

# Joe Hollenbach

## Software Engineer

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[joe-h.netlify.app](https://joe-h.netlify.app)

[github.com/justjoe19](https://github.com/justjoe19)

### SKILLS

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AWS Certified Cloud Practitioner; CompTIA A+ Certified Technician; HTML; CSS; Javascript; Python; Java; Web Development; SQL; Node.js; Django; MongoDB; MySQL; Version Control; GitHub; Bash; Unix; Linux; Networking; Hardware and Software Troubleshooting; Virtualization; Cloud Computing; Computer Repair; Mobile Devices; Technical Support; Responsive Web Design; User Interface Design; Front-End Development; Object-Oriented Programming

### WORK EXPERIENCE

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#### Apple, Inc. - Expert

December 2021 - present

Mishawaka, IN

#### Job Responsibilities:

- Perform face-to-face technical support for iPhone, iPad, Apple Watch, and Mac
- Provide customers with issue troubleshooting, product diagnoses and potential solutions
- Leader in product sales, product knowledge, and solutions

### EDUCATION

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#### Ivy Tech Community College - A.A.S., Software Development

October 2020 - March 2024, GPA 3.9

South Bend, IN

#### Relevant courses:

- Software Development - Python
- Software Development - Java
- Web Site Development - HTML, CSS, JavaScript, Django, Bootstrap
- Database Design and Management
- Computing Logic
- Hardware and Software Support

#### Related Projects:

- Recipe Builder web application built on Django and Python: [https://github.com/justjoe19/SDEV265\\_Project](https://github.com/justjoe19/SDEV265_Project)
- Time Clock web application built on Django and Python: <https://github.com/justjoe19/SDEV220-FP>
- Natural Disaster Data web application built on Streamlit and Python: <https://github.com/iSeven07/DisasterGUI>