

Justin Vang

justin.x.vang@gmail.com
651.354.1184
Oakdale, MN

Education

University of Minnesota Bootcamp - Full Stack Web Development, March 2021
University of St. Thomas – Business Marketing, 2016

Experience

Wells Fargo, Intake Specialist – Nov. 2019 - Dec. 2020

- + Manage and support daily intake of both written and verbal complaints received through phone calls and internal systems
- + Provide exceptional service to customers and team members
- + Thoroughly locates the entirety of a customer's information in various systems to ensure a complete record for case management process
- + Reroutes complaints to other departments or line of business as appropriate

Minnesota Timberwolves, Marketing Assistant – Apr. 2019- Nov. 2019

- + Execute on-court promotions, partner activations, in-arena entertainment, and other game night activities to execute a successful event
- + Engage and provide service to fans to improve the fan experience
- + Support cross-functional teams on and off the court as needed
- + Set-up and teardown of interactive entertainment in the arena

TRIA Orthopaedic Center, Marketing Intern – Feb. 2017- May 2018

- + Participated as a team member in the development and implementation of marketing strategies and tactics for TRIA and HealthPartners
- + Managed sponsorship relationships through regularly scheduled meetings, event planning and written communication
- + Coordinated and supported events to generate presence and maintain relationships
- + Created content and marketing collateral for print or digital use

Virtuwell, Marketing Intern – Feb. 2017- Sep. 2017

- + Led a campaign targeting college students to create brand awareness and utilization
- + Planned and executed tabling at community and health fair events
- + Leveraged key partnerships across the organization to deliver engaging event experiences
- + Supported the development and implementation of marketing strategies for virtuwell

Applications

GitHub, VSCode, StackOverflow, Slack, Terminal, Microsoft Office Suite, Adobe Creative Cloud, WordPress, Facebook Business Manager, Google Analytics, SharePoint