* User 1
  + What do you like about the page setup?
  + What do you not like about the page setup?
  + What features would you like to see in the dropdown menus?
  + Are there any features you feel are missing?
  + Would you prefer the chat to be formatted differently?
* User 2
  + What do you like about the page setup?
  + What do you not like about the page setup?
  + What features would you like to see in the dropdown menus?
  + Are there any features you feel are missing?
  + Would you prefer the chat to be formatted differently?
* User 3
  + What do you like about the page setup?
  + What do you not like about the page setup?
  + What features would you like to see in the dropdown menus?
  + Are there any features you feel are missing?
  + Would you prefer the chat to be formatted differently?