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# Justin Sorensen

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## **Skills:**

- Front-End:
  - HTML, CSS, JavaScript, React
- Back-End:
  - C#, PostgreSQL
- Source Control and Collaboration:
  - Git, Github, Slack, Mitel MiCollab
- Computers and Networking:
  - Active Directory, Windows Admin, Windows Server Admin, Linux, TCP/IP, DNS, DHCP
- Problem Solving, Communication, Leadership

## **About:**

- I'm a VOIP and IT Engineer who decided to change tack and pursue a career in software/web development. This led me to Suncoast Developers Guild, where I am currently completing a three month, intensive, full-stack development bootcamp.

## **Education:**

Suncoast Developers Guild, St. Petersburg, FL - Full-Stack Web Development  
February 2020 - May 2020

- Prepares individuals for junior developer roles. Attended class from 9am-5pm, Monday-Friday: and learned front and back-end fundamentals, as well as the soft-skills needed to succeed in a corporate workplace.

University of South Florida, Tampa, FL- Philosophy  
January 2018 - December 2018

- Dean's List Award Recipient
- Intro to Formal Logic led me to pursue a career in development

## **Experience:**

Milner Technology Services, Norcross, GA - IT Help Desk Tech 1&2  
June 2013 - May 2014

- Handled inbound ACD calls for software, desktop, and server support - focusing on Microsoft products (Windows 7/10, Windows Server 2008/2012 R2, MS Office).

### **Milner Technology Services, Norcross, GA – Tier 2 IT Field Engineer**

May 2014 – Jan 2015

- Handled IT client relationships, focusing on server and network infrastructure on client premises. Focused on Netgear managed switches, Microsoft Hyper-V, and VmWare in both deployment and maintenance. Additionally, learned basics of WatchGuard Firewall policy management.

### **Milner Technology Services, Deerfield Beach, FL || Tampa, FL – VOIP Engineer**

Jan 2015 – Jan 2020

- Handled installation and maintenance of Mitel phone systems for new and existing clients. Focused on Mitel Border Gateway, Mitel MiVoice Business, Mitel MiVoice Office, and VLAN configuration for voice networks via Netgear managed switches.