

Justin Sautter

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EXPERIENCE

System Administrator – *LovelySkin*

Oct 2024 – Current

- Managing, patching, upgrading and troubleshooting various servers, networks, databases and backend systems.
- Using JavaScript, Node.js, and RESTful APIs to create end user shipping and logistics enhancements.
- Providing technical support to end users and resolving problems.

Onboarding Engineer – *Five Nines Technology Group*

Apr 2024 – Sep 2024

- Performed thorough discovery and documentation of new client environments, while deploying Five Nines tools and tech stack.
- Led implementation and migration of infrastructure and products from vendors, while communicating plans and details to clients in an easy-to-understand manner.
- Configured new client environments to industry and security best practices. Implemented network alerting, access management, endpoint remote management, detection and response, antivirus, backups infrastructure, and multi-factor authentication.
- Acted as Tier 2 support for tickets, issues and requests where needed.

System Administrator – *Five Nines Technology Group*

Feb 2023 – Mar 2024

- Administering technical projects, network troubleshooting, server administration, vulnerability remediation, and escalated tickets as Tier 2 support.
- Researched and investigated information security incidents from security analysts. Performed vulnerability remediation for all assets, including post penetration testing.
- Managed Microsoft 365 tenant administration, group policy, Windows servers, and patch management.
- Collaborated closely with network engineers to remediate network vulnerabilities under change management procedures, maintain the next-generation firewalls, and troubleshoot network issues.
- Aided in-house support desk to resolve escalated tickets and end user issues.

Desktop Support Technician – *Five Nines Technology Group*

Oct 2022 – Feb 2023

- Troubleshooting a wide range of technical issues and end users' needs from 200+ businesses including computer systems, networks, email, line-of-business applications, Citrix, multi-factor authentication, user accounts and more.
- Handled new user creation, termination, desktop staging and deployment.

CERTIFICATIONS

- **CCNA:** Cisco Certified Network Associate
- **Security+**
- **Network+**
- **AZ-900:** Microsoft Azure Fundamentals
- **SC-900:** Microsoft Security, Compliance, & Identity Fundamentals

EDUCATION

Bachelor of Science in Computer Science – BS

Bellevue University

Cumulative GPA: --

Expected Nov 2026

Bellevue, NE

Associate of Applied Science in Cyber Security – AAS

Metropolitan Community College

Cumulative GPA: 3.68

Phi Theta Kappa Honor Society / Ethical Hacking Club Member

Nov 2024

Omaha, NE

SKILLS

- JavaScript/TypeScript, Python, SQL, REST APIs, Git, Bash, PowerShell, SSH, Nessus
- VMware/vSphere, Cisco/Fortinet networking, Linux, Azure, Windows Server, Active Directory, M365 administration