**SOFTWARE QUALITY QUESTIONNAIRE**

The undersigned is currently working on our thesis entitled **“The Senior High School Career Track System: A Neural Network Web-based Classifier and Recommender Application”.**

Your answer to the questions is solicited with great trust that you will answer the questions with the truth and sincerity. Your honest answers will be treated with utmost confidentiality and that they will not be used for any purposes except for this particular research.

Thank you very much for your cooperation.

**John Robert D. Atienza**

Researcher

**In a scale of 1 to 7, kindly test the system according to the following criteria on software quality. Place a check in a box that corresponds to your score**

**1- Strongly Disagree 2- Disagree 3- Slightly Disagree 4-Undecided 5-Slightly Agree 6-Agree 7- Strongly Agree**



1. **USABILITY ( Is the software/system easy to use? )**

**\*Questions from System usability Scale of TELUS and STETSON**

1. I think that I would like to use this system frequently.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. I found the system unnecessarily complex.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. I thought the system was easy to use.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. I think that I would need the support of a technical person to be able to use this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. I found the various functions in this system were well integrated.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. I thought there was too much inconsistency in this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I would imagine that most people would learn to use this system very quickly.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. I found the system very cumbersome to use.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I felt very confident using the system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I needed to learn a lot of things before I could get going with this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

**In a scale of 1 to 7, kindly test the system according to the following criteria on software quality. Place a check in a box that corresponds to your score**

**1- Strongly Disagree 2- Disagree 3- Slightly Disagree 4-Undecided 5-Slightly Agree 6-Agree 7- Strongly Agree**



1. **RELIABILITY (How reliable is the system? )**

**\*Format of questions is from Lewis, J. R. (1995) IBM Computer Usability Satisfaction Questionnaire**

Scenario 1: *Logging In*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 2: *Posting Bulletin Status*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 3: *Working around in “Division/District Head link” (****Add/Edit/Save of Division and District head)***

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 4: *Working around in “School Principal” link (****Adding/Editing/Saving of School Principal head)***

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 5: *Registering or Adding of Users*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 6: *Viewing the Registered Users*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 7: *Registering or Adding of Schools*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 8: *Viewing the Registered Schools*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 9: *Registering or Adding of Legislative Area No.*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 10: *Viewing the Registered Legislative Area No.*

Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 11: *Updating profile details*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 12: *Uploading Digital Signature*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 13: *Changing of password*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 14: *Retrieving of Forget Password*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 15: *Uploading of Document Template (****Deleting/Submitting of Document Template****)*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 16: *Registering or Adding of [Area/District/Division]Head. (****Changing of Area/District/Division Head)****)*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 17: *Viewing of [Area/District/Division]Head.*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 18: *Logging out from the website*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Kindly test the system modules according to its functions and performance with the following categories:

Whereas:

**3 – Full Compliance (All expected function works)**

**2 – Partial Compliance (Not all expected function works)**

**1 – Non Compliance (No expected function works)**

**III. FUNCTIONALITY ( Are required functions available in the system? )**

|  |  |  |
| --- | --- | --- |
| **Function** | **Rating** | **Remarks** |
| **Log-in** |  |  |
| **Correct Combination of Username and …… Password** | • FC • PC • NC |  |
| **Bulletin Status** | • FC • PC • NC |  |
| **Upload Document Link** |  |  |
| **Attach button** | • FC • PC • NC |  |
| **Loading status** | • FC • PC • NC |  |
| **Upload button** | • FC • PC • NC |  |
| **Assign Head to :** |  |  |
| **Division** | • FC • PC • NC |  |
| **Area** | • FC • PC • NC |  |
| **District** | • FC • PC • NC |  |
| **School** | • FC • PC • NC |  |
| **User link** |  |  |
| **User field** | • FC • PC • NC |  |
| **Display Added user** | • FC • PC • NC |  |
| **Add User button** | • FC • PC • NC |  |
| **Edit User button** | • FC • PC • NC |  |
| **Delete User button** | • FC • PC • NC |  |
| **School Link** |  |  |
| **School field** | • FC • PC • NC |  |
| **Display Added School** | • FC • PC • NC |  |
| **Edit User button** | • FC • PC • NC |  |
| **Delete User button** | • FC • PC • NC |  |
| **Legislative Area No. link** | • FC • PC • NC |  |
| **Display added Legislative Are No.** | • FC • PC • NC |  |
| **Edit User button** | • FC • PC • NC |  |
| **Delete User button** | • FC • PC • NC |  |
| **Position Link** |  |  |
| **Position Field** | • FC • PC • NC |  |
| **Display added position** | • FC • PC • NC |  |
| **Edit User button** | • FC • PC • NC |  |
| **Delete User button** | • FC • PC • NC |  |
| **District link** |  |  |
| **District field** | • FC • PC • NC |  |
| **Display added District field** | • FC • PC • NC |  |
| **Edit User button** | • FC • PC • NC |  |
| **Delete User button** | • FC • PC • NC |  |
| **Upload Template link** |  |  |
| **Choose File button** | • FC • PC • NC |  |
| **Loading status** | • FC • PC • NC |  |
| **Submit button** | • FC • PC • NC |  |
| **Account Setting** |  |  |
| **\*Profile** |  |  |
| **Display Profile Information** | • FC • PC • NC |  |
| **Edit Profile button** | • FC • PC • NC |  |
| **Edit profile field** | • FC • PC • NC |  |
| **Choose file button for Profile Picture** | • FC • PC • NC |  |
| **Save button** | • FC • PC • NC |  |
| **Back button** | • FC • PC • NC |  |
| **Manage Signature** |  |  |
| **Choose File button** | • FC • PC • NC |  |
| **Submit button** | • FC • PC • NC |  |
| **Change Password** |  |  |
| **Password Fields** | • FC • PC • NC |  |
| **Save button** | • FC • PC • NC |  |
| **Forget password** | • FC • PC • NC |  |
| **Received Temp. Password via email through registered email** | • FC • PC • NC |  |
| **Logout** | • FC • PC • NC |  |
| **Logout message successfully** | • FC • PC • NC |  |

Please check your User Type

• Head ITO • Originator • Signatory • Record Keeper

Evaluated By:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature over Printed Name / Date

**SOFTWARE QUALITY QUESTIONNAIRE**

The undersigned is currently working on our thesis entitled **“The Senior High School Career Track System: A Neural Web-based Classifier and Recommender Application”.**

Your answer to the questions is solicited with great trust that you will answer the questions with the truth and sincerity. Your honest answers will be treated with utmost confidentiality and that they will not be used for any purposes except for this particular research.

Thank you very much for your cooperation.

**John Robert D. Atienza**

Researcher

**In a scale of 1 to 7, kindly test the system according to the following criteria on software quality. Place a check in a box that corresponds to your score**

**1- Strongly Disagree 2- Disagree 3- Slightly Disagree 4-Undecided 5-Slightly Agree 6-Agree 7- Strongly Agree**



1. **USABILITY ( Is the software/system easy to use? )**

**\*Questions from System usability Scale of TELUS and STETSON**

1. I think that I would like to use this system frequently.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I found the system unnecessarily complex.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I thought the system was easy to use.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I think that I would need the support of a technical person to be able to use this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I found the various functions in this system were well integrated.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I thought there was too much inconsistency in this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I would imagine that most people would learn to use this system very quickly.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I found the system very cumbersome to use.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I felt very confident using the system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I needed to learn a lot of things before I could get going with this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

**In a scale of 1 to 7, kindly test the system according to the following criteria on software quality. Place a check in a box that corresponds to your score**

**1- Strongly Disagree 2- Disagree 3- Slightly Disagree 4-Undecided 5-Slightly Agree 6-Agree 7- Strongly Agree**



1. **RELIABILITY (How reliable is the system? )**

**\*Format of questions is from Lewis, J. R. (1995) IBM Computer Usability Satisfaction Questionnaire**

Scenario 1: *Logging In*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 2: *Posting Bulletin Status*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 3: *Downloading Document Template*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 4: *Attaching created document*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 5: *Sending created Document*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 6: *Attaching edited template*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 7: *Selecting Signatory*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 8: *Previewing of Document before submission*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 9: *Filing out forms for standard documents.*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 10: *Viewing of submitted documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 11: *Tracking / Monitoring of submitted documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 12: *receiving of notifications for approved documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 13: *receiving of notifications for dis-approved documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 14: *Adding tags to approved documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 15: *Uploading of Digital Signature account*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 16: *Appending the attached document in the document*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 17: *Attaching Auto-generated Document ID for every Affix Digital Signayure to Documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 18: *Searching Documents Via TAG*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 18: *Changing of Password*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 18: *Receiving email for forgetting password*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •



Kindly test the system modules according to its functions and performance with the following categories:

Whereas:

**3 – Full Compliance (All expected function works)**

**2 – Partial Compliance (Not all expected function works)**

**1 – Non Compliance (No expected function works)**

**III. FUNCTIONALITY ( Are required functions available in the system? )**

|  |  |  |
| --- | --- | --- |
| **Function** | **Rating** | **Remarks** |
| **Log-in** |  |  |
| **Correct Combination of Username and …… Password** | • FC • PC • NC |  |
| **Bulletin Status** | • FC • PC • NC |  |
| **My Document link** |  |  |
| **Display all the submitted documents** | • FC • PC • NC |  |
| **Display Document ID** |  |  |
| **Display Document Filename** |  |  |
| **Add tag button** | • FC • PC • NC |  |
| **Tag field** | • FC • PC • NC |  |
| **Display or remarks** | • FC • PC • NC |  |
| **Add tags** | • FC • PC • NC |  |
| **Delete tag** | • FC • PC • NC |  |
| **Save Tag** | • FC • PC • NC |  |
| **Upload date** | • FC • PC • NC |  |
| **List of selected signatories** | • FC • PC • NC |  |
| **Document status** | • FC • PC • NC |  |
| **Open/Preview Document** | • FC • PC • NC |  |
| **Search Documents** | • FC • PC • NC |  |
| **Download Template** |  |  |
| **Display Template name** | • FC • PC • NC |  |
| **Upload Date** |  |  |
| **File size** |  |  |
| **Display uploaded template** | • FC • PC • NC |  |
| **Preview Template** | • FC • PC • NC |  |
| **Download button** | • FC • PC • NC |  |
| **Status download** | • FC • PC • NC |  |
| **Standard Document** |  |  |
| **Field** | • FC • PC • NC |  |
| **Preview** | • FC • PC • NC |  |
| **Field Content in preview** | • FC • PC • NC |  |
| **Submit button** | • FC • PC • NC |  |
| **Append Signature after submission** | • FC • PC • NC |  |
| **Notification** |  |  |
| **Receive Approved/Disapproved document** | • FC • PC • NC |  |
| **\*Profile** |  |  |
| **Display Profile Information** | • FC • PC • NC |  |
| **Edit Profile button** | • FC • PC • NC |  |
| **Edit profile field** | • FC • PC • NC |  |
| **Choose file button for Profile Picture** | • FC • PC • NC |  |
| **Save button** | • FC • PC • NC |  |
| **Back button** | • FC • PC • NC |  |
| **Manage Signature** |  |  |
| **Choose File button** | • FC • PC • NC |  |
| **Submit button** | • FC • PC • NC |  |
| **Change Password** |  |  |
| **Password Fields** | • FC • PC • NC |  |
| **Save button** | • FC • PC • NC |  |
| **Forget password** | • FC • PC • NC |  |
| **Received Temp. Password via email through registered email** | • FC • PC • NC |  |
| **Logout** | • FC • PC • NC |  |

Please check your User Type

• Head ITO • Originator • Signatory • Record Keeper

Evaluated By:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature over Printed Name / Date

**SOFTWARE QUALITY QUESTIONNAIRE**

The undersigned is currently working on our thesis entitled **“The Senior High School Track System: A Neural Network web-based Classifier and Recommender Application”.**

Your answer to the questions is solicited with great trust that you will answer the questions with the truth and sincerity. Your honest answers will be treated with utmost confidentiality and that they will not be used for any purposes except for this particular research.

Thank you very much for your cooperation.

**John Robert Atienza**

Researcher

**In a scale of 1 to 7, kindly test the system according to the following criteria on software quality. Place a check in a box that corresponds to your score**

**1- Strongly Disagree 2- Disagree 3- Slightly Disagree 4-Undecided 5-Slightly Agree 6-Agree 7- Strongly Agree**



1. **USABILITY ( Is the software/system easy to use? )**

**\*Questions from System usability Scale of TELUS and STETSON**

1. I think that I would like to use this system frequently.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I found the system unnecessarily complex.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I thought the system was easy to use.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I think that I would need the support of a technical person to be able to use this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I found the various functions in this system were well integrated.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I thought there was too much inconsistency in this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I would imagine that most people would learn to use this system very quickly.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I found the system very cumbersome to use.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I felt very confident using the system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I needed to learn a lot of things before I could get going with this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

**In a scale of 1 to 7, kindly test the system according to the following criteria on software quality. Place a check in a box that corresponds to your score**

**1- Strongly Disagree 2- Disagree 3- Slightly Disagree 4-Undecided 5-Slightly Agree 6-Agree 7- Strongly Agree**



1. **RELIABILITY (How reliable is the system? )**

**\*Format of questions is from Lewis, J. R. (1995) IBM Computer Usability Satisfaction Questionnaire**

Scenario 1: *Logging In*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 2: *Posting Bulletin Status*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 4: *Receiving submitted documents to the Division Office*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 5: *Allowing Documents to be sent to the first signatory in the Division Office*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 6: *Searching all approved Documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 8: *Previewing of Document before receiving*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 12: *receiving of notifications for incoming documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 18: *Searching Documents Via TAG*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 18: *Changing of Password*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 18: *Receiving email for forgetting password*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Please check your User Type

• Head ITO • Originator • Signatory • Record Keeper

Kindly test the system modules according to its functions and performance with the following categories:

Whereas:

**3 – Full Compliance (All expected function works)**

**2 – Partial Compliance (Not all expected function works)**

**1 – Non Compliance (No expected function works)**

**I. FUNCTIONALITY ( Are required functions available in the system? )**

|  |  |  |
| --- | --- | --- |
| **Function** | **Rating** | **Remarks** |
| **Log-in** |  |  |
| **Correct Combination of Username and …… Password** | • FC • PC • NC |  |
| **Bulletin Status** | • FC • PC • NC |  |
| **My Document link** |  |  |
| **Display all the approved/disapproved documents** | • FC • PC • NC |  |
| **Display Document ID** |  |  |
| **Display Document Filename** |  |  |
| **Add tag button** | • FC • PC • NC |  |
| **Tag field** | • FC • PC • NC |  |
| **Display or remarks** | • FC • PC • NC |  |
| **Add tags** | • FC • PC • NC |  |
| **Delete tag** | • FC • PC • NC |  |
| **Save Tag** | • FC • PC • NC |  |
| **Signed Date** | • FC • PC • NC |  |
| **List of selected signatories** | • FC • PC • NC |  |
| **Document status** | • FC • PC • NC |  |
| **Open/Preview Document** | • FC • PC • NC |  |
| **Search all Documents** | • FC • PC • NC |  |
| **Standard Document** |  |  |
| **Field** | • FC • PC • NC |  |
| **Preview** | • FC • PC • NC |  |
| **Field Content in preview** | • FC • PC • NC |  |
| **Submit button** | • FC • PC • NC |  |
| **Receive document** | • FC • PC • NC |  |
| **Notification** |  |  |
| **Incoming documents** | • FC • PC • NC |  |
| **\*Profile** |  |  |
| **Display Profile Information** | • FC • PC • NC |  |
| **Edit Profile button** | • FC • PC • NC |  |
| **Edit profile field** | • FC • PC • NC |  |
| **Choose file button for Profile Picture** | • FC • PC • NC |  |
| **Save button** | • FC • PC • NC |  |
| **Back button** | • FC • PC • NC |  |
| **Manage Signature** |  |  |
| **Choose File button** | • FC • PC • NC |  |
| **Submit button** | • FC • PC • NC |  |
| **Change Password** |  |  |
| **Password Fields** | • FC • PC • NC |  |
| **Save button** | • FC • PC • NC |  |
| **Forget password** | • FC • PC • NC |  |
| **Received Temp. Password via email through registered email** | • FC • PC • NC |  |
| **Logout** | • FC • PC • NC |  |

Please check your User Type

• Head ITO • Originator • Signatory • Record Keeper

Evaluated By:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature over Printed Name / Date

**SOFTWARE QUALITY QUESTIONNAIRE**

The undersigned is currently working on our thesis entitled **“The Senior High School Career Track System: A Neural Network web-based Classifier and Recommender application”.**

Your answer to the questions is solicited with great trust that you will answer the questions with the truth and sincerity. Your honest answers will be treated with utmost confidentiality and that they will not be used for any purposes except for this particular research.

Thank you very much for your cooperation.

**John Robert Atienza**

Researcher

**In a scale of 1 to 7, kindly test the system according to the following criteria on software quality. Place a check in a box that corresponds to your score**

**1- Strongly Disagree 2- Disagree 3- Slightly Disagree 4-Undecided 5-Slightly Agree 6-Agree 7- Strongly Agree**



1. **USABILITY ( Is the software/system easy to use? )**

**\*Questions from System usability Scale of TELUS and STETSON**

1. I think that I would like to use this system frequently.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I found the system unnecessarily complex.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I thought the system was easy to use.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I think that I would need the support of a technical person to be able to use this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I found the various functions in this system were well integrated.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I thought there was too much inconsistency in this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I would imagine that most people would learn to use this system very quickly.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I found the system very cumbersome to use.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I felt very confident using the system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. I needed to learn a lot of things before I could get going with this system.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

**In a scale of 1 to 7, kindly test the system according to the following criteria on software quality. Place a check in a box that corresponds to your score**

**1- Strongly Disagree 2- Disagree 3- Slightly Disagree 4-Undecided 5-Slightly Agree 6-Agree 7- Strongly Agree**



1. **RELIABILITY (How reliable is the system? )**

**\*Format of questions is from Lewis, J. R. (1995) IBM Computer Usability Satisfaction Questionnaire**

Scenario 1: *Logging In*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 2: *Posting Bulletin Status*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 3: *Downloading Document Template*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 4: *Attaching created*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 5: *Sending created Document*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 6: *Attaching edited template*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Scenario 7: *Selecting Signatory*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 8: *Previewing of Document before submission*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 9: *Filing out forms for standard documents.*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 10: *Viewing of submitted documents*

Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 11: *Tracking / Monitoring of submitted documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 12: *receiving of notifications for approved documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 13: *receiving of notifications for dis-approved documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 14: *Adding tags to approved documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 15: *Uploading of Digital Signature account*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

1. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 16: *Appending the digital signature in the document*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 17: *Attaching Auto-generated Document ID for every Affix Digital Signayure to Documents*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 18: *Searching Documents via TAG*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 19: *Changing of Password*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

Scenario 20: *Receiving email for forgetting password*

1. Overall, I am satisfied with the ease of completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

2. Overall, I am satisfied with the amount of time it took to complete this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •

3. Overall, I am satisfied with the support information (on-line help, messages, documentation) when completing this task.

**7 6 5 4 3 2 1** Remarks:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• • • • • • •



Kindly test the system modules according to its functions and performance with the following categories:

Whereas:

**3 – Full Compliance (All expected function works)**

**2 – Partial Compliance (Not all expected function works)**

**1 – Non Compliance (No expected function works)**

**III. FUNCTIONALITY ( Are required functions available in the system? )**

|  |  |  |
| --- | --- | --- |
| **Function** | **Rating** | **Remarks** |
| **Log-in** |  |  |
| **Correct Combination of Username and …… Password** | • FC • PC • NC |  |
| **Dashboard** | • FC • PC • NC |  |
| **Fetch Student** |  |  |
| **Display class list** | • FC • PC • NC |  |
| **Select class button** | • FC • PC • NC |  |
| **Select grade level button** | • FC • PC • NC |  |
| **View grades button** | • FC • PC • NC |  |
| **Filtering options button** | • FC • PC • NC |  |
| **Search button** | • FC • PC • NC |  |
| **Upload link** |  |  |
| **View grading period button** | • FC • PC • NC |  |
| **View class advising button** | • FC • PC • NC |  |
| **Upload grades button** | • FC • PC • NC |  |
| **Save grades button** | • FC • PC • NC |  |
| **Display summary of grades** | • FC • PC • NC |  |
| **Download grade correction form** | • FC • PC • NC |  |
| **Profile** |  |  |
| **Display Profile information** | • FC • PC • NC |  |
| **Edit profile button** | • FC • PC • NC |  |
| **Edit profile field** | • FC • PC • NC |  |
| **Save button** | • FC • PC • NC |  |
| **Back button** | • FC • PC • NC |  |
| **Change Password** | • FC • PC • NC |  |
| **Password Fields** | • FC • PC • NC |  |
| **Save button** | • FC • PC • NC |  |
| **Forget password** | • FC • PC • NC |  |
| **Received Temp. Password via email through registered email** | • FC • PC • NC |  |
| **Logout** | • FC • PC • NC |  |

Please check your User Type

• Teacher • Student • Counselor • Administrator

Evaluated By:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature over Printed Name / Date