

# Joe Hollenbach

## Software Engineer

[linkedin.com/in/joe-hollenbach](https://www.linkedin.com/in/joe-hollenbach)

[github.com/justjoe19](https://github.com/justjoe19)

[joe-h.netlify.app](https://joe-h.netlify.app)

### Summary

- Experience with Python, Django, HTML, CSS, Javascript, and React
- Experience with Mac and PC troubleshooting and repair
- Experience with networking
- Job history of management and leadership experience

### Skills

HTML; CSS; Javascript; Python; Java;  
Web Development; SQL; Node.js; Django;  
MongoDB; MySQL; Version Control; GitHub;  
Bash; Unix; Linux; Networking;  
Responsive Web Design; Cloud Computing;  
Hardware and Software Troubleshooting;  
Virtualization; Computer Repair;  
Technical Support; User Interface Design;  
Front-End Development;  
Object-Oriented Programming

### Education

Jan 2022 - Mar 2024 South Bend, IN

#### **Associate of Applied Science - Software Development**

Ivy Tech Community College 3.8 GPA

Oct 2020 - Dec 2022 South Bend, IN

#### **Technical Certificate in Software Development**

Ivy Tech Community College 3.8 GPA

### Work Experience

December 2021 - present

Mishawaka, IN

#### **Apple, Inc. - Expert**

- Perform face-to-face technical support for iPhone, iPad, Apple Watch, and Mac
- Provide customers with issue troubleshooting, product diagnosis and potential solutions
- Leader in product sales, product knowledge, and customer satisfaction

January 2019 - June 2021

Mishawaka, IN

#### **Jordan Auto Group - Acquisitions Manager**

- In charge of purchasing and pricing up to 250-vehicle inventory
- Merchandise and advertise each vehicle online using web application tools
- Oversee and support appraisal and reconditioning processes for each vehicle

### Certifications

#### • **A+ Certification**

CompTIA, March 2024

#### • **Software Application Developer Certificate**

Ivy Tech Community College, May 2023

#### • **AWS Certified Cloud Practitioner**

Amazon Web Services, May 2023

#### • **PC Pro Certification**

TestOut Corporation, June 2021