

---

Add ability to access application from the review queue  
reviewers list

## FIRELIGHT BASE

---

FireLight<sup>®</sup>

Platform

**ADD ABILITY TO ACCESS APPLICATION FROM THE REVIEW QUEUE REVIEWERS  
LIST**

**Document Version: 1.1  
Published: June 24, 2020**

**Insurance Technologies, LLC**

Copyright © 2020 Insurance Technologies, LLC, all rights reserved.

Insurance Technologies, ForeSight® and FireLight® are registered or unregistered trademarks of Insurance Technologies, LLC (IT) in the USA and/or other countries.

ACORD, ACORD ObjX, ACORD OLifE, AL3, ACORD Advantage, ACORD XML, and "Association for Cooperative Operations Research and Development" are registered or unregistered trademarks of ACORD Corporation in the USA and/or other countries.

Microsoft, Microsoft SQL Server, Microsoft Internet Information Server, Windows, and other Microsoft names and logos are either registered or unregistered trademarks of Microsoft Corporation in the U.S.A. and/or other countries.

All other trademarks are the property of their respective owners.

The information contained in this document is current as of the date of the publication. Because Insurance Technologies, LLC must respond to changing market conditions and technology advances, Insurance Technologies, LLC cannot guarantee the accuracy of any information presented after the date of publication.

INSURANCE TECHNOLOGIES, LLC MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, IN THIS DOCUMENT AND HEREBY DISCLAIMS ANY AND ALL SUCH WARRANTIES.

The material contained in this document is considered confidential and the intellectual property of Insurance Technologies, LLC. The recipient is given access to this material on the condition that the recipient (1) will keep the information confidential at all times, and (2) will not copy or modify or share the materials, except as expressly authorized by Insurance Technologies, LLC. The recipient should limit its disclosure of the information and materials only to its employees who have a clear business purpose and need to receive such information and materials and who are bound by confidentiality obligations to the recipient that are at least as protective of such information and materials as those contained herein.

**Insurance Technologies, LLC**

Two South Cascade Avenue  
Colorado Springs, CO 80903  
USA

Phone: 719.442.6400

FAX: 719.442.0600

Internet E-Mail: [info@insurancetechnologies.com](mailto:info@insurancetechnologies.com)

Website: <http://www.insurancetechnologies.com>

## Table of Contents

iConnect Design Approach - Add ability to access application from the review queue reviewers list .....	4
1    Add Application details and hyperlinks to the Reviewer List in Review Queue .....	4

# **iConnect 220026 Design Approach - Add ability to access application from the review queue reviewers list**

## **Project Overview**

In this enhancement, the user needs the ability to see an application when looking at the Reviewers in the Review Queue. Currently in Firelight, there is not a way to view the application tied to the reviewer, so the user needs to search through history, which can be a long process. This will allow the user to easily see the application, audit, and any uploaded documents in one section of the Review Queue. The user will be able to see multiple activities at once, as each section is expandable/collapsible upon selection.

The view on the reviewer's list is a copy from the Review Queue history tab, and will display the same information.

## **Impacts:**

Reviewer's List - UI Changes - Each activity will be displayed as it is today, but upon selection, will expand to show greater details of the activity (the same view as what the user would see in the Review Queue History tab)

## **1 Add Application details and hyperlinks to the Reviewer List in Review Queue**

In order for the user to be able to see the application and uploaded documents within the reviewer list, we will need to duplicate the existing links and application details from the history tab, and add them to the Reviewer List.

Under the Reviewer tab, the applications will show as they do today, however, the header will be clickable, which will expand the application details below, and also will display the hyperlinks that are listed in the History and Queue tabs. These hyperlinks will include: Application PDF, Application History, Queue History, Audit Report, Attached Documents [dependent on completion of story 12080]. The list could also include Attach Documents if the application is in a locked state.

Multiple applications can be expanded or collapsed at the same time.

My Review Queue

Queues

Failed Lexis Nexis Authentication (1)  
PreSubmit (0)  
Suitability Review (7)

History

Summary

Reviewers

FLADEMO0330 (Julie\_FLADEMO)

FLADEMO0311 (Steven\_FLADEMO)

FLADEMO0310 (Katherine\_FLADEMO)

FLADEMO0332 (ChrisH\_FLADEMO)

FLADEMO0330 (Julie\_FLADEMO)

All Dates ▾ All Queues ▾ All Actions ▾

9 items.

Failed Lexis Nexis Authentication Lock

New Application - Lifetime Income

4/28/2020 5:54:28 PM EDT

Normal

Created: 3/11/2020 5:49:06 PM EDT

Last Action: 4/28/2020 3:51:21 PM EDT

Carrier: FL Access Carrier Product: Lifetime Income

Jurisdiction: Alabama Agent Organization: FL Access Carrier

[Application PDF](#)  
[Application History](#)  
[Queue History](#)  
[Attach Documents](#)  
[Audit Report](#)

Suitability Review

AutoRemoved

New Application - Lifetime Income

4/28/2020 3:51:21 PM EDT

Normal

Created: 4/28/2020 1:49:44 PM EDT

Last Action: 4/28/2020 1:50:43 PM EDT

Carrier: FL Access Carrier Product: Lifetime Income

Jurisdiction: Alabama Agent Organization: FL Access Carrier

[Application PDF](#)  
[Application History](#)  
[Queue History](#)  
[Audit Report](#)

Suitability Review

Approved

Copy of Copy of New Application - Lifetime Income

4/28/2020 1:50:43 PM EDT

Suitability Review

Approved

Copy of New Application - Lifetime Income

4/28/2020 1:44:44 PM EDT

### Acceptance Criteria

- In the Reviewer tab, the applications for each reviewer will be displayed
- The user can click the header of each application to expand to the application details, or collapse to show only the header
- When application is expanded, the application details will display, as well as the hyperlinks that are also visible in the History and Queue tabs. These hyperlinks include: Application PDF, Application History, Queue History, Audit Report, Attached Documents (created in story 12080).
- Attach Documents will also be listed if application is in a locked position (please see mockup)
- The hyperlinks will behave exactly the same as they do under the History and Queue Tabs
- The hyperlinks and application information is going to be duplicated from what is in the History and Queue tabs, they are not moving.