Justine Zerrusen

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EDUCATION

The University of Mississippi   **University, MS**

Bachelor of Business Administration in Management Information Systems   *May 2026*

- **Relevant Coursework:** Operations and Supply Chain Management, Client-Side Web Application Development, Managing Enterprising Technology, Database Management, Data Analytics, Server-Size Application Programming, Project Management

EXPERIENCE

Client-Side Web Application Development   **Oxford, MS**

Client Side Web Application Final Project   *December, 2025*

- Developed a web application using HTML, CSS, and JavaScript.
- Created structured, interactive pages with styling, layout, and navigation.
- Implemented functionality to allow users to interact with content seamlessly.

Database Management for Business Analytics   **Oxford, MS**

SQL Database Management Semester Project   *December, 2025*

- Designed and implemented relational databases using Oracle DBMS with normalized schemas and ER models.
- Wrote optimized SQL queries for data analysis and class projects.
- Completed a term project demonstrating database design, relational mapping, and query optimization.

Applied Business Analytics Platforms and Programming   **Oxford, MS**

Coffee Shop Sales Dashboard (Tableau) Final Project   *May, 2025*

- Built interactive Tableau dashboards analyzing sales trends, product and store performance, and customer preferences.
- Created a Data Overview dashboard highlighting peak sales periods and top products.
- Processed data and built classification models in Python using scikit-learn.
- Designed clear visualizations with Tableau and Matplotlib to support decision-making.

Good Day Cafe   **Oxford, MS**

Hostess/Server   *June 2024-Present*

- Utilized the Tock system to manage reservations and seating, ensuring smooth guest flow and resolving inquiries with strong problem-solving and communication skills.
- Used the Toast POS system to process orders, handle payments, and support efficient decision-making in a fast-paced environment.

INVOLVEMENT

School of Business Administration Ambassadors   **Holman Business School**

Student Ambassador   *August 2024-Present*

- Represented the business school at student events and assisted prospective students.
- Supported outreach efforts by answering questions about academic programs, student life, and campus resources.

SKILLS

- **Technical:** HTML, Python, SQL, C#(introductory)Tableau, Excel, Google Colab, Oracle