# CustomerService Candidate 2

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## Professional Summary

Results-driven customer service with hands-on experience in delivering scalable and secure solutions. Proficient in tools and technologies such as customer service, communication, problem solving, teamwork, adaptability, with a proven ability to work collaboratively in Agile teams and fast-paced environments.

## Skills

customer service, communication, problem solving, teamwork, adaptability, active listening, empathy, conflict resolution, phone etiquette, email communication

## Work Experience

Customer Service Intern | XYZ Tech Solutions | 2022 - 2023  
- Developed components using customer service, communication.  
- Participated in code reviews and Agile ceremonies.  
- Improved performance by applying problem solving and teamwork best practices.

## Education

B.Sc. in Computer Science  
University of Lagos, Nigeria | 2018 - 2022

## Certifications

Certified in Adaptability Technologies  
Udemy / Coursera | 2021