

## e-Delivery Submission Reminder update

## **FIRELIGHT BASE**



**E-DELIVERY SUBMISSION REMINDER UPDATE** 

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# Design Approach - e-Delivery Submission Reminder update

#### **Project Overview**

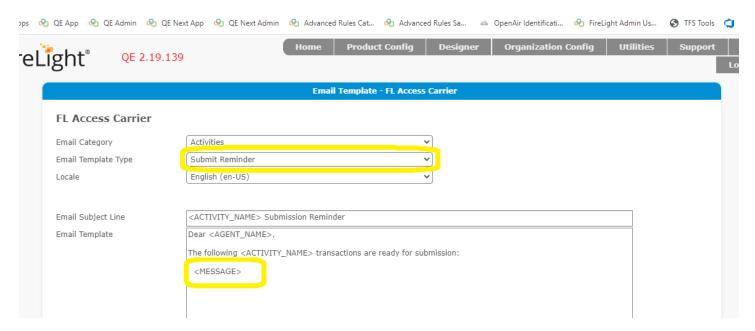
The purpose of this enhancement is to include additional information in the Submission Reminder template for e-Delivery cases. The additional information will be the case status and processing instruction per looped application. This will update the <MESSAGE> tag.

These are the emails generated in the Organization Config -> Email section of FL Admin, using the Submit Reminder template

## 1 Add more details for e-Delivery status update email

e-Delivery Submission Reminder update: Athene specific; Allow more details to be specified besides what's offered in the <MESSAGE> tag. Athene would like to add columns for the e-Delivery processing instruction and case status (parent case) per looped application.

These are the emails generated in the Organization Config -> Email section of FL Admin, using the Submit Reminder template



#### Acceptance Criteria

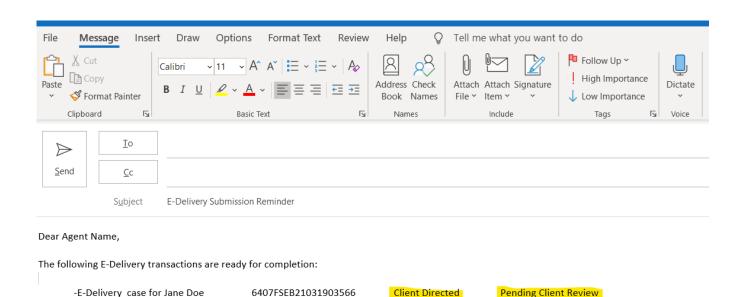
• The e-Delivery Submission reminder will add the Processing Instruction and case status (parent case).



-E-Delivery case for John Smith



Pending Agent Review



Agent Directed

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