

# Joe Hollenbach

## Software Engineer

[linkedin.com/in/joe-hollenbach](https://www.linkedin.com/in/joe-hollenbach)

[github.com/justjoe19](https://github.com/justjoe19)

[joe-h.netlify.app](https://joe-h.netlify.app)

### Summary

- Experience with Python, Django, HTML, Javascript, and React
- Experience with Mac and PC hardware repair and troubleshooting and repair
- Experience with networking
- Job history of management and leadership experience

### Skills

HTML; CSS; Javascript; Python; Java;  
Web Development; SQL; Node.js; Django;  
MongoDB; MySQL; Version Control; GitHub;  
Bash; Unix; Linux; Networking;  
Responsive Web Design; Cloud Computing;  
Hardware and Software Troubleshooting;  
Virtualization; Computer Repair;  
Technical Support; User Interface Design;  
Front-End Development;  
Object-Oriented Programming

### Education

October 2020 - March 2024      South Bend, IN  
**Associate of Applied Science - Software Development**  
Ivy Tech Community College  
3.9 GPA

### Work Experience

December 2021 - present      Mishawaka, IN

#### **Apple, Inc.** - Expert

- Perform face-to-face technical support for iPhone, iPad, Apple Watch, and Mac
- Provide customers with issue troubleshooting, product diagnosis and potential solutions
- Leader in product sales, product knowledge, and customer satisfaction

January 2019 - June 2021      Mishawaka, IN

#### **Jordan Auto Group** - Acquisitions Manager

- In charge of purchasing and pricing up to 250-vehicle inventory
- Appraise customer trade-ins and accurately estimate reconditioning cost
- Oversee and support reconditioning process for each vehicle

### Certifications

- **Software Development Technical Certificate**  
Ivy Tech Community College, December 2022
- **Software Application Developer Certificate**  
Ivy Tech Community College, May 2023
- **AWS Certified Cloud Practitioner**  
Amazon Web Services, May 2023
- **A+ Certification**  
CompTIA, March 2024