
JUWAN PATTERSON

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PROFESSIONAL SUMMARY

Experienced working with teams to produce impactful, leading-edge websites that engage customers and deliver business results. Well-versed in design standards and user preferences.

SKILLS

- Digital graphics
- Time estimates
- Code debugging
- Wireframing and prototype design
- User-centered design
- Customer assistance
- UI updates
- Troubleshooting
- Prototyping
- Design validation
- Customer service
- Teamwork and collaboration

WORK HISTORY

Product Flow Specialist, 11/2024 - Current

Best Buy – Highland, IN

- Unload and process inbound trucks, ensuring product is received and stored accurately
- Prepare and deliver products for customer pick-up and scheduled deliveries

Customer Experience Associate, 08/2024 - 11/2024

Conduent – Remote

- Helped large volume of customers every day with positive attitude and focus on customer satisfaction.
- Adhered to company policies and scripts to consistently achieve call-time and quality standards.

Fulfillment Expert, 10/2019 - 03/2024

Target – Valparaiso, IN

- Picked and packed order items.
- Pulled orders quickly to maintain demanding productivity goals.
- Greeted customers and directed to requested products.

Bachelor of Science: Software Engineering, 06/2027

Southern New Hampshire University - Manchester, NH

UX/UI Design, 06/2024

University of Minnesota - Minneapolis, MN

I completed the University of Minnesota's UX/UI Boot Camp, a rigorous 24-week part-time program focused on user experience research, interface design, and front-end web development. Through hands-on training, I gained practical skills in user-centered design, wireframing, prototyping, and usability testing. The program emphasized tools and technologies such as Adobe XD, Figma, InVision, HTML, CSS, and JavaScript. I worked on real-world projects that strengthened my ability to create intuitive, responsive digital experiences, and I developed a professional portfolio showcasing both UX research and UI design. The boot camp also provided career support, including resume reviews, interview coaching, and networking opportunities, preparing me for a successful transition into the tech industry.

Bachelor of Arts: Graphic Design And Media Arts, 11/2023

Southern New Hampshire University - Manchester, NH