

satisfied

Of our customers are satisfied but mostly business class and people in age of 20 to 40

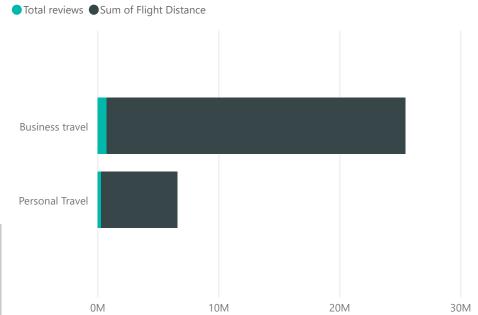
14 Minutes

The average delay in either Arrival time and Departure time

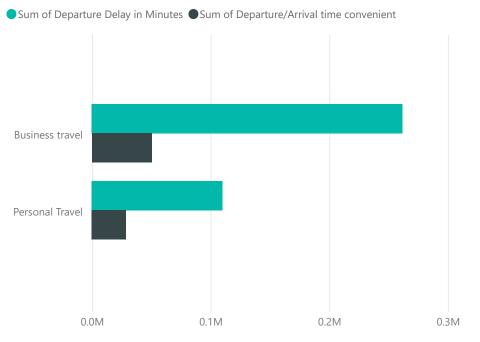
Recommendations

- Reducing the delay in both departure time and arrival time.
- Improving new customers relations, as only 5% new customers were satisfied by the service
- Improving extra in flight services quality, for people who have long distances of travel.
- Taking much care of People above 60 years.



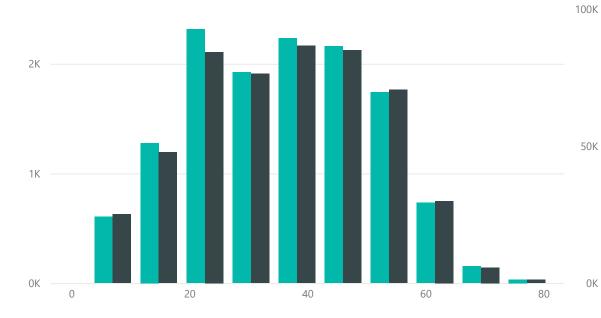


Flight distance affected customers experience and reviews.

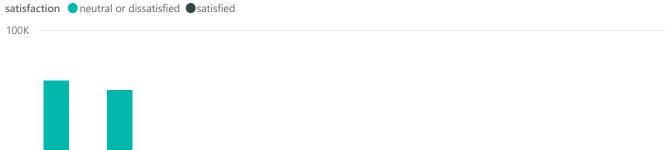


Count of Gender by Age (bins) and Gender

Gender Female Male

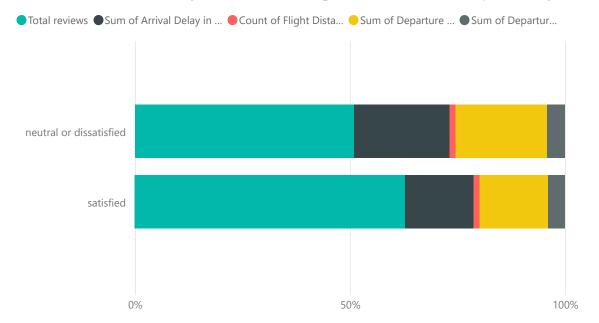


Sum of Departure Delay in Minutes by Flight Distance (bins) and satisfaction

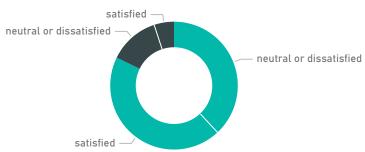


4K

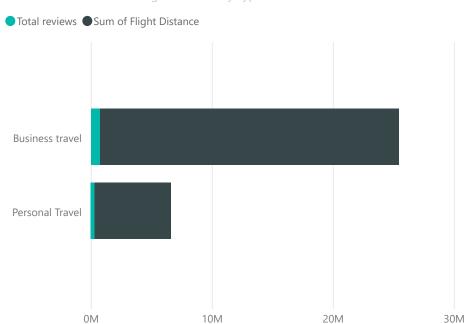
Total reviews, Sum of Arrival Delay in Minutes, Count of Flight Distance (bins), Sum of Departure Delay in...



Total reviews by Customer Type and satisfaction



Total reviews and Sum of Flight Distance by Type of Travel



Total reviews by Age (bins) and Gender

