**Jeremy Velarde**

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**OBJECTIVE** An entry-level website development position

**SUMMARY OF QUALIFICATIONS**

* Computer Programming & Information Systems graduate with over five years of relevant experience
* Competency to quickly learn coding languages and concepts and new, innovative technologies
* Experience working in an Agile development environment
* Experience with building and designing functional websites
* Solid critical thinking and analytical abilities; able to organize and prioritize assignments
* Good technical writing and verbal skills
* Strong customer service skills; able to identify and provide solutions to customer needs
* Able to assemble personal desktop computer

**TECHNICAL SKILLS Website Development:** HTML, CSS, BootStrap, PHP, XML, JavaScript

**CMS:** WordPress

**Software:** Photoshop (slicing designs for building websites)

**Database:** MySQL

**Programming Languages:** C++, Java

**EDUCATION**

*Dec 2016* **B.S. Degree in Computer Programming and Information Systems**

*Farmingdale State College, Farmingdale, NY*

GPA 3.45/4.0, President’s List, Dean’s List

**RELEVANT PROJECTS**

*2016* **Senior Project | Farmingdale State College, Farmingdale, NY**

* Built functional, user-friendly website using HTML, CSS, JavaScript, PHP and MySQL with team of developers, utilizing Agile software development methodology

**RELEVANT EXPERIENCE**

*October 2014 - Present* **Apple | Huntington Station, NY**

***Technical Specialist (Genius Bar Technical Support)***

* Certified mobile device technician
* Troubleshoot issues regarding mobile devices, such as iPhones, iPads and iPods
* Analyze individual customer issues to ensure a great experience and provide multiple solutions to ensure quality customer service
* Utilize strong product knowledge to explain features and benefits to customers and provide best optionsbased on specific needs

*May 2017 – July 2017* **Website Development Internship | Advice Media/MedNet, Melville, NY**

* Built and structured websites using WordPress, HTML, CSS, and BootStrap
* Designed multiple staging websites to create a simplified user experience with an appealing and responsive user interface
* Identified and resolved issues with code to ensure functionality and simpler UI/UX
* Used Photoshop to slice web designs to structure website
* Used DreamWeaver to edit code and for file transfer to server
* Used WordPress to manage content on website, including posts, pages, blogs, and multiple custom plugins
* Addressed and debugged issues in custom WordPress plugin and cross-browser website compatibility

*Feb 2016 - May 2016* **IT Internship | Nerds That Care, Bohemia, NY**

* Remote support and documenting information describing issues and prioritizing accordingly
* Build, modify, and configure personal desktop computers
* Navigate various programs native to PCs to perform cleaning and maintenance