- Deployment		
- Admin Help	Yes	Initial Implementation
FireLight App		
- New Application		
- Edit Application		
- Signature Process		
- Review Queue		
- Manual Review		
- User Preferences		
- Inbound Integration		
- Outbound Integration		
- PDF Generation		
FireLight Console		
- Windows O/S		
- iOS		
- Android		
-		
Other Systems		
- DTCC Integration		





- Commission netting	
- Activity Reporting	