

## **JUSTIN RATTAPITUCK**

rattapituckj@gmail.com | 510-520-5877

Vallejo, CA

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### **PROFESSIONAL PROFILE**

I bring a strong foundation in engineering drafting, with hands on experience creating precise, detailed technical drawings that support design, manufacturing, and project development. I have a growing focus on industrial design, which allows me to approach projects with an understanding of both functional requirements and design intent.

### **EDUCATION**

#### **Bachelor of Science in Industrial Design**

San Francisco State University

### **KEY SKILLS**

- **Mechanical & Electrical Foundations:** CAD Drafting, Structural Design, Solar Support Systems
  - **Tools & Software:** AutoCAD, Rhino, Fusion 360, Adobe CC, Hand Tools, Power Tools
  - **Prototyping & Fabrication:** 2/3D Drawings, Material Specs, Process Documentation
  - **Process & Safety:** EHS-Aware, Detail-Oriented, Lab Organization
  - **Language:** English
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### **PROFESSIONAL EXPERIENCE**

#### **Baja Construction**

**Engineering Draftsman** | May 2024 - Present

- Created 2D mechanical drawings for solar carports and RV canopy structures primarily using AutoCAD.
- Integrated structural and soils report data into foundation designs to ensure safety and stability.

- Closely collaborated with engineers to revise drawings and resolve field or fabrication-related issues.
- Delivered accurate build documentation used directly in fabrication and installation processes.
- Supported teams with component layout and spec clarification improving build accuracy and reducing errors.

## **Apple**

### **Sales Specialist | August 2022 - August 2023**

- Supported day-to-day store operations, including managing inventory, organizing product displays, and ensuring a smooth customer experience.
- Trained and mentored new team members on sales processes, product knowledge, and customer engagement strategies.
- Provided tailored product guidance to an average of 40 customers daily, including devices and Apple services that helped maintain a 98% customer satisfaction rate.
- Conducted live product demonstrations and workshops to showcase product capabilities, emphasizing seamless integration between devices and software.

## **Abercrombie & Fitch**

### **Sales and Operations Specialist | June 2015 - January 2020**

- Assisted in daily store operations, including inventory tracking, merchandising, and ensuring stock availability to meet customer demands.
- Assisted in the organization and maintenance of the sales floor to help improve overall store presentation and efficiency.
- Analyzed sales and traffic reports to optimize floor coverage, contributing to a 10–15% increase in conversion rate during peak periods and holiday sales.
- Executed daily store operations (opening/closing, cash handling, inventory audits) with 99.8% cash accuracy and zero compliance violations.
- Collaborated with A&F management to monitor performance metrics and optimize workflow.

## **San Francisco Association of Realtors**

### **Administrative Assistant | May 2018 - May 2019**

- Provided administrative support that improved document processing efficiency by 25%.
- Coordinated with the accounting department to audit records, identifying, and resolving inconsistencies.

- Organized and updated client files, ensuring 100% accuracy and accessibility in the company's database.

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#### **ADDITIONAL INFORMATION**

- Software Proficiency: Fusion 360, Rhino, AutoCAD, Adobe Creative Suite, Microsoft Office Suite.