JOHN C. VERBOSKY

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Github: https://github.com/jverbosky

FULL STACK DEVELOPER

Passionate About Programming & Exploring New Technologies

Portfolio: https://portfolio-jv.herokuapp.com

Detail-oriented IT professional with a passion for addressing complex problems and application development. Lifelong learner who enjoys the challenge of creating structured programs and processes. Skilled in performing meticulous research and documentation, as well as troubleshooting and repairing complex systems.

Strong written and verbal communication skills with demonstrated success developing superior technical training materials and delivering effective and engaging instruction. Expertise in script analysis and development in multiple languages. Organized and inquisitive team player, with an energetic, positive approach, strong work ethic and customer focus.

DEVELOPMENT SKILLS

Languages

• Backend: Ruby, SQL, Python

• Frontend: HTML, CSS, JavaScript

iOS: Swift

Platforms

Atlassian: Confluence, JIRA

AWS: RDS, S3, SES

- CircleCI
- GitHub
- Heroku
- Trello

Libraries

- CSS: Bootstrap, Font Awesome, et al.
- JavaScript: jQuery, AJAX, PouchDB, et al.
- Ruby: Sinatra, AWS-SDK, Rest-Client, et al.
- Testing: Jasmine, Minitest, Selenium

APIs

Flickr, Insightly, Paypal, Stripe, SuperSaaS

Databases

CouchDB, MySQL, PostgreSQL, PouchDB, SQLite

Operating Systems

Linux: Ubuntu, OpenSUSE, Fedora

• Mac OS X: Mountain Lion - Sierra

Microsoft Windows: 3.1 - 10

Microsoft Server: NT 4.0 - 2012 R2

Microsoft Exchange: 2003 - 2013

VMware: Workstation 10.x, Fusion 7.x, SkyTap

Past IT Certifications

- Cisco CCNA
- Microsoft MCP (70-215, 70-218, 70-270)
- CompTIA A+

PROFESSIONAL EXPERIENCE

Mined Minds, Waynesburg, PA

2017

Full Stack Developer Apprentice

Completed 6-month Agile software development apprenticeship working on teams, in pairs and individually on multiple large projects that spanned an array of languages, platforms and technologies. Primary project codebase was nearly 15,000 lines of code. In addition to development duties, also met with clients, performed product demonstrations, presented technical training sessions for peers, and conducted several training classes.

TechHire Pittsburgh, Pittsburgh, PA

2017

Full Stack Developer in Training

Completed 16-week full stack coding boot camp, typically spending 12 - 14 hours a day (7 days a week) on assigned coursework, researching related topics, and developing additional programs and prototypes deemed worthwhile. Team lead for 2017 Steel City Codefest project (Emergency Management Agency of Allegheny County).

KACE (Dell Software / Quest Software), Bethel Park, PA

2013 - 2016

Technical Training Development Advisor

Worldwide Technical Training

2016

Developed technical presales and implementation web-based training courses and assessments for KACE products. Handled special requests for technical, development and presentation assistance.

- Mastered new development tools, platforms and processes, helping ensure team met aggressive deadlines.
- Delivered wide range of internal technical support, handling implementation research and troubleshooting, solutions and best practices development, script and SQL query troubleshooting and development, bug reporting and stopgap implementations development.
- Served as training department subject matter expert (SME) for KACE K1000 Systems Management Appliance, advising on best practices, options for implementation strategies, use cases and troubleshooting.
- Liaised with K1000 product teams by representing training department in product team meetings.

KACE Learning & Development

2013 - 2016

Oversaw research and development of internal KACE training materials and assessments. Delivered internal and customer-facing technical training sessions and numerous special requests that ranged from assistance with third-party vendor integrations to developing custom SQL queries.

- Ensured quality of peer-developed materials by reviewing for completeness, technical accuracy, ease of understanding, and compliance with template standards.
- Supported sales by performing technical K1000 product demonstrations for new version releases and thirdparty vendor integrations.
- Developed best practice implementations and practical examples, refining development processes, training materials, and improving cross-team collaboration.
- Earned recognition for performance, winning Dell Champion Awards (2015, 2016) and Silver-level Significant Contributor Awards (FY14-Q2, FY15-Q3).

RESCO PRODUCTS, Pittsburgh, PA

2003 - 2013

Helpdesk Coordinator

Provided systems support with fast issue resolution for 300+ workstations / laptops at medium-sized company (corporate office, 5 frame-connected branch sites, 10 site-to-site VPN-connected branch sites, 100+ SOHOs).

INNOVATIONSTECH, Pittsburgh, PA

2002 - 2003

Network Engineer

TECHNOLOGY SERVICES GROUP, Wheeling, WV

2001 - 2002

Senior Technician / Consultant

SARCOM, Columbus, OH

1999 - 2001

Senior Service Technician / Network Administrator Assistance

EDUCATION

Full Stack Coding Boot Camp, Pittsburgh TechHire, Pittsburgh, PA

- Final projects included:
 - o iOS app with support for push notifications and authenticated, Google and Facebook logins
 - o Tic Tac Toe web app with support for NxN boards, human and AI players (including unbeatable)
 - Phonebook web app using an AWS-hosted PostgreSQL database

Bachelor of Music (BM), Music Therapy, Minor in Psychology, Baldwin-Wallace College, Berea, OH

- Graduated Magna Cum Laude
- Member of the B-W Honors Society and Dayton C. Miller Honor Society