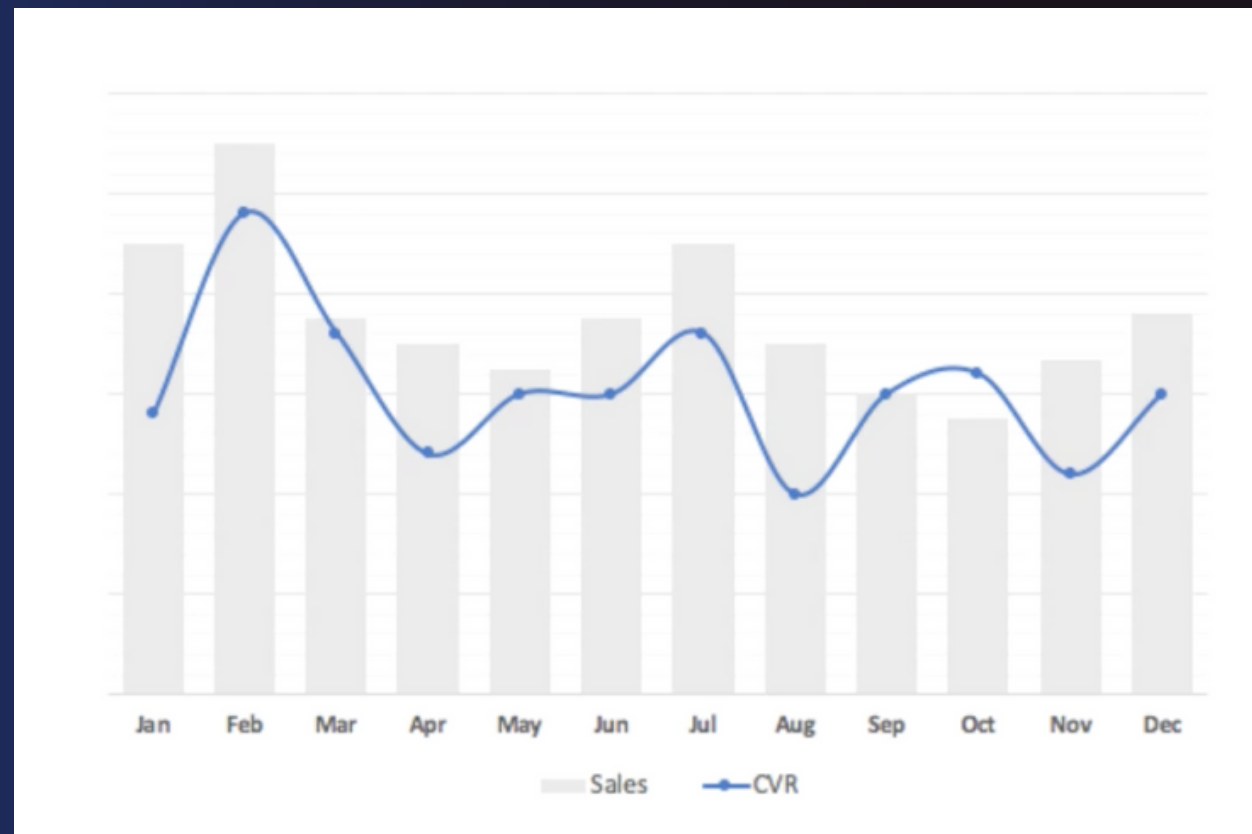


# Business Patterns and Seasonality

Business patterns are all about generating insights to help maximize your efficiency and to anticipate future trends business may exhibit some sort of seasonality, whether that could be monthly it could be slow in the summertime it could be jam-packed during the week, but slower on the weekends, it could be business that does better in the evenings.




Some everyday use cases:

- We can do a day parting analysis to understand how much support staff you might need at different times or days of the week.
- We can analyze seasonality to better prepare for upcoming spikes or slowdowns.



# Traffic and Orders Trend Analysis | SQL

```
5  -- Monthly Trend Analysis of Traffic and Orders
6
7  SELECT
8      YEAR(W.created_at),
9      MONTH(W.created_at),
10     COUNT(DISTINCT W.website_session_id) AS sessions,
11     COUNT(DISTINCT O.order_id) AS orders,
12     COUNT(DISTINCT O.order_id)/COUNT(DISTINCT W.website_session_id) AS conversion_rate
13 FROM website_sessions AS W
14     LEFT JOIN orders AS O ON W.website_session_id = O.website_session_id
15 WHERE W.created_at < '2013-01-02'
16 GROUP BY 1,2
17 ORDER BY 1,2;
```

Result Grid   Filter Rows:  Export: 

YEAR(W.created_at)	MONTH(W.created_...	sessions	orders	conversion_rate	
2012	3	1879	60	0.0319	
2012	4	3734	99	0.0265	
2012	5	3736	108	0.0289	
2012	6	3963	140	0.0353	
2012	7	4249	169	0.0398	
2012	8	6097	228	0.0374	
2012	9	6546	287	0.0438	
2012	10	8183	371	0.0453	
2012	11	14011	618	0.0441	
2012	12	10072	506	0.0502	
2013	1	217	13	0.0599	

# Traffic and Orders Trend Analysis | SQL

5

-- Monthly Trend Analysis of Traffic and Orders

6

7

•

SELECT

8

YEAR(W.created\_at),

9

MONTH(W.created\_at),

0

COUNT(DISTINCT W.website\_session\_id) AS sessions,

1

COUNT(DISTINCT O.order\_id) AS orders,

2

COUNT(DISTINCT O.order\_id)/COUNT(DISTINCT W.website\_session\_id) AS conversion\_rate

3

FROM website\_sessions AS W

4

LEFT JOIN orders AS O ON W.website\_session\_id = O.website\_session\_id

5

WHERE W.created\_at < '2013-01-02'

6

GROUP BY 1,2

7

ORDER BY 1,2;

8

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Result Grid

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Filter Rows:

🔍 Search

Export:

📄

	YEAR(W.created_at)	MONTH(W.created_...	sessions	orders	conversion_rate	
▶	2012	3	1879	60	0.0319	
	2012	4	3734	99	0.0265	
	2012	5	3736	108	0.0289	
	2012	6	3963	140	0.0353	
	2012	7	4249	169	0.0398	
	2012	8	6097	228	0.0374	
	2012	9	6546	287	0.0438	
	2012	10	8183	371	0.0453	
	2012	11	14011	618	0.0441	
	2012	12	10072	506	0.0502	
	2013	1	217	13	0.0599	

19

-- Weekly Traffic and Orders patterns

20

21

22

•

SELECT

23

WEEK(W.created\_at) AS weeks,

24

MIN(DATE(W.created\_at)) AS start\_of\_week,

25

COUNT(DISTINCT W.website\_session\_id) AS sessions,

26

COUNT(DISTINCT O.order\_id) AS orders,

27

COUNT(DISTINCT O.order\_id)/COUNT(DISTINCT W.website\_session\_id) AS conversion\_rate

28

FROM website\_sessions AS W

29

LEFT JOIN orders AS O ON W.website\_session\_id = O.website\_session\_id

30

WHERE W.created\_at < '2013-01-02'

31

GROUP BY 1

32

ORDER BY 1;

33

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Result Grid

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Filter Rows:

🔍 Search

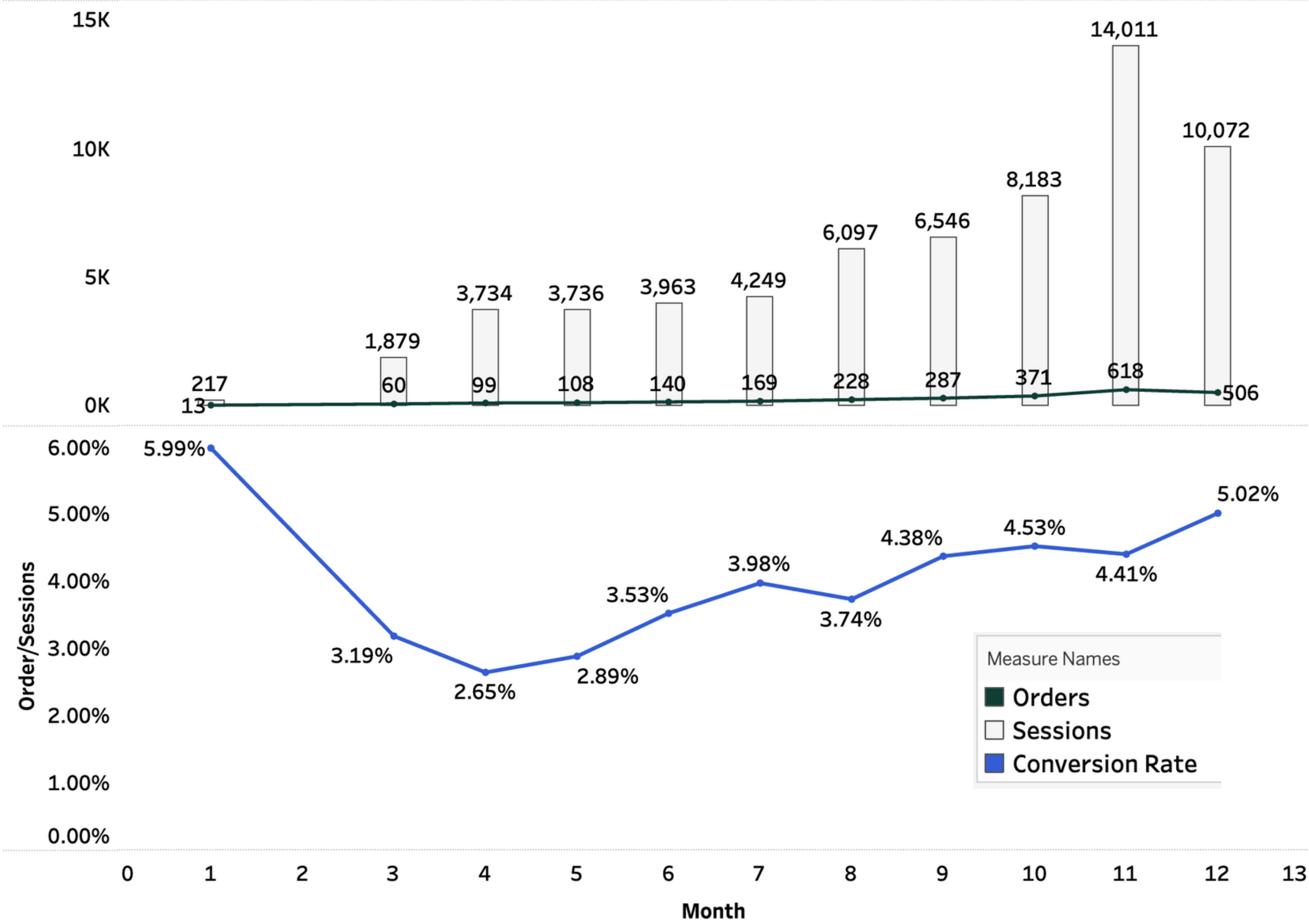
Export:

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	weeks	start_of_week	sessions	orders	conversion_rate	
▶	0	2013-01-01	217	13	0.0599	
	12	2012-03-19	896	25	0.0279	
	13	2012-03-25	983	35	0.0356	
	14	2012-04-01	1193	29	0.0243	
	15	2012-04-08	1029	28	0.0272	
	16	2012-04-15	679	22	0.0324	
	17	2012-04-22	655	18	0.0275	
	18	2012-04-29	770	19	0.0247	
	19	2012-05-06	798	17	0.0213	
	20	2012-05-13	706	23	0.0326	
	21	2012-05-20	965	28	0.0290	
	22	2012-05-27	875	31	0.0354	
	23	2012-06-03	920	34	0.0370	
	24	2012-06-10	994	29	0.0292	
	25	2012-06-17	966	37	0.0383	
	26	2012-06-24	883	32	0.0362	
	27	2012-07-01	892	30	0.0336	
	28	2012-07-08	925	36	0.0389	
	29	2012-07-15	987	47	0.0476	
	30	2012-07-22	954	41	0.0430	
	31	2012-07-29	1172	55	0.0469	
	32	2012-08-05	1235	48	0.0389	



Orders and Sessions | Monthly Trend Analysis



Findings:

- We look at the sessions we definitely see them growing overtime.
- November looks like it's the peak season with 14,000 sessions.
- All of the months show a little bit of growth and then at the end December looks a little bit lighter than November but it's still pretty high relative to where we started the year.

# Website sessions through day and day of the week | SQL

```
37 -- How are website sessions through day and day of the week?
38 SELECT
39     Hour,
40     ROUND(AVG(CASE WHEN wkday = 0 THEN website_sessions ELSE NULL END),1) AS monday_sessions,
41     ROUND(AVG(CASE WHEN wkday = 1 THEN website_sessions ELSE NULL END),1) AS tuesday_sessions,
42     ROUND(AVG(CASE WHEN wkday = 2 THEN website_sessions ELSE NULL END),1) AS wednesday_sessions,
43     ROUND(AVG(CASE WHEN wkday = 3 THEN website_sessions ELSE NULL END),1) AS thursday_sessions,
44     ROUND(AVG(CASE WHEN wkday = 4 THEN website_sessions ELSE NULL END),1) AS friday_sessions,
45     ROUND(AVG(CASE WHEN wkday = 5 THEN website_sessions ELSE NULL END),1) AS saturday_sessions,
46     ROUND(AVG(CASE WHEN wkday = 6 THEN website_sessions ELSE NULL END),1) AS sunday_sessions
47 FROM (
48     SELECT
49         DATE(created_at) AS created_at,
50         WEEKDAY(created_at) AS wkday,
51         HOUR(created_at) AS Hour,
52         COUNT(DISTINCT website_session_id) AS website_sessions
53     FROM website_sessions
54     WHERE created_at BETWEEN '2012-09-15' AND '2012-11-15'
55     GROUP BY 1,2,3) AS average_sessions
56 GROUP BY 1 ORDER BY 1;
```

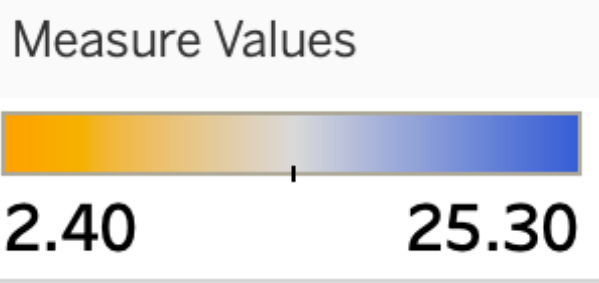
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Result Grid Filter Rows: Search Export:

	Hour	monday_sessions	tuesday_sessions	wednesday_sessions	thursday_sessions	friday_sessions	saturday_sessions	sunday_sessions	
▶	0	8.7	7.7	6.3	7.4	6.8	5.0	5.0	
	1	6.6	6.7	5.3	4.9	7.1	5.0	3.0	
	2	6.1	4.4	4.4	6.1	4.6	3.7	3.0	
	3	5.7	4.0	4.7	4.6	3.6	3.9	3.4	
	4	5.9	6.3	6.0	4.0	6.1	2.8	2.4	
	5	5.0	5.4	5.1	5.4	4.6	4.3	3.9	
	6	5.4	5.6	4.8	6.0	6.8	4.0	2.6	
	7	7.3	7.8	7.4	10.6	7.0	5.7	4.8	
	8	12.3	12.2	13.0	16.5	10.5	4.3	4.1	
	9	17.6	15.7	19.6	19.3	17.5	7.6	6.0	
	10	18.4	17.7	21.0	18.4	19.0	8.3	6.3	
	11	18.0	19.1	24.9	21.6	20.9	7.2	7.7	
	12	21.1	23.3	22.8	24.1	19.0	8.6	6.1	
	13	17.8	23.0	20.8	20.6	21.6	8.1	8.4	
	14	17.9	21.6	22.3	18.5	19.5	8.7	6.7	
	15	21.6	17.1	25.3	23.5	21.3	6.9	7.1	
	16	21.1	23.7	23.7	19.6	20.9	7.6	6.6	
	17	19.4	15.9	20.2	19.8	12.9	6.4	7.6	
	18	12.7	15.0	14.8	15.3	10.9	5.3	6.8	
	19	12.4	14.1	13.3	11.6	14.3	7.1	6.4	
	20	12.1	12.4	14.2	10.6	10.3	5.7	8.4	
	21	9.1	12.6	11.4	9.4	7.3	5.7	10.2	

Average Website sessions throught day and day of the week

Hour	Monday Sessi..	Tuesday Sessi..	Wednesday S..	Thursday Ses..	Friday Sessio..	Saturday Sess..	Sunday Sessi..
0	8.70	7.70	6.30	7.40	6.80	5.00	5.00
1	6.60	6.70	5.30	4.90	7.10	5.00	3.00
2	6.10	4.40	4.40	6.10	4.60	3.70	3.00
3	5.70	4.00	4.70	4.60	3.60	3.90	3.40
4	5.90	6.30	6.00	4.00	6.10	2.80	2.40
5	5.00	5.40	5.10	5.40	4.60	4.30	3.90
6	5.40	5.60	4.80	6.00	6.80	4.00	2.60
7	7.30	7.80	7.40	10.60	7.00	5.70	4.80
8	12.30	12.20	13.00	16.50	10.50	4.30	4.10
9	17.60	15.70	19.60	19.30	17.50	7.60	6.00
10	18.40	17.70	21.00	18.40	19.00	8.30	6.30
11	18.00	19.10	24.90	21.60	20.90	7.20	7.70
12	21.10	23.30	22.80	24.10	19.00	8.60	6.10
13	17.80	23.00	20.80	20.60	21.60	8.10	8.40
14	17.90	21.60	22.30	18.50	19.50	8.70	6.70
15	21.60	17.10	25.30	23.50	21.30	6.90	7.10
16	21.10	23.70	23.70	19.60	20.90	7.60	6.60
17	19.40	15.90	20.20	19.80	12.90	6.40	7.60
18	12.70	15.00	14.80	15.30	10.90	5.30	6.80
19	12.40	14.10	13.30	11.60	14.30	7.10	6.40
20	12.10	12.40	14.20	10.60	10.30	5.70	8.40
21	9.10	12.60	11.40	9.40	7.30	5.70	10.20
22	9.10	10.00	9.80	12.10	6.00	5.70	10.20
23	8.80	8.60	9.60	10.60	7.60	5.30	8.30



- Findings:
- We're getting more sessions from Morning at 9:00 AM to Evening at 5:00 PM.
  - It's interesting to see that the traffic generally seems a little bit lighter on Saturday and Sunday as well, never breaking into the double digits in terms of the average per hour, where we're well over 20 for some hours during the week.