

# Justin A. Luzong

Aspiring Front End Developer with a background in Information Technology, Graphic Design, and Media Production

## CodePen

<https://codepen.io/juiceytin/>

## LinkedIn

[linkedin.com/in/justinluzong/](https://www.linkedin.com/in/justinluzong/)

## Email

[justinaluzong@gmail.com](mailto:justinaluzong@gmail.com)

## EMPLOYMENT

### **Anthem, Inc., Norfolk, VA — System Analyst I**

MARCH 2018 - PRESENT

- Working on an Agile team in a Fortune top 30 company. Team completes over 3,500 Kanban tickets monthly with a 1.27% error rate. Team customer service excellence rating is 3.49/4.00.
- Developed Sharepoint workflows to optimize the intake of requests which hold significant regulatory fines. Optimization reduced the mean time to resolution per request by 1.32 hours.
- Contributed to automation projects for processing regulatory reports, which have decreased manual processing by 40 hours monthly.
- Received two promotions within 12 months.

### **Old Dominion University, Norfolk, VA — ITS Lab Consultant**

JUNE 2016 - DECEMBER 2017

- Mentored students and faculty in the use of ODU's specialized computer lab technologies for productivity in their coursework.
- Single-handedly refreshed older equipment at one remote campus with 20 new desktop computers and a new scanner system, yielding no errors.

### **Frederator Networks, Inc., New York, NY — Freelance Graphic Designer**

AUGUST 2017 - OCTOBER 2017

- Emulated the styles of well-recognized logos with great precision in graphics for the largest online distributor of independent animation.
- Contributed to videos on YouTube channels "Channel Frederator" (1.7 Million Subscribers) and "The Leaderboard" (890,000 Subscribers)

## VOLUNTEER EXPERIENCE

### **Iglesia Ni Cristo, Norfolk, VA — Multimedia Bureau Producer**

MAY 2012 - MAY 2019

- Led media teams in the production of 4 different broadcast programs for an audience of Church members in over 140 countries worldwide.
- Consistently delivered with short turnaround times while designing marketing materials for events across the southeastern United States.
- Spearheaded efforts to improve the quality of design content distributed in southern Virginia.

## EDUCATION

### **Old Dominion University Norfolk, VA**

**B.S. Business  
Administration,  
Information Systems &  
Technology Major**

Magna Cum Laude

(3.82/4.00 GPA)

Honors College Graduate

## SKILLS

HTML5

CSS3

Bootstrap

JavaScript

jQuery

PHP

Visual Basic .NET

SharePoint

Nintex

SQL

C++

Agile

JIRA

Microsoft Visio

Informatica

Tidal Enterprise Scheduler

Google Analytics

Adobe Photoshop

Adobe Illustrator

Adobe Premiere

Adobe Lightroom

## CERTIFICATIONS

freeCodeCamp Responsive  
Web Design Developer