

JOHN VAN DALSEM

619 East University Ave., Ann Arbor, MI ▪ jjvandal@umich.edu ▪ 949.600.3200

EDUCATION

The University of Michigan - School of Information

Ann Arbor, MI

Bachelor of Science In Information (BSI), User Experience Focus

May 2020

- GPA: 3.502/4.0
- Intermediate to Advanced in Python, experience with Web APIs, Flask, Pandas
- Intermediate in SQL, HTML, CSS
- Relevant Coursework:
 - User Interface Design - Web Development and Accessibility, Interactive Web Design
 - User Experience/Interaction - User Experience Field Research, Experiment Design and Analysis
 - Data/Information Analysis - Data Manipulation, Data-Oriented Programming, Information Environments and Work

Mater Dei Catholic High School

Santa Ana, CA

- Cumulative GPA: 4.35/4.0
- ACT Score: 34

WORK EXPERIENCE

City of Ann Arbor-Water Works

Ann Arbor, MI

User Experience Consultant/Researcher

May 2018 - June 2018

- Partnered with the City of Ann Arbor Water Works department to provide user experience recommendations for improving citizen interaction with online water billing system
- Performed and created comparative analyses, affinity maps, user personas, experience scenarios, interviews, and surveys during research to provide a detailed consultation

Sigma Delta Tau University of Michigan

Ann Arbor, MI

Bus Boy

September 2017- Present

- Maintain flexibility in assuming other roles within company such as dishwasher or server.
- Responsible for cleaning procedures before and after events.
- Set up venues or work areas.

EXTRA CURRICULAR ACTIVITIES

Association of Migraine Disorders at the University of Michigan

Ann Arbor, MI

Co-founder/Treasurer

October 2017- Present

- Founded first university affiliate of the 501c3 organization Association of Migraine Disorders
- Manage and oversee all financial expenditures and budget
- Direct club fundraising events, chapter meetings, and workshops

Phi Gamma Delta

Ann Arbor, MI

Brotherhood Chair

September 2017- Present

- Responsible for planning and leading weekly chapter meetings for 105 active members
- Facilitate and direct all-brotherhood philanthropy events on campus.

AWARDS AND HONORS

California Scholarship Federation: Grades, 9, 10, 11, 12

Awarded to California residents who demonstrated high academic achievement

National Honor Society: Grades 10, 11, 12

Awarded based on essay, grades, activities and service.

OC Varsity Nominee for Performing Arts Artist of Year

Nominee for Orange County Artist of the Year for performance as Valjean in "Les Miserables" production