
UI Enhancement - Synch Modal Pop-Up and Toast Behavior

FIRELIGHT BASE



Platform

UI ENHANCEMENT - SYNCH MODAL POP-UP AND TOAST BEHAVIOR

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Table of Contents

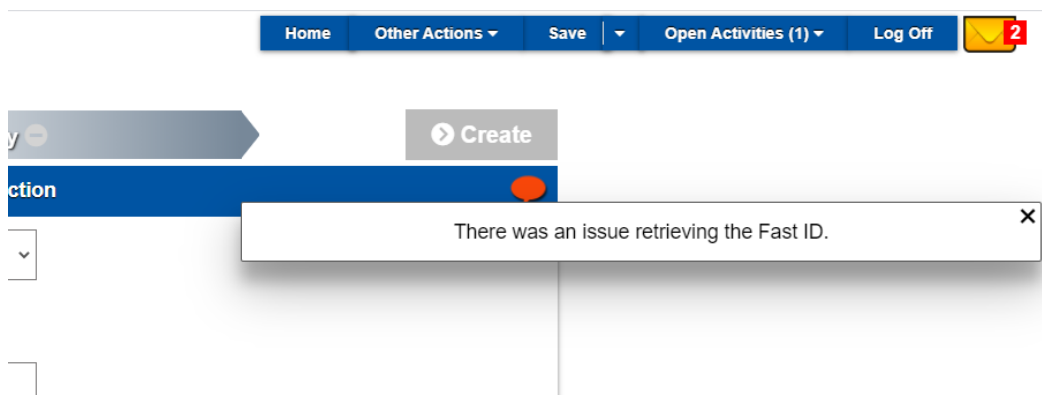
iConnect 239266 Design Approach - UI Enhancement - Synch Modal Pop-Up and Toast Behavior	4
1 Application: New "Toast" Pop-up Behavior	5

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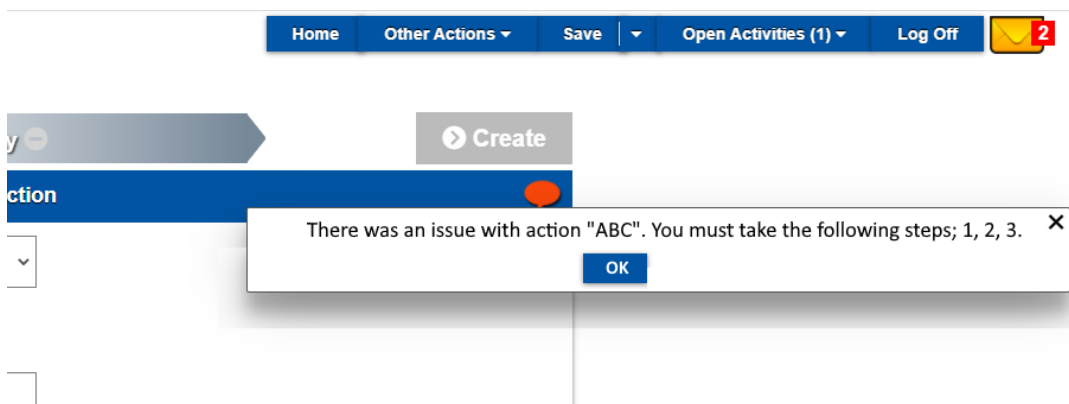
Project Overview

There is a difference in behavior between modal pop-up messages and toast messages that is creating issues for end users.

Essentially, the problem lay with the toast messages, in that the toast message closes with a click action anywhere on that web page. Once closed, there is no clear way to recover that message. If the message states that there is a specific action required by the user and that message was closed without having been read and acknowledged by the user, it leaves the user without that information and without a way to re-trigger that information.



We will correct the functionality to require that a selection/click action of specific controls be made within the borders of the Toast message in order for the message to close.



Existing "toast" pop-up message will be changed and will require that selection of specific controls within the toast message to close the message.

This change must be communicated to all clients as it is a change in current behavior.

The user can close the pop-up by selecting "X" in the upper right-hand corner of the pop-up.

The requirement could be that the user must close the pop-up by selecting a specific control like an "OK", "Close", or other custom action button defined by the admin user

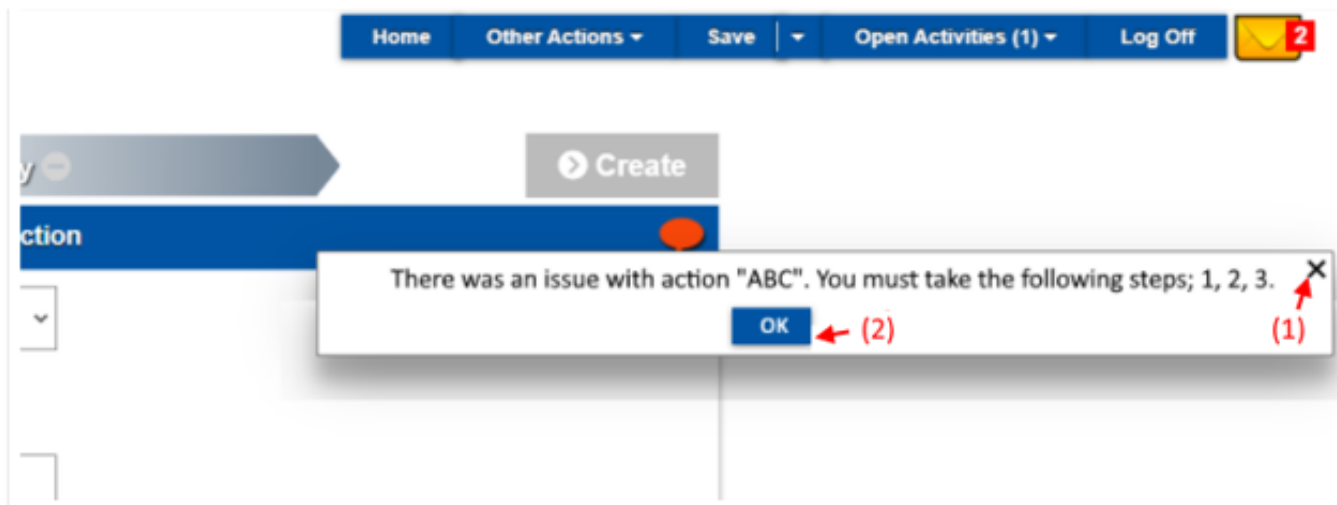
1 Application: New "Toast" Pop-up Behavior

The following will be default functionality and will not require any specific definition in the admin tool.

Prevent the toast message type from disappearing when the user clicks/selects an area of the screen other than the toast pop-up message.

When implemented, the admin user will be able to require that the user select one of the following to close the toast pop-up message.(See Example Below)

- (1) click the "X" in the upper right-hand corner
- (2) select a control defined by the admin user, like a custom action button.



Acceptance Criteria

- Existing functionality:
 - Current functionality triggers the closure of the toast pop-up message if the user clicks/selects anywhere on the page.
- New functionality:
 - If the user clicks somewhere outside of the toast pop-up, the toast pop-up remains on the page.
 - The user will be able to click one of three locations in the toast pop-up
 - The "X" in the upper right-hand corner of the pop-up
 - The control defined by the admin user, i.e. OK button.