

crm查看不到社区信息

--查看是否有社区

select * from mms.sys_manager_org_info where bss_org_id = 50123015--客户经理与
组织机构关系视图

--条件校验

```
select distinct a.staff_id,
               a.staff_name,
               a.login_code,
               d.bss_org_id,
               d.bss_org_name,
               e.region_id,
               a.mob_tel
from mms.sys_staff_info a,
     mms.sys_staff_role b,
     mms.sys_staff_bss_org c,
     mms.sys_bss_org d,
     mms.v_sys_bss_org e
where a.staff_id = b.staff_id
and b.role_id = 6
and c.staff_id = a.staff_id
and c.bss_org_id = d.bss_org_id
and d.bss_org_id = e.org_id
and c.manage_role = 1
and a.state = '10A'
and b.state = '10A'
and c.state = '10A'
and d.state = '10A'
and d.bss_org_type_id = 6;
```

```
select a.*,rowid from mms.sys_staff_bss_org a where bss_org_id = 50123015
```

2. 客户经理月报表收费欠费比对

(客户经理跑月报前需要检查表空间，清理表空间之95%以下)

3. 用户社区更改后修改方法?

select * from mms.sys_staff_info where login_code = 'Y54223243940' --工号表

select * from mms.sys_manager_org_info where staff_id = 3408--客户经理与组织机构关系视图

select a.*,rowid from mms.sys_staff_bss_org a where bss_org_id in ('50125169','50125170','50125520')--工号与机构关系表

select a.*,rowid from mms.sys_staff_bss_org a where staff_id = 3408

select * from mms.ass_cust_assign_rel--客户与社区关系划配表

select * from mms.sys_manager_info where staff_id = 3408--客户经理视图

4. 客户经理查找原渠道客户经理信息

```
select a.acc_nbr    接入号码,
       a.user_name  用户名称,
       e.bss_org_name 部门,
       h.bss_org_name 渠道,
       c.bss_org_name 社区,
       g.staff_name  社区经理,
       g.login_code  社区经理工号,
       g.mob_tel     社区经理联系电话
from   mms.cap_prod_inst      a,
       mms.ass_prod_inst_assign_rel b,
       mms.sys_bss_org        c,
       mms.sys_bss_org        d,
       mms.sys_bss_org        e,
       mms.sys_bss_org        h,
       mms.sys_staff_bss_org   f,
```

```

        mms.sys_staff_info      g
where a.prod_inst_id = b.prod_inst_id
    and b.bss_org_id = c.bss_org_id
    and c.up_bss_org_id = d.bss_org_id
    and d.up_bss_org_id = e.bss_org_id
    and b.bss_org_id = f.bss_org_id
    and e.up_bss_org_id=h.bss_org_id
    and f.manage_role = 1
    and f.staff_id = g.staff_id
--and a.prod_inst_id='15348951241'
    and acc_nbr in ('18108987771') ----此处分号内贴入需要查询的号码查询

```

5. 客户经理日报出来，用户划配查看

```

select a.acc_nbr, a.install_date, a.*
  from crm20_ins.prod_inst_999 a
 where latn_id = 893
    and status_cd = '100000'
    and to_char(install_date, 'yyyymmdd') = '20180603'

```

6. 客户资上传

```

135.64.128.97
/home/channelview/test/xz-syn/file

```

```

select * from all_tables where table_name like '%FILE%'

```

删除表记录

```

select * from mms.FILEINFO

```

删除后台文件

```

/home/channelview/test/xz-syn/file

```

修改文件时间

```

/home/channelview/test/xz-syn/bin/quartz.xml

```

```

29      <property name="cronExpression" value="0 10 0 21 * ?" />

```

```

/home/channelview/test/xz-syn/src/quartz.xml

```

30 <property name="cronExpression" value="0 10 0 21 * ?" />

停止进程

kill start.log 文件记录的进程号

重启

./startup.sh