

VIMAL JAYAPALAN

Chennai - Mob# +91 9884400406

j.vimal@outlook.com

- Experience in developing Knowledge Items (KI Development) and MARS models on Arago Hiro.
- Working Knowledge on Unix Shell Scripting, PowerShell scripting, JavaScript, Python, HTML, JSON, Active directory, SCCM, Cisco, HP Switches and SQL Server.
- Working knowledge with ITSM tools such as Service Now, Symphony Summit to provide end to end automation.
- Python web development with flask, Jinja2 template engine, Javascript, Ajax, Bootstrap.
- Worked with OC2 and AutoGUI modules in python to develop an in house RPA tool.
- In-depth understanding of the RPA/Cognitive tool vendors and service providers along with knowledge of tool capabilities, features and functionalities.
- High degree of willingness to learn & master new technologies.
- Implemented automated solutions with shell and Batch scripts to prevent and identify issues. With good knowledge in scheduling jobs using crontab/Windows scheduler.
- Flexible and versatile to adapt to any new environment, work on any projects, handling any kind of responsibility.
- Highly motivated, problem solver with good quantitative and analytical skills. Ability to communicate effectively and work efficiently in teams.

TECHNICAL SKILL SET

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|-----------------------|--|
| • Scripting Languages | Shell, PowerShell, Python, Java script |
| • Automation Tools | Arago, UIPath, Selenium web driver |
| • Monitoring Tools | FireScope, ELK, Nagios |
| • Operating System | Unix/Linux, Solaris, Windows |
| • ITSM | Service Now, Symphony Summit |

CAREER PROFILE

APR2015 – TILL DATE

SOFTWARE ENGINEER, HEXAWARE TECHNOLOGIES

PROJECT

Project Name : RaiseIT Automation(Run Automated Informed Secure Enterprise IT)
Role : Onsite Manager / Automation Developer
Environment : Redhat Linux Enterprise 6.0
Duration : Oct 2015 to till date
Technology : Bash Script (Unix), Windows Powershell, Python, Javascript
Tools : Arago (AI Tool), Firescope (Monitoring Tool), Summit & SNOW(ITSM)

Roles and responsibilities:

- Checking the feasibility and accurately analyzing opportunities for automation from customer requirements.
- Coordinated between client, sale and technical team.
- Developed business logic to automate customer usecases.
- Identifying and communicating the technical infrastructure requirements.
- Supporting the operational teams during the UAT and roll out phases.
- Problem solving issues that arise in day to day in Production environment by providing timely responses and solutions to improve automation success rate.
- Creating custom monitoring script if required.
- Action handler development to establish connection between different platforms.
- Developed Task Tracker web application to monitor team task.

Project Name : E&Y CFM Support
Role : Automation Developer
Environment : Redhat Linux Enterprise 6.0, Windows Server 2012
Duration : Oct 2015 to Mar 2017
Tools : IBM CFM 1.5, WebSphere, Vormetric, MQ

Roles and responsibilities:

- L2/L3 Operational Support.
- Supported WebSphere Application Server, MQ, Linux, Windows and Database along with a team of six on production, test and development environments.
- Defining the security policy of CFM system.
- Monitoring system performance and implementing the system performance procedure.
- Backup, Restore, Firewall rules configuration, System patches of CFM systems.
- Applying patches / bug fixes with respect to CFM modules.
- Creating a step by step Deployment guide & Operation Manual.
- Deployment of external packages in WebSphere consoles.
- Raising / escalating issues with the vendor on L3/L4 tickets.
- Product Vendor co-ordination for any product related issues.

CERTIFICATIONS AND AWARDS

- Certified in Implementing Microsoft Azure Infrastructure Solutions.
- Completed ITIL® Foundation Certificate in IT Service Management by Hexaware
- Won Hexaware Ace Award and Hexaware Spot Award for my contribution to the project

EDUCATION

Course	Institution	Examining Authority	Year of Passing
B.E(ECE)	Sri Sairam Engineering College	Anna University, Chennai	2014

PERSONAL DETAILS

Name as in Passport	Vimal Jayapalan
Date of Birth	18 th August 1993
Nationality	Indian
Gender	Male

Declaration:

I do hereby declare that the particulars and facts stated herein are true and complete.

Place: Chennai

Vimal Jayapalan