

## JUSTIN RATTAPITUCK

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Vallejo, CA

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### PROFESSIONAL PROFILE

Industrial Design Graduate, and Engineering Draftsman strong in spatial reasoning, technical troubleshooting, and CAD driven design. Experienced in prototyping and cross functional engineering collaboration.

### EDUCATION

#### Bachelor of Science in Industrial Design

San Francisco State University

### KEY SKILLS

- **CAD & Modeling:** Advanced proficiency in Fusion 360, Rhino, and AutoCAD. Strong ability to visualize 3D space, interpret geometric data, and navigate virtual environments.
  - **Documentation:** Skilled in Adobe Creative Cloud and Microsoft Office Suite for creating clear visual reports, annotation, and maintaining logs.
  - **Assembly & Troubleshooting:** Hands on experience with power tools, hand tools, and prototyping methods. Capable of performing minor hardware fixes, adjustments, and maintenance on a variety of platforms.
  - **Fabrication & Materials:** Knowledge of Material Specs and Structural design, providing the context needed to understand limitations, and prevent material stress during operations.
  - **Process Protocol:** Background in process documentation and lab organization, ensuring strict adherence to testing workflows and cleanliness standards in different environments.
  - **Safety Compliance :** EHS aware (Environnment, Health, and Safety) with a focus on Safety Support Systems. Disciplined in maintaining safe distances and situational awareness during machine operations.
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### PROFESSIONAL EXPERIENCE

#### Baja Construction

Engineering Draftsman | May 2024 - Present

- Collaborating directly with engineering teams to diagnose and resolve structural and fabrication discrepancies ensuring design intent matches the physical structure.

- Leveraging strong spatial reasoning to visualize complex 2D mechanical drawings as 3D structures, critical for our planning and production.
- Providing detailed technical feedback and spec clarification across teams, reducing errors and optimizing our build process.
- Interpreting technical data (soils and structural reports) to implement safety parameters, demonstrating the ability to adhere to protocols.

## **Apple**

### **Sales Specialist | August 2022 - August 2023**

- Supported day-to-day store operations, including managing inventory, organizing product displays, and ensuring a smooth customer experience.
- Trained and mentored new team members on sales processes, product knowledge, and customer engagement strategies.
- Provided tailored product guidance to an average of 40 customers daily, including devices and Apple services that helped maintain a 98% customer satisfaction rate.
- Conducted live product demonstrations and workshops to showcase product capabilities, emphasizing seamless integration between devices and software.

## **Abercrombie & Fitch**

### **Sales and Operations Specialist | June 2015 - January 2020**

- Assisted in daily store operations, including inventory tracking, merchandising, and ensuring stock availability to meet customer demands.
- Assisted in the organization and maintenance of the sales floor to help improve overall store presentation and efficiency.
- Executed daily store operations (opening/closing, cash handling, inventory audits) with an average of 99.8% cash accuracy and zero compliance violations.
- Collaborated with A&F management to monitor performance metrics and optimize workflow.

## **San Francisco Association of Realtors**

### **Administrative Assistant | May 2018 - May 2019**

- Provided administrative support that improved document processing efficiency by 25%.
- Coordinated with the accounting department to audit records, identifying, and resolving inconsistencies.
- Organized and updated client files, ensuring 100% accuracy and accessibility in the company's database.

## **ADDITIONAL INFORMATION**

- Portfolio: [www.jrattdesign.com](http://www.jrattdesign.com)
- Software Proficiency: Fusion 360, Rhino, AutoCAD, Adobe Creative Suite, Microsoft Office Suite.