Joe C. **Uwazurike**

SYSTEMS ENGINEER · SECURITY OPERATIONS

Triad/Triangle NC

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"Beware the narcotic of gradualism ... the shape of the world permits no such luxury."

Education

East Carolina University)   *Greenville, N.Carolina*

M.S. IN NETWORK TECHNOLOGY AND INFORMATION SECURITY   *Mar. 2022 - PRESENT*

- Deans list each completed semester.

Skills

Programming	Python, Bash, Node.JS, Mysql, LaTeX
Web	Django with Python, Express with Node.JS, HTML5, LESS
Languages	English(Native), Spanish(B1)

Experience

Verint Systems   *Remote - Melville, N.Y.*

NETWORK OPERATIONS ENGINEER   *Oct. 2021 - Exp. Mar. 2023*

- Maintained platform operations using Jira, Grafana, Prometheus, Solarwinds, Sitescope and other monitoring/observability tools.
- Monitored distributed computing stacks and responded to alerts, including proactive and preemptive maintenance.
- Performed patching and security remediation for deployments and alongside Application Programming Interface update.
- Administered systems, servers, and network resources to ensure quality of service, availability, and to manage capacity/load.
- Planned and performed data backups and disaster recovery operations, coordinating with internal and external resources.

N.T.T Data   *Remote - Oklahoma City O.K.*

TECHNICAL SUPPORT ENGINEER   *Jan. 2021 - Sep. 2021*

- Provided windows desktop troubleshooting and remote assistance including CISCO vpn servicing and OKTA single sign-on app administration.
- Performed user and group policy management via Active Directory, System Center Configuration Manager, and Citrix Director.
- Supported a user-base of greater than 10,000 healthcare professionals distributed across the U.S.A. and internationally.

Caring Group   *High Point, N.C.*

DESKTOP SUPPORT ENGINEER   *Jun. 2018 - Nov. 2020*

- Diagnosed and resolved technical hardware and software issues for windows/mac/mobile devices in three office locations.
- Used traffic and resource management tools to discover and mitigate layer one O.S.I. issues for the VLAN and PBX.
- Wrote the company-wide knowledge-base/standard operating procedure documents for various hardware and software.
- Managed integrations with the V.A. and the P.A.C.E. involving providing key analysis used by non-technical personnel.

Greensboro Chamber of Commerce Startup Lab   *Greensboro, N.C.*

WORDPRESS JOOMLA DRUPAL CONTENT DEVELOPER   *Feb. 2015 - Dec. 2018*

- Maslo Media (boutique web dev shop) – Set up and customized the Wordpress framework for several of this agency' clients including a law office and pilates studio
- Si Se Puede Espanol (Startup Spanish Tranlation and Tutoring company) - Worked closely with designers, copy-writers and other content developers to ensure the client's web portals reflected their goals
- Create your City (Startup Lifestyle and Events brand in the greater Triad) - Built and maintained the custom html/css framework, integrated targeted email marketing campaigns as well as user experience A/B testing for various landing pages

Extracurricular Activity

Charlotte Hackers   *Charlotte, N.C.*

MEMBER   *Nov. 2018 - PRESENT*

- Gained experience in security topics, especially targeted on web application and software.
- Participated in several "Bsides" events hosted by this user group.

Cloud Security Alliance   *Charlotte, N.C.*

MEMBER   *Jun. 2023 - PRESENT*

- Gained experience in security topics, especially targeted on cloud and infratructure.
- Participated in several events hosted by this group.

Honors & Awards

INTERNATIONAL

2019   **Swag, Recognition**, Global Billing Processor Unofficial Bug Bounty Program   *Online Tempe A.Z., U.S.A*

DOMESTIC

2015   **1st Place**, "What freedom Means to Me." Sawtootch Cultural Center   *Winston Salem, N.C.*

Writing

Luhny Toons and the Bugs Bounty   *Facebook Page*

WRITER   *Jan. 2020 - PRESENT*

- Technical blog post on my first experience with the bug bounty submission process.