JUSTIN LEE

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PROFESSIONAL SUMMARY

I am a Data Science graduate from Queensland University of Technology (QUT), having completed my degree in November 2024. With a passion for data analysis and problem-solving, I specialise in extracting insights, building data-driven solutions, and creating impactful visualisations. Proficient in Python, SQL, and Tableau, I am seeking entry-level Data Analyst or Data Engineer roles where I can contribute to innovative teams and grow in the field.

WORK EXPERIENCE

Project Intern (Samsung Bixby's Algorithm Model) | Adsound, Seoul MAR 2021 - SEP 2021

- Recorded and processed voice data for algorithm training, ensuring high-quality datasets.
- Coordinated with international teams to coordinate recording process and data cleaning.

Retail Assistant | Galleria, Toronto

DEC 2018 - FEB 2020

- Provided excellent customer service while supporting inventory management and daily operational tasks.
- Assisted a multicultural clientele, strengthening interpersonal and communication skills.

PROJECTS

Telco Churn Prediction & Analysis (Python, scikit-learn, Streamlit, SHAP). AUG 2025 - AUG 2025

- **Engineered** domain features and built a leakage-safe **scikit-learn** pipeline (ColumnTransformer with one-hot encoding and scaling).
- Trained and compared Logistic Regression, Random Forest, and XGBoost with stratified 5fold CV, selecting the best by PR-AUC 0.662 (ROC-AUC 0.851).
- **Optimised** the decision threshold via a profit curve (margin, incentive, contact cost) to **maximise** retention ROI.
- **Explained** predictions with **SHAP**, top drivers were Month to Month contracts, short tenure, Electronic Check, and lack of Tech Support, and deployed a **Streamlit** churn-probability app backed by a versioned model.pkl and a clean predict_proba_df() interface.

Healthcare ETL Pipeline & Dashboard (Python, Streamlit, PostgreSQL). JUN 2025 - JUL 2025

- **Scraped** and extracted structured datasets from the **AIHW** website, automating updates from multiple web pages and document types.
- Cleaned and transformed Excel and CSV files, standardising formats for time-series analysis.
- Automated statistical reporting and generated visual summaries of key metrics such as health spending, hospital activity, and workforce trends.
- Built a **Streamlit dashboard** with filters by financial year, state, and demographics to enable interactive exploration of public health insights.

Blockchain ETL Pipeline (Python, PostgreSQL, Bitquery API)

MAR 2025 - MAR 2025

- Developed an ETL pipeline to extract, transform, and load Ethereum blockchain transactions into a PostgreSQL database.
- Implemented API data extraction using GraphQL and optimised transformation processes for structured storage.
- Designed a custom database schema to store transaction details, including sender, receiver, gas fees, and timestamps..
- Utilised Python (pandas, SQLAlchemy, psycopg2) for data transformation and loading.

<u>London Bike Sharing Analysis (Python, Pandas)</u> & <u>Dashboard (Tableau)</u> JAN 2025 - FEB 2025

- Preprocessed bike-sharing data by handling missing values, renaming columns, and restructuring features for analysis.
- Conducted exploratory data analysis (EDA) using Pandas and visualised trends in bike usage.
- Created Tableau Dashboard to highlight key insights such as bike demand trends, weather impact, and seasonal patterns.

Data Cleansing Project (MySQL)

APR 2024 - MAY 2024

- Implemented a four-step data cleansing process: removing duplicates, standardising data formats, handling null values, and dropping unnecessary columns.
- Ensured clean, structured datasets to support accurate and efficient downstream analysis.

VOLUNTEER

Industry Officer | QUT BANDS: Business Analysis & Data Science

DEC 2023 - NOV 2024

- Brisbane
 - Collaborated with executive team members to organise events connecting students with industry professionals for students.
 - Managed communications and logistics to ensure smooth and successful event execution.

Secretary | QUT KSA: Korean Student Association - Brisbane

FEB 2024 - NOV 2024

- Organised and documented meeting agendas, minutes, and event run sheet.
- Coordinated logistics for student events, ensuring seamless execution and active participation.

Marketing Manager | QUT BANDS: Business Analysis & Data Science

JUL 2023 - DEC 2023

- Brisbane
 - Created and promoted event content across social media platforms.
 - Boosted engagement and attendance through targeted, strategic marketing campaigns.

TECHNICAL SKILLS

 Python, R, Matlab, Tableau, PowerBI, MySQL, SQLITE, Microsoft SQL Server, PostgreSQL, Mongodb, NoSQL, C#, Flask, API, React.js, Javascvript, Node.js, Express.js, AWS, EC2, GIT, Docker, MS Azure, Databricks

EDUCATION

Bachelor of Data Science

FEB 2022 - NOV 2024

Queensland University of Technology

- Computational and Simulation Science & Data Mining and Artificial Intelligence Minor
- Society: QUTBANDS, CodeNetwork, KSA

AWARDS & ACHIEVEMENTS

- Best Community Project 2024 Winter Hackathon (Al Flashcard App)
- Volunteer QLD Al Summit 2024 (Queensland Al Hub)

REFEREES

- Joseph Jung Senior Validation and Certification Test Engineer, Tritium | Email: jjung@tritium.com.au
- Toni Peggrem Chief Executive Officer, Queensland Al Hub | Email: info@qldaihub.com
- Sehyeong Lee Data Analyst, Transport and Mains Road | Email: sehyeong.v.lee@tmr.qld.gov
- Sam Park Managing Director, One-on-One Education Consulting | Email: sam.oec1@gmail.com