

JUSTIN RATTAPITUCK

rattapituckj@gmail.com | 510-520-5877
Vallejo, CA

PROFESSIONAL PROFILE

I bring a strong foundation in engineering drafting, with hands on experience creating precise, detailed technical drawings that support design, manufacturing, and project development. I have a growing focus on industrial design, which allows me to approach projects with an understanding of both functional requirements and design intent.

EDUCATION

Bachelor of Science in Industrial Design

San Francisco State University

KEY SKILLS

- **Mechanical & Electrical Foundations:** CAD Drafting, Structural Design, Solar Support Systems
 - **Tools & Software:** AutoCAD, Rhino, Fusion 360, Adobe CC, Hand Tools, Power Tools
 - **Prototyping & Fabrication:** 2/3D Drawings, Material Specs, Process Documentation
 - **Process & Safety:** EHS-Aware, Detail-Oriented, Lab Organization
 - **Language:** English
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PROFESSIONAL EXPERIENCE

Baja Construction

Engineering Draftsman | May 2024 - Present

- Created 2D mechanical drawings for solar carports and RV canopy structures primarily using AutoCAD.
- Integrated structural and soils report data into foundation designs to ensure safety and stability.

- Closely collaborated with engineers to revise drawings and resolve field or fabrication-related issues.
- Delivered accurate build documentation used directly in fabrication and installation processes.
- Supported teams with component layout and spec clarification improving build accuracy and reducing errors.

Apple

Sales Specialist | August 2022 - August 2023

- Supported day-to-day store operations, including managing inventory, organizing product displays, and ensuring a smooth customer experience.
- Trained and mentored new team members on sales processes, product knowledge, and customer engagement strategies.
- Provided tailored product guidance to an average of 40 customers daily, including devices and Apple services that helped maintained a 98% customer satisfaction rate.
- Conducted live product demonstrations and workshops to showcase product capabilities, emphasizing seamless integration between devices and software.

Abercrombie & Fitch

Sales and Operations Specialist | June 2015 - January 2020

- Assisted in daily store operations, including inventory tracking, merchandising, and ensuring stock availability to meet customer demands.
- Assisted in the organization and maintenance of the sales floor to help improve overall store presentation and efficiency.
- Analyzed sales and traffic reports to optimize floor coverage, contributing to a 10–15% increase in conversion rate during peak periods and holiday sales.
- Executed daily store operations (opening/closing, cash handling, inventory audits) with 99.8% cash accuracy and zero compliance violations.
- Collaborated with A&F management to monitor performance metrics and optimize workflow.

San Francisco Association of Realtors

Administrative Assistant | May 2018 - May 2019

- Provided administrative support that improved document processing efficiency by 25%.
- Coordinated with the accounting department to audit records, identifying, and resolving inconsistencies.

- Organized and updated client files, ensuring 100% accuracy and accessibility in the company's database.
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ADDITIONAL INFORMATION

- Software Proficiency: Fusion 360, Rhino, AutoCAD, Adobe Creative Suite, Microsoft Office Suite.